JEREMIAH SABINO

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SOFTWARE DEVELOPER

Deliver High-Quality Code Solutions

Results-oriented professional, well-versed in all facets of software development life cycle (SDLC), from investigation and development to implementation. Demonstrated abilities in collaboration, communication, and problem-solving, with keen attention to detail across all work assignments. Enhance efficiency and clarity by prioritizing thorough documentation to streamline working processes. Available to relocate or work remotely.

Expertise includes:
- **Object-Oriented Design & Programming**
- **Agile Methodologies**
- **Root Cause Analysis (RCA)**
- **Continuous Integration / Continuous Deployment (CI / CD) Version Control**
- **Troubleshooting**
- **Code Review & Refactoring**
- **Quality Assurance & Testing**
- **Technical Documentation & Presentations**

TECHNICAL / TECHNOLOGY SKILLS

- **Languages:** Python, Java, JavaScript / HTML / CSS, Ruby, C++, Shell Scripting (Bash), Perl, TypeScript, Rust
- **Development Tools / Frameworks:** GitLab, Jenkins, Travis CI, Jira, Docker, VMWare VSphere, TestRail, Gradle, React, Angular, Groovy, Jasmine
- **Other:** Red Hat Linux , Red Hat Package Manager (RPM), Unix, Virtual Machines, Terraform, Kernel, User Interface / User Experience (UI / UX) Design

PROFESSIONAL EXPERIENCE

IBM CANADA LTD., Fredericton, NB

Backend Software Developer, Security Intelligence Division   2021 - 2023
Worked with team installing, patching, and packaging multiple QRadar release versions.

- Collaborated with cross-functional groups delivering product version releases within tight deadlines.
- Resolved defects using root cause investigation, reducing customer-facing bug tickets in team backlog 70%.
- Refactored legacy code for improved internal efficiency and product consistency.
- Closed 70+ customer-facing tickets across 5+ product version releases.
- Upgraded system kernel, addressing security vulnerabilities.

IBM CANADA LTD., Fredericton, NB

Software Developer Intern
- Mitigated 20+ functional verification test (FVT) failures ahead of version release, meeting deadlines without delays.
- Contributed to migration of Red Hat Package Manager (RPM) in preparation for operating system upgrade to Red Hat Enterprise Linux (RHEL) 8.

IBM CANADA LTD., Fredericton, NB

Quality Assurance Intern
- Formulated test plans for release of Python migration from v2 to v3 and secure boot.
- Performed regression testing, ensuring stability of 4 new product version releases and identified / reported critical defects and inconsistencies for overall improved software quality.

INTROHIVE SERVICES INC., Fredericton, NB

Associate Software Engineer Intern   2020
Performed maintenance and defect resolution for Introhive customer relationship management (CRM) tool. Gained valuable full-stack development experience using multiple frameworks and languages.
- Developed and revamped user interface (UI) components with Angular, enhancing overall product aesthetics.
- Resolved 15+ customer-facing tickets ahead of schedule, elevating software quality and ensuring timely version releases.
- Collaborated with team, proposing development process ideas leading to increased productivity.

EDUCATION

- **Bachelor of Computer Science (BCS)**, Co-op, University of New Brunswick, Fredericton, NB
    - Graduated First Division, GPA 3.7+, Dean's List