# JEFFERSON ARNADO

## SYSTEM DEVELOPER

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🐙 https://github.com/Jepjep18

# PROFILE

Detail- Oriented agent adept at making critical decisions, managing deadlines and conducting team reviews. With expertise in analysis and quantitative problem-solving skills, dedicated to company growth and improvements

# SKILLS

- Web Design
  - Language:
    - Html & Css
    - Javascript
    - Php
  - Technologies:
    - TailwindCss
    - SQL
  - Others:
    - Git & Github
    - IDE's
- Basic Networking
- Computer Literate
- Strong Communication
- Microsoft Office

# EXPERIENCE

### CALL CENTER AGENT OUTBOUND

ZBS Incorporated

Feb 2021 - May 2021

- Handled and quickly resolved customer issues regarding matters such as product sales and customer service problems
- Monitored personal performance by assessing customer reviews from surveys, proactively making improvements.

### GRAPHIC DESIGNER

Infinite Routes

September 2021 - April 2022

- Create visuals text and imagery concepts by using computer software
- Communicate ideas that inspire , inform , and captivate consumers
- Develop the overall layout and production design for advertisements, brochures, magazines, and corporate reports and etc.

### SYSTEM DEVELOPER (OJT)

Department of Information and Communication Technology

April 2024 - May 2024

- Develop a Document Tracking System using Laravel
- Employ a utility-first CSS framework that offers pre-designed, customizable building blocks for styling web elements.

# EDUCATION

### SECONDARY SCHOOL

Davao Central College

2014-2018

### BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

Davao Central College

2020-2024