

John Josephsen

T: 973-619-2981 | E: jjosephsenyt@gmail.com | A: Bloomfield, NJ | <https://www.linkedin.com/in/john-josephsen/>

EDUCATION

MONTCLAIR STATE UNIVERSITY

B.S. in Computer Science

Expected Graduation May 2023

GPA: 3.6

RELEVANT COURSEWORK

Computer Concepts, Fundamentals of Programming 1 & 2, Data Structures & Algorithms, Database Systems, Computer Systems, Operating Systems, Systems Programming, Internet Computing, Software Engineering 1 & 2, Computer Science Theory

EXPERIENCE

MONTCLAIR STATE UNIVERSITY

Student Desktop Technician Supervisor/Special Projects Engineer

January 2020 – Present

- Provide technical support and solutions for quality assurance testing, device deployment, software/systems support, applications and hardware repair for Windows and Mac machines.
- Managed ServiceNow ticket queue for a group of six technicians with over 3,000 SNOW tickets worked on.
- Worked with JAMF, Group Policy Objects, System Center Configuration Manager architecture, Active Directory Domain Servers and Azure, alongside Cisco Identity Services Engine (ISE).

THE MONTCLARION

Web Editor

April 2022 - Present

- Managed and optimized The Montclarion website using WordPress, collaborating with various teams to improve efficiency and SEO.
- Created custom features, such as image alternate text, translation, and improved site navigation following WCAG.
- Developed and executed content strategies resulting in a 37% increase in website users and implemented a custom blog translation system using Agile methods and Google Analytics to monitor site traffic.

SKILLS

Software: Microsoft Office, Jamf, Azure, AD, ISE, ServiceNow, Wordpress, Virtual Box, React.js, NextJS, Node.js, MySQL

Programming Languages: Java, Python, JavaScript, TypeScript, SQL, PHP, HTML, CSS, C++, C#

General Computer Maintenance and Repairs/Apple Hardware Repair Trained

PROJECTS

Sintennial RSPS

- Collaboration/management of Java based game server utilizing a MySQL database to log/track all player activity and data.
- Maintain an online game server by identifying and developing solutions for in-game bugs.
- Developed a website for a game server using WordPress, utilizing community suggestions and feedback to create a user-friendly and engaging experience for players. Integrated custom features, such as forums, leaderboards, and event calendars, to enhance the community aspect of the game server and increase player engagement.

Qualis Events

- Designed and developed a responsive website using NextJS, HTML, and CSS in collaboration with the company CEO. Conducted thorough research to create a user-friendly website, implemented custom animations, dynamic page rendering, and SEO optimization.
- Utilized version control tools like Git to manage the project and regularly communicated with the CEO for updates and issue resolution. The result was a visually appealing and fully functional website that effectively represented the company's brand.

IAJ Apparel

- Utilized React, HTML5, CSS, and JS to build a responsive and visually appealing website with dynamic functionality.
- Employed PHP to create server-side logic and utilized NodeJS server with a SQL database for seamless data management and efficient performance.

Jersey Exotic Auto

- Collaborated with the company CEO to design and develop a custom website using WordPress, conducting in-depth research and analysis to ensure the website met the business's goals and objectives.
- Utilized custom themes, plugins, and widgets to create a visually appealing and user-friendly website, optimized for search engines and designed to improve the overall user experience. Worked with the CEO to create and implement content strategies that effectively conveyed the company's brand and message to customers.

MKJJ Online Banking System

- In a team of four, developed an online banking web application using PHP, HTML, CSS, and MySQL that allows both User and Admin capabilities. The User can perform deposit, withdrawal, transfer, history checking, and settings changing while the Admin can search records, modify transactions, and view requests using CRUD functionality.

U.S. Citizen