Sophia Martinez
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Professional Summary
She is an experienced IT Infrastructure Manager with a proven record of leading modernization initiatives, enhancing cloud security posture, and improving enterprise service reliability.

Experience
IT Infrastructure Manager – Dell Technologies (2020–Present)

- Oversees Microsoft 365, Azure AD, virtualization, and enterprise networking.

- Manages patching, endpoint hardening, vulnerability remediation.

- Led a 10-person IT operations team and mentored junior administrators.

Systems Administrator – University of Texas (2017–2020)

- Managed Windows Server environments, AD group policies, MFA rollouts.

- Created disaster recovery documentation and response playbooks.

Certifications
Azure Fundamentals, Security+, ITIL Foundation

Technical Skills
Azure • AD • Firewalls • PowerShell • VMware • Intune • Identity Management