

 & Expert Mode

# TECHNOLOGY PARTNERSHIP

# HELLO **EXPERT MODE**

Expert Mode was borne from the clear need for a specialist technology service provider in the retail and hospitality space which has been mistreated for years by generic corporate IT service providers.

## OUR **PEOPLE**

*All Expert Mode staff and partners come with years of real world industry experience, building and delivering complex systems to fast paced businesses. Our engineers are all highly qualified, and many hold UK MoD SC clearance.*

## WHAT **WE DO**

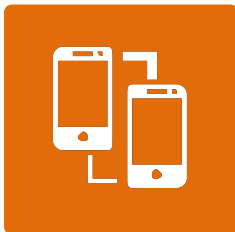
*We partner with retail and hospitality businesses to deliver bespoke technology solutions to meet the unique demands of the sector that the generic tech companies just don't understand.*

## OUR **CLIENTS**



# WE'RE GREAT AT...

We love talking about what we've done, below is just a small selection of the services we can offer, and if there's something we can't do - we know someone who can.



## SECURE NETWORKING

Consider it your foundation. Without a well designed and implemented network, nothing that's plugged into it will perform as expected. Expert Mode has proven experience delivering highly secure PCI DSS certified networks into complex organisations.



## CLOUD ARCHITECTURE

Designing and managing highly resilient, future proof and secure infrastructure is essential. Expert Mode boasts years of experience working directly with Amazon Web Services – highly qualified and even engaged by Amazon to deliver technical talks internationally.



## PROGRAMME MANAGEMENT

Tying everything together. Expert Mode has strong experience managing end to end complex programmes of work for retail and hospitality projects. We bring together all partners and business stakeholders through to delivery.



## TECHNOLOGY SUPPORT

IT Support has got a bad rap – often deservedly so. Troubleshooting technical issues is a waste of your time. Expert Mode has no scripts, no call centres, only highly experienced engineers with the instant remote support tools to take care of everything for you.