

JENNIFER C DODGE

dodgejen@gmail.com • (207) 266-4313 • [LinkedIn](#) • [GitHub](#) • [Publications](#) • South Portland, ME

HIGHLY TRAINED DATA ANALYTICS PROFESSIONAL | PUBLIC POLICY & HEALTHCARE DATA

Skilled data analytics professional with more than 15 years of experience with complex data sets, including 10 years of experience with all-payer claims databases, and 10 years of experience leading teams of analysts in the production of advanced reporting for healthcare quality, cost, and utilization metrics, and 9 years of experience with data visualization. Highly regarded as a mentor for junior analysts. Passionate about using data to improve lives.

RELATED SKILLS

Platforms: AWS, Snowflake, Oracle

Programming Languages: SAS, SQL, SPSS

Visualization Tools: Tableau, Tableau Prep, Claritas iXPRESS

Healthcare Tools: All-payer claims databases, literature review, program evaluation, linkage of non-claims data, attribution, groupers, risk adjustment, HEDIS, AHRQ, TCOC, report writing, strategic planning

Alternative Payment Models: MSSP, CPC+

Management Skills: Team leading, mentoring, performance appraisal, hiring, onboarding

PROFESSIONAL EXPERIENCE

CVS Health – Remote – 2023 to Present *Manager, Health Plans Adherence Solutions*

- Developed an analytical tool in SQL and Tableau to track the use of cash discount cards in the retail pharmacy environment before and after an intervention, demonstrating that the intervention resulted in reduced use of cash discount cards by customers
- Synthesized data into insights and actionable recommendations for partners and leadership
- Management of one colleague, including hiring, onboarding, mentoring, career development, and performance appraisal

Onpoint Health Data – Portland, ME – 2019 – 2023 *Senior Health Data Analyst*

- Senior analyst and hands-on programmer responsible for leading teams of analysts to produce high-quality analyses for clients around the country using SAS, SQL, and Tableau
- Led team of analysts in production of innovative network analysis that was later accepted to both the National Association of Health Data Organizations and Academy Health's Annual Research Meeting
- Senior analyst on team producing complex quarterly reporting for the Center for Medicare and Medicaid Services' CPC+ initiative, using a variety of HEDIS, AHRQ, financial, and utilization measures
- Proficient in the development of summary reporting specifications and detailed methods for addressing client questions and needs based on technical knowledge of data sources

BerryDunn – Portland, ME – 2018 – 2019 *Senior Health Analytics Consultant*

- Analyzed commercial claims data from Massachusetts and New Hampshire APCDs using SAS to estimate the financial impact of potential health insurance mandates, which was used to inform policymakers of the net positive or negative effect of the legislation
- Conducted medical efficacy literature reviews, summarized findings, and wrote client-facing reports with background on the clinical and social context of proposed legislation to inform policy decisions around healthcare access and affordability
- Assisted in the development of research studies and policy analysis, including defining study design and methodological approach

MaineHealth Accountable Care Organization – Portland, ME – 2015 – 2018 *Health Data Analyst*

- Conducted medical and behavioral health claims data analysis, including cost and utilization, to inform performance on quality and financial targets associated with the MSSP shared savings contract for commercial and Medicare payers using SQL, SAS, and Excel
- Distilled complex data analysis into presentations, dashboards, and reports that could be easily consumed by a diverse audience of clinical and administrative decisionmakers
- Designed analytic frameworks and reports to support an ongoing, comprehensive, environmental assessment of the provision and utilization of inpatient and outpatient behavioral health services

Maine Medical Center – Portland, ME 2013 – 2015 *Strategic Planning Analyst*

- Analyzed internal utilization and external market data to inform strategic planning objectives of senior and physician leadership for the Neurosurgery, Adult Medicine, and Women's & Children's service lines
- Collaborated with analysts at each member hospital to extract common data fields from clinical, demographic, and utilization data sets in SAS to build a meaningful database that could be manipulated to answer strategic questions across the organizations

University of Southern Maine – Portland, ME 2007 – 2013 *Research Analyst – Justice Policy & Survey Research Center*

- Conducted regression analyses of criminal offender data to determine factors influencing criminal recidivism using SPSS
- Collected and cleansed quantitative and qualitative data from grantees of the U.S. Department of Justice Office on Violence Against Women and synthesized this data into reports to Congress
- Programmed Computer Assisted Telephone Interviewing system for Survey Research Center, managed shifts of interviewers, trained interviewers, cleaned and reported on collected data

EDUCATION

Master of Public Policy and Management, 2009

Muskie School of Public Service, University of Southern Maine – Portland, ME

Bachelor of Arts, English Language and Literature, 2000

Tufts University – Medford, MA