

How Students use the Services available from Lindenwood Universities Library

Student Assessment Scholars

Jennifer Sailor & Meredith Pool-Boerding

REAL EXPERIENCE.
REAL SUCCESS.

The crest of Lindenwood University is a detailed heraldic emblem. It features a central shield divided into four quadrants, each containing a crescent moon. Above the shield is a helmet with a crest of a hand holding a sword. The shield is flanked by two supporters: a lion on the left and a griffin on the right. A banner or scroll wraps around the bottom of the shield.

LINDENWOOD
UNIVERSITY

Outline

1. Introduction
2. Related Work
3. Methods
4. Results
5. Discussion
6. Conclusion
7. References



LINDENWOOD
LIBRARY SERVICES

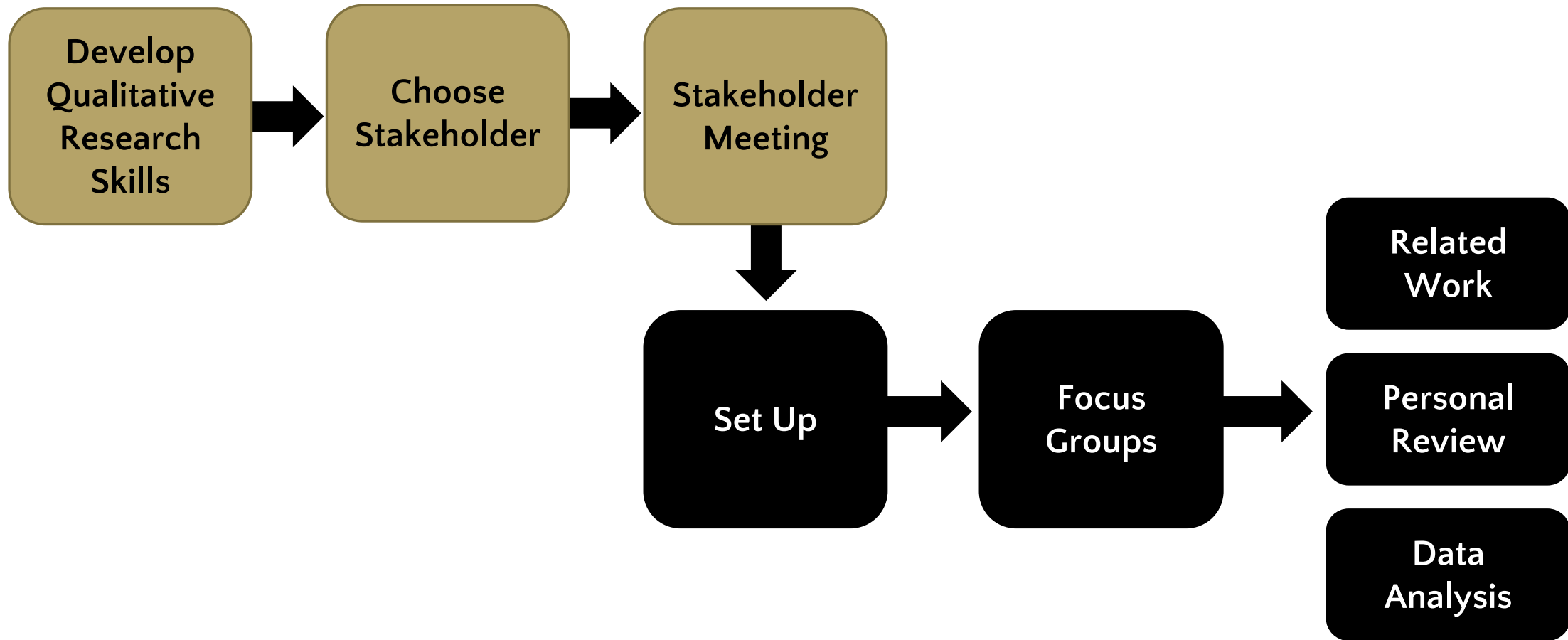
LINDENWOOD
UNIVERSITY



**STUDENT
ASSESSMENT
SCHOLARS**

Motivation & Goals

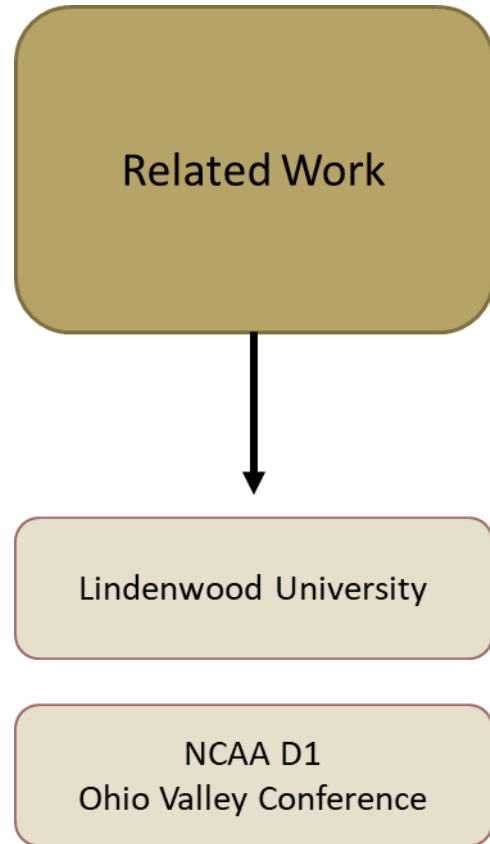
4



REAL EXPERIENCE.
REAL SUCCESS.

LINDENWOOD
UNIVERSITY

Methods



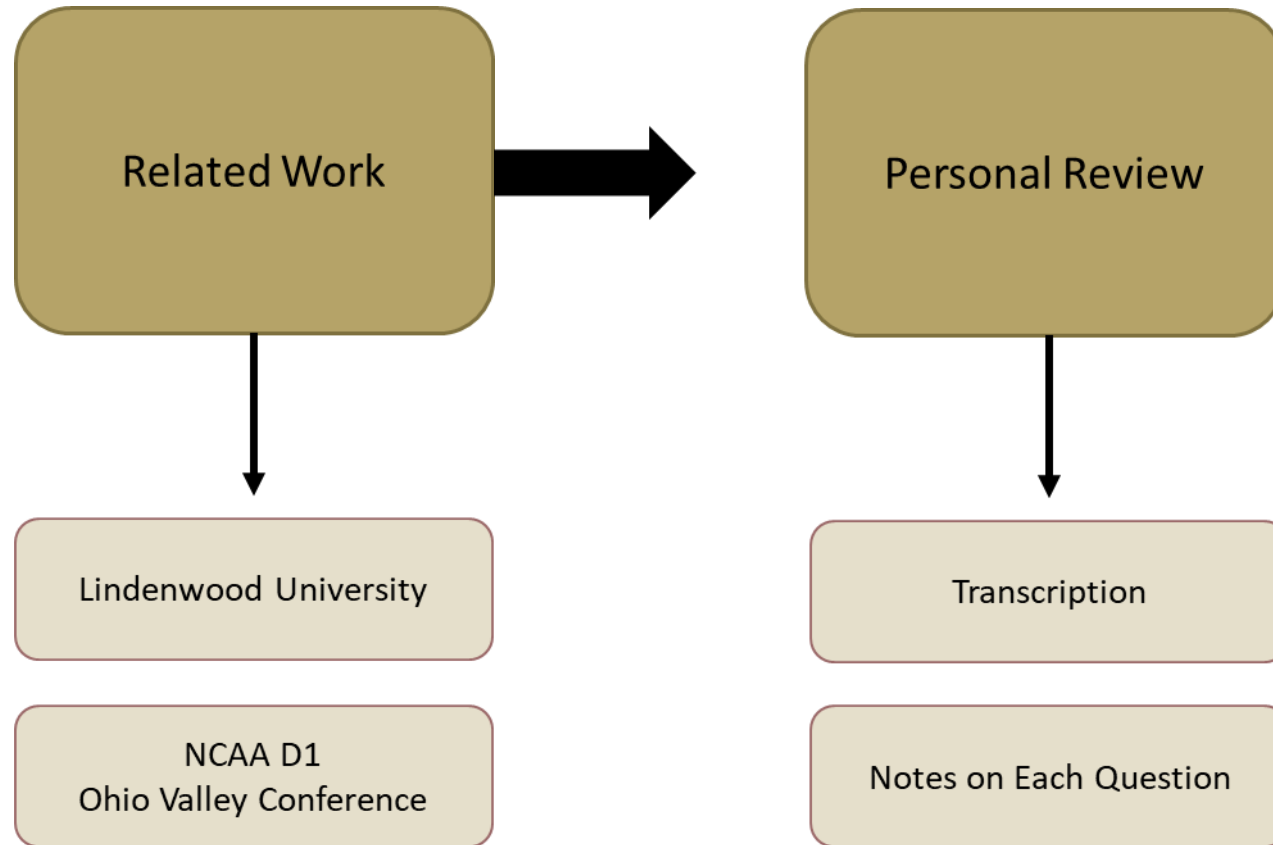
REAL EXPERIENCE.
REAL SUCCESS.

LINDENWOOD
UNIVERSITY

Literature Review



Methods



Appendix B:

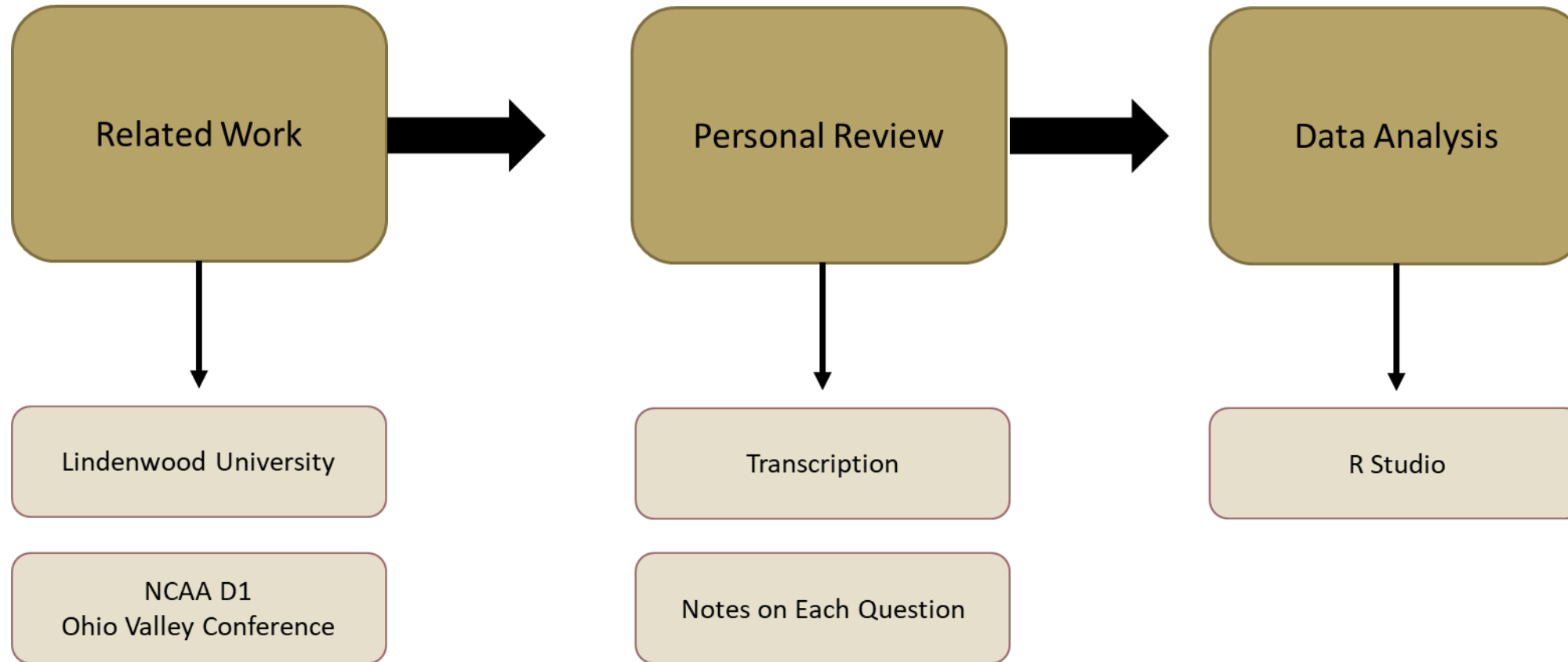
Library Services Questions

- Please name as many library services as you have experienced or are aware of
- How often do use library services?
How do you use the building?
How does Library services help you be successful in your educational and professional life?
- What is one thing that you would like to see from the library services department?
I would use the services more if ____?
Any service from previous highschool or college that you wish we offered?
- What do you often consider the best thing about the library services department?
- How do you contact the library services: Instagram, Facebook, LU website?
- How/Where do you research for books or research articles, do you use the libraries search engines?
Do you rent books or use ebooks for research?
If you do, which do you prefer?
- Please describe your experiences with library staff

Appendix C:

2/16/2022	L1	How would you say that? Like the library services help you in your like education or like professional life as or getting to your professional life? So let's start with education. How would you say it's has helped in your educational journey?	Question
2/16/2022	S8	I would say tutors I used to go to tutoring a lot when I was in freshman. That helped me a lot.	SASS
2/16/2022	S8	And books. Well books, I've never used books from the library	Books
2/16/2022	S7	The databases are the biggest thing for me	Databases
2/16/2022	S8	Right!	Databases
2/16/2022	S7	Especially like a business degree. You do a lot of research papers	Databases
2/16/2022	S8	that's true.	Databases
2/16/2022	S7	Like I use a lot of <u>the</u> lot of the databases, Morningstar <u>Edko</u> every year,	Databases
2/16/2022	S8	Right! especially for like finance those things we need like specific information specific numbers, <u>Yes</u> .	Databases
2/16/2022	S6	See, I guess I just haven't really branched out of theater classes 'cause I <u>I</u> only haven't used the database for one class, and that was conversation two.	Databases
2/16/2022	S7	Oh, I'm used it probably every semester <u>multiple times</u>	Databases
2/16/2022	S8	Yes.	Databases

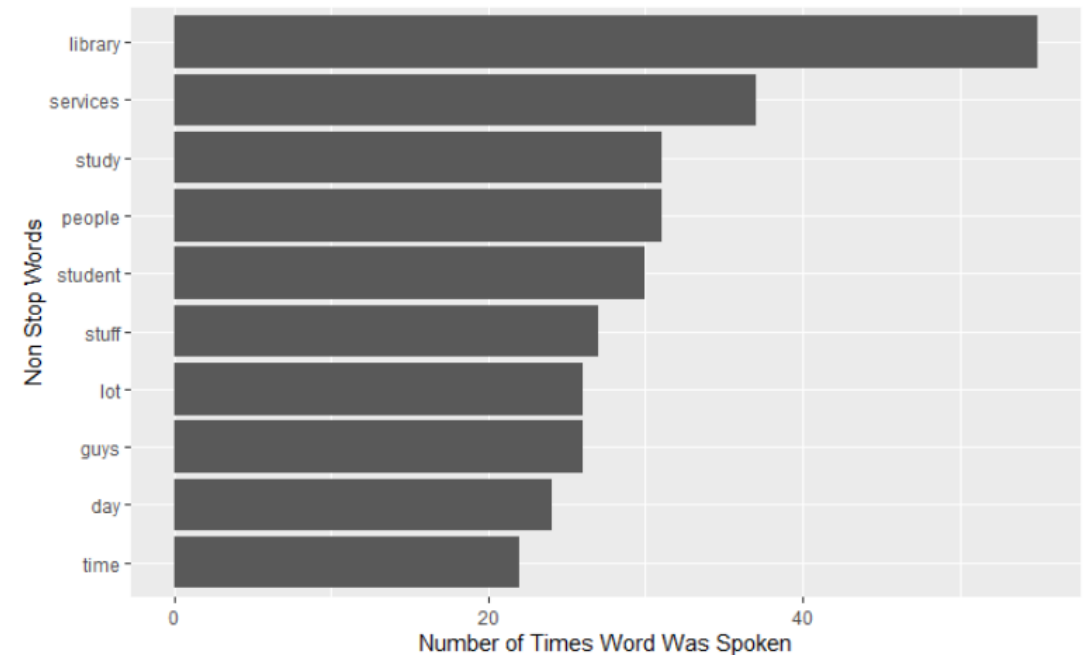
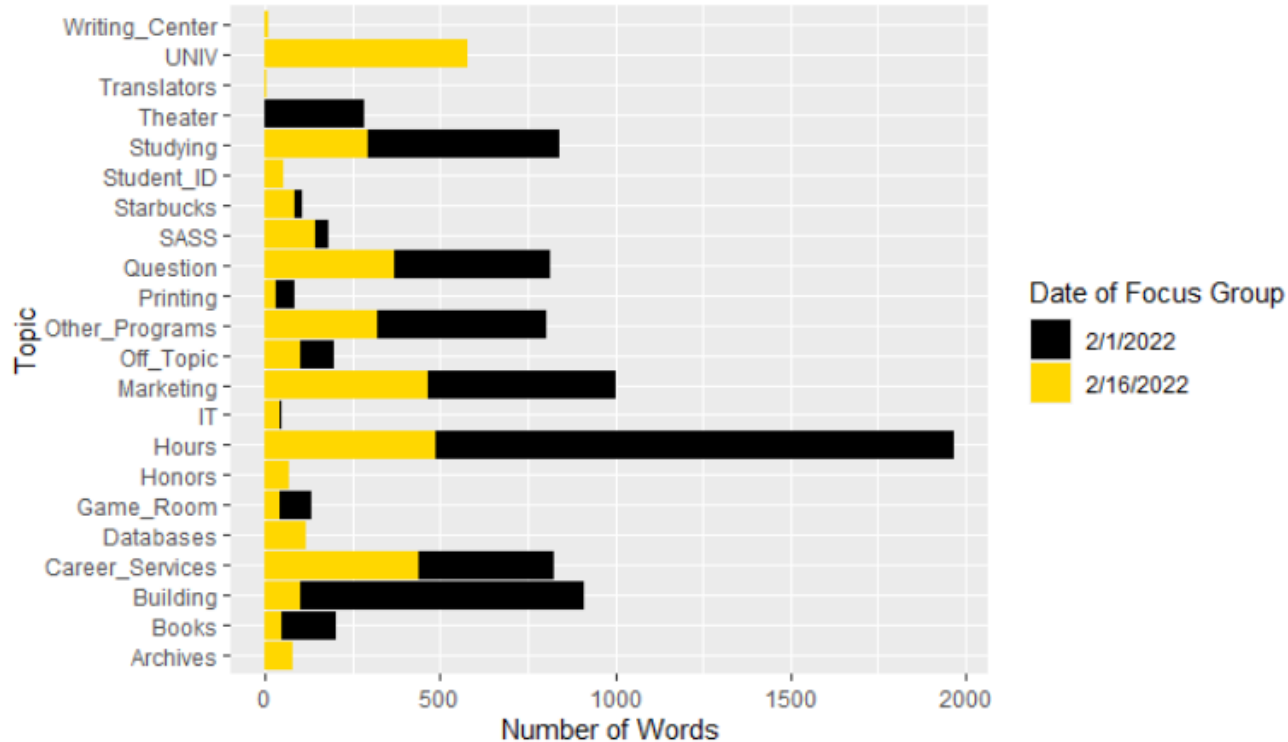
Methods



Results: What words and topics were most important?

11

The Number of Words Spoken About Each Topic

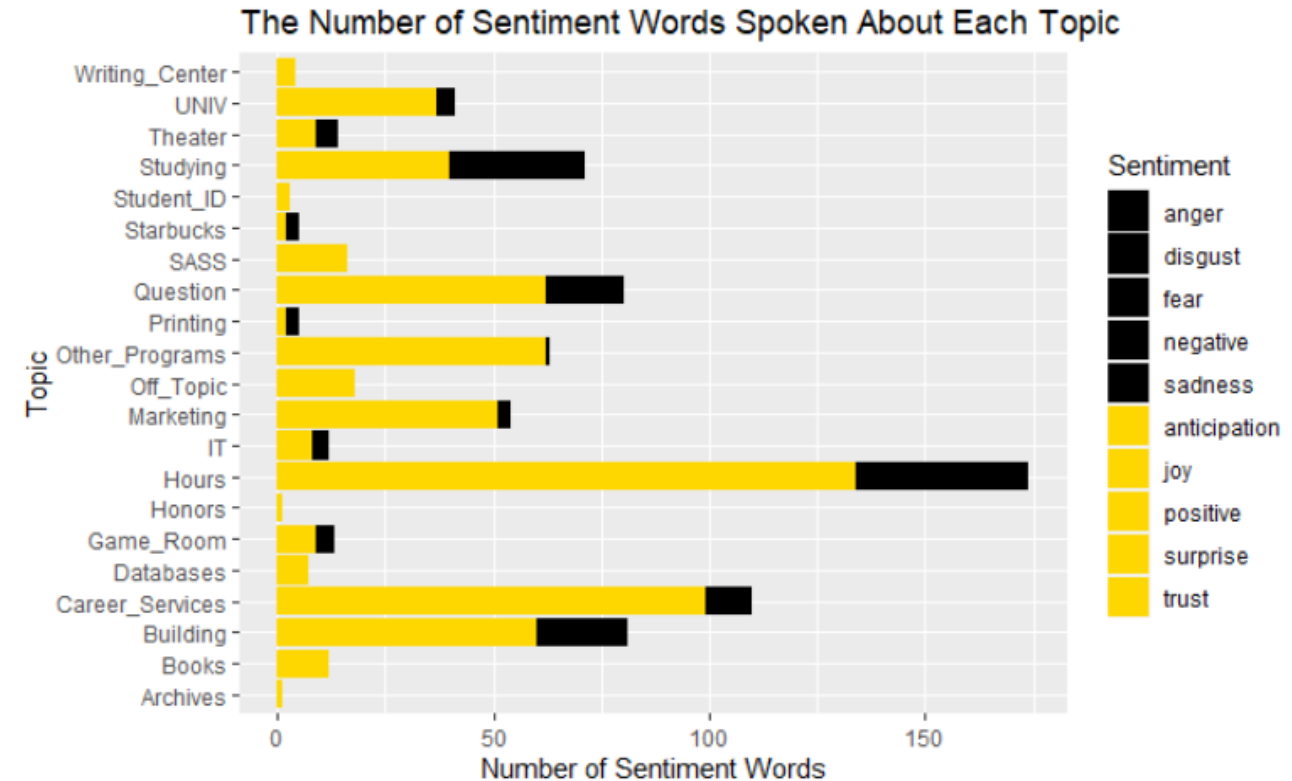
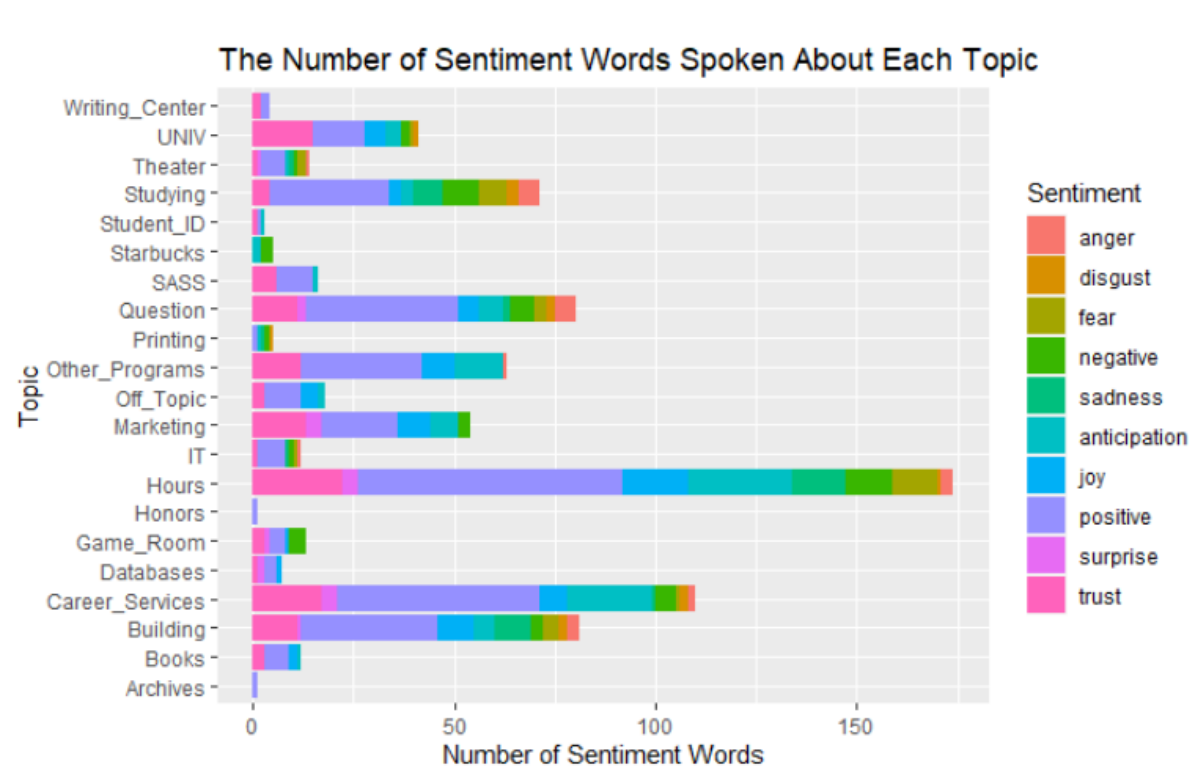


REAL EXPERIENCE.
REAL SUCCESS.

LINDENWOOD
UNIVERSITY

Results: What sentiment is attached with each topic?

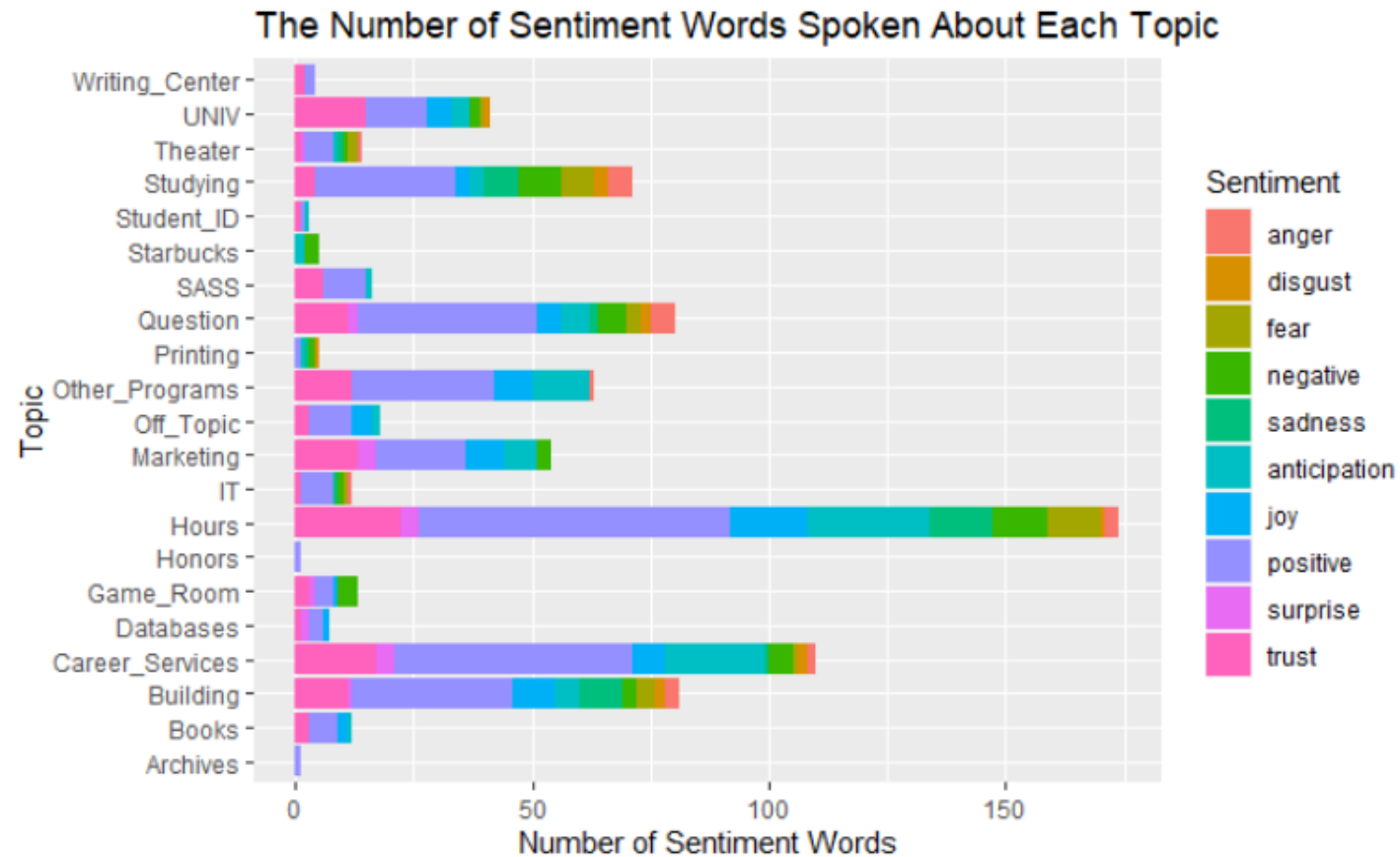
12



REAL EXPERIENCE.
REAL SUCCESS.

LINDENWOOD
UNIVERSITY

Results: What sentiment is attached to the top topic?



REAL EXPERIENCE.
REAL SUCCESS.

LINDENWOOD
UNIVERSITY

Conclusion

- Students use the services at Lindenwood Universities Library in various of different ways.
- Students across different academic colleges use the library from never to everyday.
- Students have a positive sentiment towards the Lindenwood's Library Services.
- Students want longer hours, better marketing, and find one of the best services being the building itself.
- Lindenwood Universities Library Services are similar to the other schools in the athletic conference.
- The LARC is currently open 78 hours a week and the average of the other school's library hours is 92

Proposals: Short Term

- Hours
- Marketing
- Study Rooms
- Theater
- Puzzles on Tables

Proposals: Long Term

- Study Rooms
- Marketing
- Tables
- Renting
- Printing
- Events
- Adobe Suite

Discussion

- Limitations:
 - Rescheduling
 - Diversity
 - Lack of Underclassman
 - Lack of Student Athletes
 - Researchers Bias

Citations

- (1) Lindenwood Library. Lindenwood University. Retrieved March 14, 2022, from <https://www.lindenwood.edu/library/>
- (2) Library Annual Report 2018-19 . (2019). Lindenwood University. Retrieved March 14, 2022, from <https://www.lindenwood.edu/files/resources/library-annual-report-2018-19-1.pdf>
- (3) Felix G. Woodward Library. Austin Peay University. Retrieved March 14, 2022, from <https://library.apsu.edu/#>
- (4) Booth library. Eastern Illinois University. Retrieved March 14, 2022, from <https://www.eiu.edu/booth/>
- (5) Murray State University. Murray University Libraries. Retrieved March 14, 2022, from <https://lib.murraystate.edu/>
- (6) Library & Information Services. Southern Illinois University Edwardsville. Retrieved March 14, 2022, from <https://www.siue.edu/lovejoy-library/>
- (7) Kent Library. Southeast Missouri State. (n.d.). Retrieved March 14, 2022, from <https://library.semo.edu/>
- (8) Paul Meek Library . The University of Tennessee at Martin. (n.d.). Retrieved March 14, 2022, from <https://www.utm.edu/library/>