



Compare the Market & Compare the Meerkat - Website Terms of Use

The CTM Websites are owned and operated by CTM. “Compare the Market” and “Compare the Meerkat” are Australian business names of CTM and trademark licensed to CTM. The meaning given to certain words used in these Terms are contained in the “Definitions” section below.

Acceptance of Terms

This document governs Your use of the CTM Websites. The other terms and conditions contained in the [CTM Privacy Policy](#) and on the CTM Websites also form part of CTM's agreement with you. Please read them carefully before proceeding.

Your use of and access to the CTM Websites is conditional upon Your acceptance and compliance with these Terms. Your use of and access to either of the CTM Websites constitutes Your agreement to be bound by these Terms. From time to time, CTM may change these Terms, without notice. Any subsequent use of or access to either of the CTM Websites by You will mean that You have accepted the changes to these Terms.

If You do not agree to these Terms, You must not use or access the CTM Websites.

These Terms are intended to be for the benefit of each of CTM, its Related Bodies Corporate and their respective Personnel.

The Compare the Market Website

The CTM Websites provide an information service to obtain quotes and compare certain products and services on the basis of particular criteria You may select including brand and price. The products and services quoted and compared are not representative of all the products and services available in the market. At times, not all brands or products from those brands may be available or offered to you.

The CTP Websites are owned, operated and controlled by third parties and not CTM. CTM takes no responsibility for the CTP Websites or their content, and separate terms and conditions available on the CTP Websites apply to those CTP Websites. For further information, refer to “Third Party Sites and Advertising” below.

The Insurance Features Comparisons, Pet Insurance Comparison, Business Insurance Comparison, Hotel Comparison and the results of the Fuel Price Comparison are provided by a third parties and not CTM. CTM takes no responsibility for the Insurance Features Comparisons, Pet Insurance Comparison, Business Insurance Comparison, Hotel Comparison and the results of the Fuel Price Comparison and does not warrant that the information is accurate, complete or up-to-date.

The Energy Plan Comparison uses data provided by a third party and not CTM. CTM takes no responsibility for the Energy Plan Comparison or its results and does not warrant that the information is accurate, complete or up-to-date.

The calculators included on our Home Loans Comparison are provided by a third party and not CTM. CTM takes no responsibility for the calculators, their calculations or information and does not warrant that such is accurate, complete or up-to-date.

The CTM Websites provide You with factual information, advertisements and links to other websites. It may also contain general recommendations about products and services and what to consider

when buying. However, it contains no personal recommendations, suggestions or advice about the suitability of a product or service for You and Your needs, and does not take into account Your individual circumstances.

Before acting on the information and guidance provided by the CTM Websites, You should evaluate Your own individual needs, objectives and situation and which products are suitable for You, and if necessary seek independent financial or investment advice before making a decision to acquire.

Comparing Car Insurance Products – Car Insurance Comparison

For car insurance products, always read the Product Disclosure Statement from the relevant Supplier before making any decision to acquire or hold insurance.

The car insurance products available via the CTM Car Call Centre or compared on the Car Insurance Comparison on the CTM Websites are not representative of all products available in the market. The CTM Websites compare the following comprehensive car insurance brands: Budget Direct, Retirease, Virgin Money, Ozicare Insurance, 1st For Women, Woolworths Car Insurance, Huddle Car Insurance, Carpeesh, Stella, and Oceania Insurance. All comprehensive car insurance brands other than Woolworths Car Insurance, Huddle Car Insurance, Carpeesh and Stella are policies arranged by AGS under a binder, for and on behalf of the insurer, Auto & General (**Auto & General Car Brands**). CTM, AGS and Auto & General are related bodies corporate.

At times, not all brands or products from those brands may be available or offered to you.

If You purchase an Auto & General Car Brand, AGS and CTM will earn a referral fee as detailed in the FSG available on the Compare the Market Website. In respect of other car insurance products compared on the Car Insurance Comparison, CTM will receive a fee if You buy a product, as detailed in the FSG. CTM's and AGS's fees do not increase the amount of premium quoted on the Compare the Market Website or CTM Car Call Centre.

Comparing Travel Insurance Products

For travel insurance products, always read the Product Disclosure Statement from the relevant Supplier before making any decision to acquire or hold insurance.

The travel insurance products compared on the CTM Websites are not representative of all products available in the market. The CTM Websites compare the following travel insurance brands: Fastcover, Tick Travel Insurance, World2Cover Travel Insurance, Travel Insuranz, insure4Less, Travel Insurance Saver and InsureandGo.

At times, not all brands or products from those brands may be available or offered to you.

In respect of travel insurance products compared on this site, CTM will receive a fee if You buy a product, as detailed in the FSG.

Comparing Hotels

For Hotel Comparison, always read the product terms and conditions from the relevant provider before making any decision to secure the accommodation.

The hotels compared on the CTM Websites are not representative of all products available in the market. The CTM Websites compare the hotels available from the Hotels Combined website.

At times, not all brands or products from those brands may not be available or offered to you.

Comparing Life Insurance Products

In respect of life insurance, CTM is an authorised representative (AR 434310) of Lifebroker, holder of AFSL 400209. Certain of the services on CTM's website are provided by Lifebroker.

For life insurance, always read the Product Disclosure Statement from the relevant provider before making any decision to acquire or hold insurance.

The life insurance products compared on the CTM Websites and through the Lifebroker Call Centre are not representative of all products available in the market. The CTM Websites compare the following life insurance brands: Zurich, AIA, OnePath, TAL, Asteron Life and MLC. All of those brands are also compared by the Lifebroker Call Centre. At times, not all brands or products from those brands may be available or offered to you.

In respect of life insurance products compared on this site and through the Lifebroker Call Centre, CTM and Lifebroker will receive a fee if You buy a product, as detailed in the Life FSG.

Comparing Income Protection Insurance Products

In respect of income protection insurance, CTM is an authorised representative (AR 434310) of Lifebroker, holder of AFSL 400209.

For income protection insurance, always read the Product Disclosure Statement from the relevant provider before making any decision to acquire or hold insurance.

The income protection insurance products compared on the CTM Websites and through the Lifebroker Call Centre are not representative of all products available in the market. The CTM Websites and the Lifebroker Call Centre compare the following income protection insurance brands: Zurich, AIA, OnePath, TAL, Asteron Life and MLC.

At times, not all brands or products from those brands may be available or offered to you.

In respect of income protection insurance products compared on this site and through the Lifebroker Call Centre, CTM and Lifebroker will receive a fee if You buy a product, as detailed in the Life FSG.

Comparing CTP Insurance Products

For CTP Insurance, CTM does not itself provide a comparison service. If You wish to compare CTP insurance, the CTM Websites will:

- a) in respect of CTP Insurance in New South Wales - refer You (via a link) to the CTP comparison service offered by the Motor Accident Authority;
- b) in respect of CTP Insurance in Queensland - refer You (via a link) to the CTP comparison service offered by the Motor Accident Insurance Commission;
- c) in respect of CTP Insurance elsewhere in Australia - refer You (via a link) to the website of the relevant State or Territory authority responsible for CTP Insurance.

In respect of CTP Insurance, CTM will not receive a fee or commission for referring You to the relevant CTP Website. If You buy a CTP Insurance product on referral from the CTM Websites, CTM does not receive a fee or commission.

Comparing Private Health Insurance Products

For health insurance products, always read the policy documentation from the relevant Supplier before making any decision to acquire or hold insurance.

The health insurance products compared on the CTM Websites and through the CTM Call Centre are not representative of all products available in the market. We compare a range of products (being the Participating Health Products) from the following health insurance brands: ahm, Australian Unity, Frank, GMHBA, nib, Westfund, AIA Health, Bupa, HIF, Qantas Insurance and Union Health. Not all Participating Health products are compared through the CTM Call Centre and some are only compared on the CTM Websites. At times, not all brands or products from those brands may be available or offered to you.

The CTM Website and CTM Call Centre do not compare all of the insurance products offered by the participating health insurance providers, but only a range which are made available to CTM for comparison being the Participating Health Products. The Participating Health Products can vary from time to time and when we provide You with a comparison, we are only comparing those Participating Health Products which may suit Your needs.

In respect of health insurance products compared through the CTM Websites or through the CTM the Call Centre, CTM acts as an agent of the health insurance provider and will receive a fee.

Comparing Roadside Assistance Products

In respect of roadside assistance products, always read the relevant terms and conditions supplied by the Supplier before deciding to acquire the product.

The roadside assistance products compared on the CTM Websites are not representative of all products available in the market. The CTM Websites compare the following roadside assistance product brands: Budget Direct, 1st for Women and Motoring 24-7 (Australia Wide Assist). Budget Direct and 1st For Women are brand names owned by AGS. The Budget Direct and 1st For Women Roadside Assistance products are arranged by AGS. As mentioned above, AGS and CTM are related bodies corporate. At times, not all brands may be available.

If You purchase a Budget Direct or 1st For Women branded product, CTM and AGS will earn a fee. In respect of other roadside assistance products compared on this site, CTM will receive a fee if You buy a product. AGS's and CTM's fees do not increase the amount of the product quoted on the Compare the Market Website.

Comparing Energy Plans

In respect of energy plans, always read the relevant terms and conditions supplied by the Supplier before deciding to purchase the plan.

The energy plans compared on the CTM Websites are not representative of all energy plans available in the market. The plans compared for You will depend on where Your property is located. Not all energy retailers and plans are available in all locations. The plans compared for Your property will be listed in the supplier and plan table generated for Your postcode/suburb. A selection of energy plans from some of the following energy retailers may be compared on this site depending upon Your property location: Origin Energy, EnergyAustralia, AGL, Tango Energy, Powershop, Dodo Energy, Ovo Energy, Alinta Energy, Nectr and ActewAGL.

At times, not all brands or products from those brands may be available or offered to you.

Certain of the energy services on the CTM Websites and in the call centre are provided by Residential Connections.

We have taken all reasonable care in providing the Energy Plan Comparison. However, as the data used to make the Energy Plan Comparison is provided by a third party and can change frequently, we do not warrant its accuracy and You should verify the information and pricing provided from the Energy Plan Comparison with the relevant Supplier before You purchase an energy plan.

CTM also recommends You carefully read and consider the Residential Connections Documents before You apply to purchase an energy plan on the CTM Websites.

Home & Contents Insurance Products

Currently, the CTM Website allows You to:

- compare features (but not price) of a wide range of home & contents insurance products from various insurers through the Home & Contents Insurance Features Comparison; and
- obtain quotes from a limited number of participating brands.

The home & contents insurance products available via the CTM Home and Contents Call Centre or compared on the Home and Contents Insurance Comparison on the CTM Websites are not representative of all products available in the market. The CTM Websites compare the following home & contents insurance brands: Budget Direct, Virgin Money, Woolworths, Huddle and CHU. All home & contents insurance brands other than Woolworths, Huddle and CHU are policies arranged by AGS under a binder, for and on behalf of the insurer, Auto & General. CTM, AGS and Auto & General are related bodies corporate.

At times, not all brands or products from those brands may be available or offered to you.

In the event that CTM's participating brands decline to quote you, you may, at your election, be referred to Shielded Pty Ltd, who are an Insurance Broker who may be able to assist.

AGS and CTM may earn a referral fee, as detailed in the FSG available on the Compare the Market Website, if You purchase a home & contents insurance product after receiving a quote on the CTM Website. CTM's and AGS's fees do not increase the amount of premium quoted on the Compare the Market Website.

The home & contents insurance products compared in the Home & Contents Insurance Features Comparison are not representative of all products available in the market.

Always read the Product Disclosure Statement from the relevant Supplier before making any decision to acquire or hold insurance.

Comparing Pet Insurance Products

For pet insurance, always read the Product Disclosure Statement from the relevant Supplier before making any decision to acquire or hold insurance.

The pet insurance compared on the CTM Websites are provided to You by Choosi and are not representative of all products available in the market. The CTM Websites compare the following pet insurance brands: RSPCA Pet Insurance, Australian Seniors Insurance Agency, Real Insurance, Prime Pet Insurance, Guardian Insurance and Guide Dogs Pet Insurance. At times, not all brands or products from those brands may be available or offered to you.

In respect of pet insurance compared on this site, CTM will receive a fee if You buy a product, as detailed in the FSG.

Comparing Home Loans

In respect of home loans, CTM holds Australian Credit Licence 422926 and is an authorised member of Australian Finance Group Limited (ACLN 389097) (**AFG**).

For home loans, always read the product terms and conditions from the relevant Supplier before making any decision to apply for the loan.

This site compares home loan products from participating brands including but not limited to the following six most commonly used Lenders by AFG being Commonwealth Bank, ANZ, NAB, AFG Home Loans, Westpac and Bankwest, which are not all home loan products available in the market. At times, not all of these brands may be available. If you enquire about a home loan product through this site, Your enquiry will be directed to an AFG mortgage broker who will contact You. CTM earns a fee from AFG for home loans written as a result of CTM's comparison services. Details of our fees can be found in our [Credit Guide](#).

Comparing International Money Transfers

The international money transfer brands compared on the CTM Website are not representative of all products available in the market, at times not all brands may be available. The CTM Website compares international money transfer from participating brand, [click here](#) to see providers that CTM currently compares.

Exchange rates displayed are updated daily at approximately 4:15pm (AEST) and consequently are indicative only. If you decide to proceed with one of our providers, they will provide you with a final rate at the point of transaction.

We do not offer our services to residents of the EU.

Comparing Business – Business Insurance Comparison

For business insurance, always read the Product Disclosure Statement from the relevant Supplier before making any decision to acquire or hold insurance.

The business insurance products compared on the CTM Websites are not representative of all products available in the market. The CTM Websites compare the following business insurance brands: AIG, Berkley, Dual, Point, QBE, RelyON and Vero. At times, not all brands may be available.

In respect of business insurance compared on this site, CTM will receive a fee if You buy a product, as detailed in the FSG. CTM also recommends You carefully read and consider the BizCover Documents before You apply to purchase business insurance on the CTM Websites.

Who Will You Deal With?

If You enquire about or acquire a particular product or service (other than a Life Product, a health insurance product, a Budget Direct car insurance product, a Budget Direct home and contents insurance product, an energy plan, a home loan product, a pet insurance product or a business insurance product), You will deal directly with the provider of the relevant product or service. CTM does not guarantee that any product or service can be provided to You as the Supplier's eligibility criteria and terms and conditions will apply. If You decide to purchase a particular product or service (other than a travel insurance product, health insurance product, a Budget Direct car insurance or home and contents product through the call centre, a Life Product, pet insurance and business insurance, an energy plan or a home loan product) using:

- a link available on the CTM Website You will be taken to the Supplier's (or their agent's) website to make Your application and/or payment;
- the telephone contact details available on the CTM Website to make Your application and/or payment, You will do so via the provider's, Supplier's (or their agent's) call centre.

For travel insurance products, if You decide to apply for a product, by using a link on the CTM Websites, You will be directed to the provider's website to make Your application.

For health insurance, if You decide to apply for a health insurance product, by using a link on the CTM Websites, CTM will collect Your application and payment details and submit those to the relevant health insurance provider.

For Budget Direct car insurance or home and contents insurance, if You decide to apply for a Budget Direct car insurance or home and contents insurance product through the call centre, CTM will collect Your application and payment details and submit those to Budget Direct.

For Life Products, if You decide to apply for a Life Product, You can:

- provide Your telephone number and choose to be contacted by the Lifebroker Call Centre to make Your application and/or payment; or
- use the telephone contact details to contact the Lifebroker Call Centre to make Your application and/or payment.

For energy plans, You can:

- provide Your telephone number and choose to be contacted by the Residential Connections Call Centre to make Your application and/or payment; or
- use the telephone contact details to contact the Residential Connections Call Centre to make Your application and/or payment.

For business insurance, You can:

- use the telephone contact details to contact the Bizcover call centre to make Your application and/or payment; or
- use the link on the CTM Websites, Bizcover will collect Your application and payment details and submit those to the relevant business insurance provider.

For pet insurance, You can

- use the telephone contact details to contact the Choosi call centre to make Your application and/or payment; or
- use the link on the CTM Websites, Choosi will collect Your application and payment details and submit those to the relevant business insurance provider.

For home loans, if You decide to enquire about a home loan product Your enquiry will be directed to an AFG mortgage broker who will contract You to discuss Your enquiry.

The Compare the Meerkat Website

The Compare the Meerkat Website is an advertisement feature of CTM that allows customers to compare and learn more about the Meerkats. It also provides a link for customers to the Compare the Market Website to access the comparison services on that website.

Use and Access

The CTM Websites and their Content are made available only to genuine bona fide website users. The Compare the Market Website is for website users interested in comparing for themselves, the

goods and services available for ranking and comparison on the Compare the Market Website and any other person who has our prior written consent to do so. The Compare the Meerkat Website is for website users interested in comparing and learning more about the Meerkats. By using either of the CTM Websites You warrant that You are such a website user.

You must not use either of the CTM Websites or their Content for commercial purposes (including for competitive advantage or to the competitive disadvantage of CTM, its Related Bodies Corporate or any Supplier);

- in any manner that is inconsistent with the purpose for which the CTM Websites are provided;
- in any manner which is in breach of any laws; or
- in any other way which is not expressly permitted by these Terms or CTM.

Without limiting the above, You will not and will not permit a third party to:

- use or access the CTM Websites or their Content in a way that infringes the intellectual property rights or other rights of any person;
- copy or disclose to any person, any Content other than as expressly permitted by these Terms;
- use any method or process (including data scraping, collection or accumulation tool, robot, spider or scripted responses) for the purpose of obtaining, processing, copying, replicating, distributing, reconfiguring, republishing, viewing, assessing, analysing, modifying or repackaging the Content;
- use any method or process to consolidate or combine the Content with any other content, data, information, images or material;
- reverse engineer, disassemble or otherwise attempt to construct or identify the CTM Websites' source code, formulas or processes;
- use, access or retain any Content in any manner or form whatsoever, unless expressly permitted by these Terms;
- use systematic, repetitive or any other methods which are designed to obtain a large number of quotes, comparisons, rankings or other pricing and related information from the CTM Websites;
- use, obtain or attempt to obtain from the CTM Websites, information in order to identify or discover pricing, underwriting, rating and related business methodology or systems;
- do anything which will or may damage, disrupt access to or interfere with the proper operation of the CTM Websites;
- do anything which will or may place an unreasonable load on the infrastructure of the CTM Websites;
- post, distribute or send any 'spamming material' or any other form of bulk communication;
- impersonate any person or entity;
- publish or disseminate any material which is unlawful, defamatory, indecent, offensive or inappropriate;

- use the CTM Websites to harass, defame, abuse, threaten or otherwise offend others; and
- transmit any material which contains viruses or other computer codes designed to interrupt, limit or destroy the efficient operation of the CTM Websites, their software or hardware.

Disclosure Documents

By accessing the CTM Websites, You agree to accept electronic delivery of insurance and credit disclosures and documents via the Compare the Market Website (including CTM's FSG, CTM's Credit Guide and the Product Disclosure Statements supplied by product providers who participate in the comparison service).

Disclaimer – Compare the Market Websites

Subject to these Terms, You agree that Your use of and access to the CTM Websites (including by creating and using a customer account) is at Your own risk.

CTM tries to ensure that the Content (which includes information supplied by third parties) is accurate and up-to-date. Please write to CTM at the CTM Address, if You spot an error. However (to the maximum extent permitted by law), CTM does not warrant the accuracy, adequacy or completeness of the Content, and You should not rely upon the Content as being accurate, complete or up-to-date. CTM recommends You confirm the information and results obtained on the Compare the Market Website with the relevant provider or Supplier.

CTM will take reasonable steps to provide a safe and reliable service. But there are some risks with using the internet. CTM does not guarantee that the CTM Websites will be free from viruses. CTM accepts no responsibility for any harmful computer code that might be introduced to Your system by using the CTM Websites (to the maximum extent permitted by law).

CTM does not guarantee that access to the CTM Websites will be uninterrupted, timely or secure, or that it will always operate as intended, and CTM accepts no responsibility in that regard (to the maximum extent permitted by law).

The CTM Websites, or any product or service available on them, may be changed or withdrawn at any time, without notice.

Your access to the CTM Websites may be terminated at any time, without notice, for whatever reason. You must not, in any way, access the CTM Websites or their Content after termination of Your access. But the disclaimers, limitation of liability and indemnity provisions in these Terms will survive the termination of Your access. Any licenses or other rights You granted to CTM will also survive termination of that access.

Disclaimer – CTM Email

You agree that Your use of the information contained in a CTM Email is at Your own risk.

CTM does not warrant the accuracy, adequacy or completeness of the information in a CTM Email and You should not rely upon the content as being accurate, complete or up-to-date. CTM recommends You confirm the news, information and offers contained in the CTM Email with the relevant offeror(s), provider(s) and Supplier(s).

CTM does not guarantee that the CTM Email will be free from viruses. CTM accepts no responsibility for any harmful computer code that might be introduced to Your system by accessing a CTM Email (to the maximum extent permitted by law).

CTM does not guarantee that the sending of the CTM Emails will be uninterrupted or timely and CTM accepts no responsibility in that regard (to the maximum extent permitted by law).

The sending of the CTM Emails may cease at any time, without notice.

Disclaimer – customer accounts

You agree that Your creation and use of a customer account for the CTM Website is at Your own risk.

CTM will take all reasonable steps to maintain the security of the information provided in Your customer account as explained in our Privacy Policy. It is Your responsibility to select a strong password and ensure that it is:

- a) not disclosed to any other individual or third party; and
- b) regularly rotated and not used with any other password protected service.

We may use the information you provide in your customer account to prefill relevant fields on the CTM Website to assist you to complete a quote comparison (or other activity). It is Your responsibility to ensure that the information you provide in your customer account is accurate, up to date and not misleading or deceptive. CTM will not be responsible for quote or coverage inaccuracies (including any Loss you may suffer) as a consequence of the use of information from your customer account.

Disclaimer – Home Loan Calculators

Calculations are provided by VisionAbacus Pty Ltd ACN 140 627 765 (**VisionAbacus**). Whilst every care is taken to ensure the accuracy of the information as a guide for costing, no responsibility is accepted by VisionAbacus for its accuracy. Please check with a mortgage broker, accountant, solicitor, financial advisor or other suitably qualified professional for an accurate estimate. Compare the Market Pty Ltd takes no responsibility for the calculations or information provided on this website by VisionAbacus nor any liability for the accuracy of or reliance upon or use of such calculations or information. Before deciding to purchase any product You should calculate the actual costs (as the calculators contain general information only and may not suit Your particular circumstances) and read the relevant product terms and conditions. Calculations are not an offer of credit and don't include any applicable fees. The information provided by the calculators is intended to provide illustrative examples based on stated assumptions and Your inputs. Calculations are meant as estimates only.

Third Party Sites and Advertising

The CTM Websites contains links to other websites operated by third parties (including the CTP Websites). CTM does not recommend or endorse those other websites or the products and services provided on those sites. CTM is not responsible for the condition or content of those websites as CTM does not have control over those websites. CTM makes no representations about the accuracy of any information contained on any other websites and is not responsible for any Loss arising directly or indirectly from You using, accessing or attempting to access those websites.

You must obtain CTM's prior written permission to link to either of the CTM Websites.

The CTM Websites may display third party advertising. CTM does not recommend or endorse the third party advertiser, its products or services.

Intellectual Property

The CTM Websites (including the software, layout and design of or underlying the quoting, ranking and comparison system contained within it) and their Content are subject to copyright. You may view the CTM Websites using Your browser and print out or download a copy for Your personal and non-commercial use. Except as otherwise provided by law, all other use, copying, reproduction, dissemination, modification, adaption, distribution, transmission, republication, display or performance of all or part of the CTM Websites is prohibited. Nothing in these Terms constitutes a transfer of any intellectual property rights.

CTM, its Related Bodies Corporate, product providers and the Suppliers own or licence certain trademarks which appear on the CTM Websites. Use of those marks is prohibited unless You obtain the prior written consent of CTM.

Liability and Indemnity

Except for obligations imposed by law that cannot be excluded, You agree that CTM, CTM's Related Bodies Corporate and their respective Personnel will not be liable for any Loss arising out of, as a result of or relating to the CTM Websites, the Content, the use of or access to the CTM Websites including (without limitation) that arise as a result of:

- any unauthorised access of or breach of security to either of the CTM Websites for whatever reason;
- any error, faults, omissions, inaccuracies or misrepresentation in relation the CTM Websites and their Content; and
- the transmission of any computer virus.

You agree that, to the maximum extent permitted by law, in no circumstances whatsoever will an Indemnified Person be liable for any indirect, incidental, special or consequential Loss or damage or loss of profits however caused.

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Privacy Policy

Your privacy is very important to CTM. CTM may ask You to provide personal information when You use the CTM Websites. The way in which CTM collects, uses and discloses personal information is set out in the CTM Privacy Policy which is available on the CTM Websites.

Online security

For Your protection, services that involve the provision of confidential information are provided via a secure server. The information is encrypted using the Secure Socket Layer Protocol. This will significantly improve the security of the information You provide.

Jurisdiction

The information on the CTM Websites is provided for Australian residents only. The law applicable in the state of Queensland, Australia will apply to these Terms, use of the CTM Websites and the resolution of any disputes arising from access to and use of the CTM Websites. You and CTM submit to the exclusive jurisdiction of the court and tribunals of the state of Queensland.

Vehicle Information

Automotive Data Services Pty Ltd (Red Book) has prepared this data and valuations from information gathered from a variety of sources. Whilst all care is taken in producing the data and valuations. Red Book cannot guarantee or make any representations regarding the use of, or reliance, on it. Red Book is not responsible for all the information provided to it and You should not rely on the data or valuations without making Your own independent assessment of the vehicle and other sources of information. Red Book is not liable for any Loss (other than in respect of any liability which may not lawfully be excluded) relating to Your use of, or reliance on, this valuation and data.

Contacting CTM

If You have any technical issues when using the CTM Websites or any suggestions on how they can be improved, please contact the Website Administrator at the CTM Address.

Definitions

Auto & General means Auto & General Insurance Company Ltd ACN 111 586 353 AFSL 285 571.

AGS means Auto & General Services Pty Ltd ACN 003 617 909 AFSL 241411.

BizCover means Bizcover Pty Ltd (ABN 68 127 707 975, AFSL 501769).

BizCover Documents means the terms and conditions and financial services guide provided by BizCover for business insurance arranged by BizCover (links to such documents are on the CTM Websites).

Car Insurance Comparison means the comprehensive car insurance comparison service offered on the CTM Websites by CTM which allows You to compare (including in respect of price) the car insurance brands which participate on the CTM Websites.

Car Insurance Features Comparison means the comprehensive car insurance features comparison service offered on the CTM Websites the content of which is provided by LMI which allows You to compare certain features (other than price) of a large range of comprehensive car insurance products available in the market (not just the brands which participate on the CTM Websites).

Choosi means Choosi Pty Ltd ABN 15 147 630 886 AFSL 402397.

Compare the Market Website means the webpages located at www.comparethemarket.com.au.

Compare the Meerkat Website means the webpages located at www.comparethemeerkat.com.au.

Content means the content, text, data, information, images, pages, materials, tools and results contained on either of the CTM Websites.

Credit Guide means the Credit Guide on the CTM Websites,

CTM means Compare The Market Pty Ltd ACN 117 323 378; AFSL 422926 (and in respect of life insurance and income protection insurance, AR 434310, and in respect of home loan products, ACL 422926).

CTM Address means PO Box 301, Toowong QLD 4066.

CTM Call Centre means the call centre operated by CTM for the promotion, quotation and sale of the Participating Health Products.

CTM Car Call Centre means the call centre operated by CTM for the promotion, quotation and sale of Budget Direct car insurance products when Budget Direct is the winning insurer on the Car Insurance Comparison.

CTM Email means an email sent by or on behalf of CTM to You (as requested by You) providing news, information and offers about CTM and the CTM Websites.

CTM Home and Contents Call Centre means the call centre operated by CTM for the promotion, quotation and sale of Budget Direct home and contents insurance products when Budget Direct is the winning insurer on the Home and Contents Insurance Comparison.

CTM Websites means collectively and individually, the Compare the Market Website and the Compare the Meerkat Website, whichever is applicable.

CTP Insurance means compulsory third party insurance.

CTP Websites means the third party owned and operated websites which are linked to the CTM Websites and contain information or comparison services in respect of CTP Insurance.

Business Insurance Comparison means the business insurance features comparison service offered on the CTM Websites the content of which is provided by Bizcover which allows You to compare certain features (other than price) of a large range of business insurance products available in the market.

Energy Plan Comparison means the electricity and/or gas comparison service offered on the CTM Websites the data for which is provided by Residential Connections.

FSG means the Financial Services Guide relating to general insurance products.

Home & Contents Insurance Features Comparison means the home & contents insurance features comparison service offered on the CTM Websites the content of which is provided by LMI which allows You to compare certain features (other than price) of a large range of home and contents insurance products available in the market (not just the brands which participate on the CTM Website).

Home Loans Comparison means the home loans comparison service offered on the CTM Website by CTM which allows You to compare the home loan providers which participate on the CTM Website.

Hotels Combined means Hotels Combined Pty Ltd ABN 61 122 130 554.

Hotel Comparison means the hotel features comparison service offered on the CTM Websites the content of which is provided by Hotels Combined which allows You to compare certain features (other than price) of a large range of hotels available in the market.

Indemnified Person means CTM and CTM's Related Bodies Corporate and their respective Personnel.

Insurance Features Comparisons mean the Car Insurance Features Comparison and the Home & Contents Features Comparison.

Life FSG means the Financial Services Guide relating to Life Products.

Lifebroker means Lifebroker Pty Ltd ACN 115 153 243; AFSL 4000209.

Lifebroker Call Centre means the call centre operated by Lifebroker for the promotion, quotation and sale of Life Products which are compared on the CTM Website.

Life Product means life insurance and/or income protection insurance.

LMI means LMI Group Pty Ltd ACN 086 256 171.

Loss means any damage, loss, cost, expense or liability however it arises and whether it is direct or indirect, present or future, fixed or unascertained, actual or contingent and includes all legal costs and expenses.

Meerkats means special and unique meerkat characters that appear on the Compare the Meerkat Website.

Participating Health Products means various health insurance products made available by the participating health insurance providers for comparison on the CTM Website and in the CTM Call Centre.

Participating Stations means those individual service stations which have chosen to participate on or whose prices are collected for comparison in the Fuel Price Comparison.

Personnel means the directors, officers, employees, agents and contractors of a person.

Pet Insurance Comparison means the pet insurance features comparison service offered on the CTM Websites the content of which is provided by Choosi which allows You to compare certain features (other than price) of a large range of pet insurance products available in the market.

Related Bodies Corporate has the same meaning as in the *Corporations Act 2001* (Cth) and in respect of CTM includes AGS, Auto & General.

Residential Connections means Residential Connections Pty Ltd ACN 612 925 434.

Residential Connections Call Centre means the call centre operated by Residential Connections for the promotion, quotation and sale of energy plans which are compared on the CTM Website.

Residential Connections Documents means the terms and conditions, forms, customer charter, product information, policies and documents provided by Residential Connections for energy plans and services arranged by Residential Connections (links to such documents are on the CTM Websites).

Supplier means a participating supplier or provider of the goods and services which are available for ranking and comparison on the CTM Websites. In respect of comprehensive car insurance and home & contents insurance, only those providers who participate in the Car Insurance Comparison and/or provide quotes for the home & contents insurance products are "Suppliers" for the purposes of this definition.

Terms means these website terms of use along with the CTM Privacy Policy, the Financial Services Guide, the Credit Guide and any other terms and conditions set out on the CTM Websites.

You or Your means the user of either of the CTM Websites.