

Chen Jian Xi

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SUMMARY

I am a Computer Science student with solid skills in software development, algorithms, and data structures. I have foundational knowledge in Networking, C++, and UX Design, and I am currently seeking an internship to further develop my expertise and contribute to a hands-on project.

EDUCATION

INTI INTERNATIONAL COLLEGE SUBANG JAYA 2023 - Present

- Diploma in Computer Science
- Current CGPA: 3.52
- Involved in Chinese Cultural Society

WORKING EXPERIENCE

IT Support Specialist | FATGIRLBBQ SDN BHD 2018 - 2024

- Managed the installation and configuration of five CCTV systems, one point-of-sale (POS) system, and one Wi-Fi network to ensure seamless business operations.
- Provided ongoing technical support to resolve issues and maintain optimal system performance.
- Contributed to a 15% reduction in system downtime by efficiently troubleshooting hardware and software problems.

Intern as Solution Engineer | YOKOGAWA KONTROL (M) SDN BHD 2025 - 2025

- I contribute to several projects by handling key tasks such as system setup, network mapping, server maintenance, and troubleshooting to ensure smooth intercommunication between systems and devices.
- I also manage data backups, optimize operational efficiency with custom scripts, and maintain specialized systems for optimal performance.

ACHIEVEMENTS

- SAS Programming 1: Essentials | September 2024
- Dean List Honour Roll | April 2024
- Enterprise Design Thinking Practitioner | August 2024

REFERENCES

Jessy Chen
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