

Jeremiah Chukwudi Mbah

 Nigeria

 +234 803 525 5148

 jeremiahmbah54@gmail.com

Professional Summary

Detail-oriented and customer-focused professional with strong communication and problem-solving skills. Adept at handling customer inquiries, providing product consultations, and maintaining positive customer relationships. Tech-savvy, proactive, and eager to contribute to a growing financial services team.

Key Skills & Competencies

- **Customer Service & Member Engagement**
- **Front Desk Operations & Scheduling**
- **Administrative & Organizational Support**
- **Technical Proficiency**
- **Problem-Solving & Conflict Resolution**
- **Strong Communication & Teamwork**

Education

Business Administration (In Progress)

University of the People

Certifications & Training

- **Cybersecurity** (*In Progress*)

- **UI/UX Design** (*Self-taught & practical experience*)
- **Web Development** (*Self-taught & practical experience*)