

*The notes you took during each of your three tests. You don't need to worry about having a faithful interview transcript, but I would appreciate having a version of the raw notes. Typed up would be best!

After each test session, you should have a brief post-mortem with the tester; that is to say: a debrief session where you chat with them about how they felt about everything, and discuss what went well and what didn't. Although in theory you'll have gotten a pretty good idea about how they felt/what worked/what didn't just from observing, if you have any follow up questions, you should feel free to ask them.

****No notes under the task indicate they were able to easily access or had no comments.****

Interview #1 - Nick

Task 1, Enter the App and make an account

Task 2, Create an account

Task 3, Enters credentials

Task 4, Go into flash card sets and make a new card

- The user was confused on where to access the flash cards. There are five photo, button, options at the bottom of the screen, but it is not clear what the buttons lead to. The first attempt the user clicked the main photo (in the middle of the screen) that states "No tasks today, time to relax and recharge".

Task 5, Creating a task and due date for task

Task 6, After creating task, where would it be displayed

- User had trouble finding where tasks and due dates will be displayed

Task 7, Go to study timer

Debrief:

The user found it relatively straightforward to access the application, set up an account, navigate to the home screen and timer, as well as create flashcards. However, they encountered difficulties with certain image buttons positioned at the bottom of the screen, which appeared confusing and lacked clarity. In particular, locating the flashcard button and the due dates for tasks proved challenging for the user. In light of this interview, we are considering incorporating an introductory screen that provides a clear overview of the app's functionality and instructions on how to use it effectively. Furthermore, we may revise the images to make them more specific, easily identifiable, and self-explanatory in their purpose.

Interview #2 - Female Grad Student & Grace

Female Grad Student -

Task 1, Go into app and make an account

Task 2, Go into flash card sets and make a new card

- Located the flash card screen easily

Task 3, Go back to home screen

- Had trouble at first locating back arrow

Task 4, Go to study timer

Grace -

Task 5, Make a task and add a due date to the task

- Had a hard time locating where to create a task

Task 6, Go back to the home screen and locate where the task is displayed.

- Located task easily

Debrief:

The user went through the app pretty quickly, the most challenging task was locating where to create a task. After the interview, we thought it would be a good idea to also have a sidebar that shows titles instead of buttons to locate the different screens. The picture buttons can be confusing for the users. Also, locating where the task due date is found is only shown as a weekly view, it can be a good idea to add a monthly or daily view as well. Overall, the user enjoyed the app and accessed the different screens quickly. The user stated that they really enjoyed the colors and design of the app, very “relaxing, neutral and cute”. When asked “what would you use this app for”, the user stated, “They would use the study timer and the task list.”

Interview #3- Rima

Task 1, Go into the app and make an account

Task 2, Make a new flashcard

Task 3, go back to the homescreen

- Had a hard time locating the back arrow on the flashcard screen

Task 4, make a new task due the 27th

- Clicked the study timer symbol instead of the tasks symbol

Task 5, locate where the task is displayed on the homescreen

- Had a hard time locating the tasks in the homescreen

Task 6, go to the study timer

Debrief:

The interviewee gave us the advice of making the navigation bar icons a bit bigger and easier to see, they also said that they had a hard time with the tasks navigation button. They liked the color scheme. We explained the stats page idea and the person really liked that idea. They also explained that the back arrows should be made bigger and more colorful, to pop on the screen. That way people know their way back.

Interview #4- Dr. Samuel

Task 1, Go into the app and make an account

Take 2, Make a new flashcard

Task 3, go back to the homescreen

Take 4, make a new task due the 27th

- Clicked on the study timer icon instead of the flashcards icon

Task 5, locate where the task is displayed on the homescreen

- Had trouble finding where it was displayed. Assumed that the dot meant it was the date that was selected on the screen

Task 6, go to the study timer

Debrief:

Overall it seemed like all the interviewees had trouble locating where the tasks were displayed on the homescreen. This interviewee also had that struggle. However, they moved throughout the app fairly easily. The only trouble that they had was locating the button for the tasks and locating where the tasks were displayed on the homescreen.