

Michael H. Thompson
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Education

Harvard University, Cambridge, MA
Bachelor of Science, Computer Science
Minor: Information Systems Security

Certifications

CISSP • Microsoft Certified: Azure Administrator • Security+ • ITIL

Experience

Senior IT Manager – Google, NYC (2019–Present)

- Led global infrastructure modernization initiatives across 12 offices.
- Implemented Azure hybrid-cloud architecture, reducing infrastructure costs by 22%.
- Directed identity management operations including AD, Azure AD, SSO, MFA, PAM.
- Supervised a 14-person IT operations team (sysadmins, cloud engineers, security analysts).
- Developed enterprise-wide disaster recovery strategy aligned with NIST CSF.

IT Infrastructure Manager – Goldman Sachs (2015–2019)

- Migrated 3,000+ endpoints to Microsoft Intune with zero downtime.
- Managed vendor relations and negotiated multi-year enterprise software contracts.
- Automated PowerShell workflows, reducing manual provisioning time by 70%.

Technical Skills

Azure • Active Directory • PowerShell • VMware • Cisco • Microsoft 365 • Security Hardening • Zero Trust • DR/BCP