

## Jeremy Ball

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### EDUCATION

Santa Fe College - Gainesville, Florida

Fall 2022 - Spring 2024

Associate of Science in Network Security – Risk Management (A.S.)

### MEMBERSHIPS

Network Systems Technology Student Group

Fall 2022 - Present

### WORK EXPERIENCE

#### HCA North Florida, Gainesville, FL

##### Phlebotomist

February 2021 – Present

- As team lead, I manage shifts with 10 or more employees and provide training for new employees in phlebotomy.
- Extensive experience using IT healthcare software that includes Meditech, iMobile, and Expanse.
- Experience training users in IT healthcare software. Primarily iMobile, as this is the main mobile app that phlebotomists at this hospital use.
- Collaborate on a multidisciplinary team that includes doctors, nurses, respiratory techs, medical technicians, and pharmacists.
- Experience integrating IT solutions across multiple software platforms.

#### LifeSouth Community Blood Centers

##### Phlebotomist

August 2017 - February 2021

- Learned and practiced SOP's related to healthcare.
- Assured excellent customer service with outside organizations and patients during blood drives.
- Managerial experience as a lead for diverse teams of 2 to 6 people.
- Drove buses with a class B CDL and maintained healthcare equipment.
- Completed assessment reports on blood drives, including risk management strategies and ways to increase productivity.
- Experienced with multiple brands of IT healthcare software for different apheresis machines involving platelet and red blood cell donations.

#### Top Shelf Interior Solutions

##### CNC Operator

February 2015 - August 2017

- Wrote programs for Computer Numerical Machines (CNC).
- Created intuitive workarounds for complex problems involving time-management.
- Learned to manage multiple machine software (edge banders, panel saws, CNC's).
- Troubleshooting complex pneumatic controlled systems.
- Practiced important safety protocols when engaging with high-voltage electrical systems.

#### BJ's Brewhouse

##### Line Cook

February 2014 - February 2015

- Worked with a diverse group of employees from different backgrounds.
- Trained new employees in various stations.
- Learned to prioritize tasks in a hectic environment.
- Exemplified excellent communication skills between both managers and subordinates.

### NOTABLES

- Proficient in Python and currently learning JavaScript.
- Involved in the rollout of a new medical software platform called Expanse, assisted with bug reporting and finding immediate workarounds to software errors to maintain productivity.
- Experienced with writing test suites in Python to test my programs.
- I write code for and manage a website on GitHub Pages as a portfolio of the work I have done in HTML/CSS, JavaScript, and Python.
- Experienced with running security software that includes Nmap, Wireshark, John the Ripper, Hashcat, and Metasploit.
- Experienced with using compliance tools such as SimpleRisk to manage IT assets and generate risk management reports.