

# Jacob Lee James

Baton Rouge, LA | (225) 678-4539 | [jacobljames@gmail.com](mailto:jacobljames@gmail.com)  
LinkedIn: <https://www.linkedin.com/in/jacob-james-6b385128b>

## EDUCATION

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### Louisiana State University (LSU), Baton Rouge, LA

*Bachelor's in Business – Information Systems and Analytics*

**May 2026**

GPA: 3.57

**Minor:** Business Administration and Technical Sales

**Related Coursework:** Introduction to Management Information Systems for Business Majors, Business Statistics & Analytics I, Business Statistics & Analytics II, Foundations of Information Systems, Design of Information Systems Solutions, Data and Information Management, Analysis & Design of Information Systems, Business Analysis in Practice, Data Warehousing, Data Mining & Artificial Intelligence for Business, Computer & Networking Security, Cloud Computing for Business II, Spreadsheet Modeling for Business, Descriptive Analytics, Predictive Analytics, Visual Analytics.

## EXPERIENCE

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### Resident Assistant

August 2023 – Present

Azalea Hall, Baton Rouge, LA

- Generated creative solutions to solve new problems that arose in the job
- Oversaw floor meetings and floor programs to inform and entertain residents
- Analyzed problems with the team to create a better environment for residents
- Advised students on faculty rules, and regulations involving residential life to improve housing concerns
- Contributed to a combined team effort to create a safe environment

**Gained strong skills in leadership and teamwork through managing resident concerns while creating a safe space**

### Business Analytics Intern

May 2023 – August 2024

BCG, Boston, MA

- Participated in data analytics training focused on Excel, Tableau, Power BI, and SQL for business insights.
- Developed practical skills in data cleaning, visualization, and statistical analysis to support client projects.
- Gained hands-on experience analyzing market trends and financial data to inform strategic decision-making.
- Applied data-driven methodologies to improve business processes and enhance operational efficiency.

**Collaborated with consultants in cross-functional teams to deliver analytical reports and performance dashboards.**

### Lifeguard

June 2022 – August 2022

New Orleans Recreation Development Commission, New Orleans, LA

- Recognized and responded effectively in emergencies
- Enforced all aquatic facility policies, rules, and regulations
- Inspected facility daily and reported any unsafe conditions or equipment to the supervisor
- Oversaw pool functions with over 30 swimmers at any given time

**Ensured the safety of patrons by enforcing regulations and responding effectively to emergencies**

## ACTIVITIES

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Developer Student Club, Beta Alpha Psi, and the Association of Information Technology Professionals

## TECHNICAL SKILLS

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Microsoft Office, Excel (Intermediate), Data Mining, Google Analytics