JENNIFER RADINA

Software Development Engineer in Test

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PROFESSIONAL SUMMARY

Highly motivated Software Test Engineer with 5+ years of experience in manual and automated testing of web applications. Skilled in test planning, test case design, defect tracking, and test result analysis. Strong problem-solving and communication skills. Possesses 15 years of experience in marketing and advertising, including campaign development, project management, and data analysis.

- Experienced in Software Development Life Cycle (SDLC), Testing (STLC) and Defect Life Cycle within Agile (Scrum) Methodology and have knowledge Waterfall Methodology.
- Collaborated with cross-functional teams to identify and resolve defects.
- Analyzed test results and reported findings to development team.
- Created and maintained test documentation, including test cases and defect reports.
- Expert in Selenium WebDriver, Behavior-Driven, Hybrid Test Automation.
- Framework, built on Page Object Model and Cucumber supporting Parallel Test execution to reduce time and achieve End-to-End coverage.
- Created Behavioral-Driven Development (BDD) Framework using Cucumber.
- Implemented Cucumber Framework with Maven, Java, Selenium WebDriver, JUnit, and Jenkins.
- Applied Selenium Page Object Model with Cucumber to create reliable Hybrid Automation Framework.
- Experienced in Cucumber Selenium Framework using Gherkin Language in Feature File.
- Used Maven to keep classes, and resource files organized and managing dependencies.
- Worked with DevOps, installing, configuring, and integrating Automation Scripts on Continuous Integration/Continuous Deployment (CI/CD) tools like Jenkins.
- Automated Test executions on Jenkins to accomplish Continuous Integration and delivery in DevOps.
- Experienced testing RESTful Web Services using Postman and REST Assured Library using Java Programming Language.
- Maintained base code repository using GitHub source version control tools.
- Used Cucumber and Gherkin Language to collaborate with non-technical business participants in project.
- Used Jira Xray for issue tracking and project management in fast paced Agile environment.
- Experienced in GUI, UAT, Black Box, Functional, Smoke, Regression, Cross Platform/Browser, Parallel Testing.
- Good knowledge of core Java and Object-Oriented Programming (OOP) concept.
- Developed dynamic methods, reusable actions and error handlings using Java. Simplified overall Automated Testing process reducing quantity and increasing quality.
- Excellent work ethic, strong communication skills, positive attitude, great and easy-going team member.
- Dedicated team player, easily adaptable in a new environment, passionate about Testing.

TECHNICAL SKILLS

Testing Tools	Selenium WebDriver, JUnit, TestNG, JDBC, REST Assured, Cucumber
Frameworks	Cucumber BDD framework
Languages	Java OOP language, SQL, Gherkin, HTML
Platform	Singleton, Page Object model
IDE	IntelliJ, (Eclipse), SQL Developer, Postman
Build Tool	Maven
Repository System	Git, GitHub
Methodologies	Agile, Agile-Scrum
Project/Test Management	Jira, Jira X-Ray
Domains	Healthcare, Financial, Logistics, Retail,
CI/CD	Jenkins

PROFESSIONAL WORK EXPERIENCE

Teladoc Health – Chicago, IL

ROLE: Software Development Engineer in Test   **September 2020 – Current**

- Proficient in entire SDLC phases and STLC phases.
- Worked in Agile Scrum Development, attended Daily Scrum, Sprint Planning, Sprint Review, Sprint Retrospective and Sprint Demo Meetings.
- Used Java Core language and Cucumber BDD Framework for scripting.
- Involved in the design and developed of Cucumber BDD Test Automation Framework using Page Object Model Design Pattern and using Java library.
- Created Automated Test Scripts using Java, Selenium WebDriver, JUnit, and Cucumber.
- Built Hybrid Test Automation Framework on Maven to define project structure, dependencies, builds, and Test management.
- Implemented Behavioral-Driven Development (BDD) framework using Cucumber, created Step Definitions and Feature Files using Gherkin (Cucumber) keywords.
- Maintained and executed Maven POM file to simplify compilation and running Test classes.
- Scheduled Regression Suite and daily Smoke Test in Jenkins.
- Custom reporting using Cucumber HTML report.
- Integrated Cucumber and Selenium screenshot functionality for better reports with Jenkins.
- Used Jira Xray for analyzing User Stories, Test management, bug tracking and reporting, also followed up with development team to verify bug fixes and update bug status.
- Using Postman tool to perform API Testing.
- Prepared Test Strategy and Test Procedures to best test the application in given timeframe.
- Executed Test Scenarios on different browsers as part of Browser Compatibility Testing.
- Performed Verification, Validation including Functional, Regression, GUI, UAT, Parallel and Smoke Testing.
- Analyzed execution results to identify Test failures and reporting defects.
- Implemented Automation tools like Java, Selenium WebDriver, Maven, Cucumber, JUnit, Git/GitHub, Jenkins.
- Developed Test Cases out of Business Requirements Document and User Stories.
- Tested the application in QA, staging and production environments.

Charles Schwab – Barrington, IL

ROLE: QA Automation Engineer   **August 2018 – September 2020**

- Reviewed User Requirement Specifications and Functional Specifications of the application.
- Designed and developed Test Plans, Test Scenarios, Test Cases and Test Scripts.
- In Agile-Scrum, participated in Daily Scrum, Business Demo, Sprint Planning.
- Created and maintained Automated Acceptance Test Suite using Java, Selenium and JUnit.
- Developed Automation Scripts using Java, Selenium WebDriver, and Cucumber for Regression Suite.
- Applied Page Object Model pattern with Selenium Framework to design and write Test Scripts.
- Tested RESTful API using HTTP requests to GET, PUT, POST and DELETE data using Postman.
- Worked on distributed Test Automation execution by Jenkins.
- Used Jira Xray for project management, issue tracking and writing Test Cases.

Echo Global Logistics – Chicago, IL

ROLE: Manual QA   **October 2017 – August 2018**

- Understanding, analyzing the new features that are released.
- Worked closely with Business Team and analyzed User Stories and User Requirement Specifications for Web-Based Application.
- Developed and executed Test Cases and verified actual results with expected results.
- Created Test Scenarios and Test Cases based on User Stories in Cucumber feature files.
- Performed Database, Black-Box, GUI, UAT, and Functionality Testing.
- In Agile-Scrum, participated in Daily Scrum, Business Demo, Sprint Planning.

Beltone Electronics - Glenview, Illinois

ROLE: Field Marketing Manager   **2006 January – 2009 February**

- Provided consultation to retail network of 1,300 stores for promotional planning and strategy direction to build local brand and create advertising campaigns.
- Conducted market research and analyzed data to inform marketing strategies.
- Collaborated with cross-functional teams to ensure campaign success.

Ace Hardware Corporation – Oak Brook, Illinois

ROLE: Sr. Advertising Specialist   **2001 Month - 2006 Month**

- Managed and executed co-op marketing promotions for Ace Hardware retailers using all multimedia channels.
- Developed co-op media plans for retail groups and managed budgets totaling over $650,000 in the Gulf Coast division.
- Developed CRM database using Microsoft Access to segment customer base to identify demographics, buying habits and other key characteristics for lead generation.

EDUCATION

- B.S. Information Technology, DeVry University, Chicago
- B.A. Marketing Communications, Columbia College, Chicago