***Scnaries phpTravel:***

* Chat Direct support scenario (automatically solves problems in a personalized way)
* Log in scenario (security)
* Place reservation scenario (is where the scope of the project is concentrated and where the greatest amount of integrated functionalities that give meaning to the web site)
* Pay reservation scenario
* **Exploration target:** Ensure the highest possible quality in terms of functionality and user experience, in as many markets as possible, guaranteeing the highest quality in process management.

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| 1. Chat Direct support scenario | * Allows interaction without filling in the grid cell * Allow to input incorrect email format   Current:  ex: email@yopmail  Expected: email@yopmail.   * The language of the support chat does not correspond to the language used in the web site * Lack of proactivity (No conversation is established between the user and the chat support.), the user asks a question and it is not handled |  |
| 1. **Place reservation scenario**. | * In Cars tab Allows a search without entering a search condition * Allows to search for Hotel in the past, please check evidence "Pass dates.png" * No se carga correctamente el idioma del sitio web al regresar de los "product-grid-item"   ex: get in “ virginia Gorda ......" whit web site in Farsi Language, when select back  Allows checkout date prior to checking date, Please check evidence "Previous date” |  |
| 1. Pay reservation scenario | * -Currency type is not updated according to user's selection * -When I selected Arabic currency from "Demo" profile the payment currency is not updated in "container mt25 offset-0"   + Remember me scenario: |  |
| * Log in scenario (security) | * -The remember me functionality does not work correctly |  |

**Recommendations:**

* -The email field should be a hint property for user orientation
* The language available in the chat support should be the same that web site
* -The currency type for payment must be updated according to the user's selection.
* It should be mandatory to formulate the gridcell to offer a more personalized support at user level.
* It should display messages to make the site more intuitive for the user.
* Ex: in the case of booking the cars, suggest the user to fill in the Pick Up and "Drop off " field before setting up the search
* Correctly set the validations in the date fields
* When the user selects the "Remember me" check box, it should remember him and also show him information about what he is exposed to when he selects it.
* For security reasons it should not allow copying the password, there should be a validation that does not allow this action forcing the user to type his password.