JEREMY LATES

Nashua, NH, 03064 | 603.897.9152 |jeremylates@gmail.com

SUMMARY

Having a diverse background in technology paired with a solid understanding of scrum has helped me become an effective scrum master on a continuously improving high performing development team.

SKILLS PROFILE

* Certified Scrum Master (CSM)
* Certified AgilityHealth Facilitator (AHF)
* Ability to problem solve and resolve roadblocks
* Influence team members who do not directly report to me
* Utilize Jira tool for backlog and sprint management
* Work with Mural boards and MS White Board to help facilitate scrum ceremonies
* Use Confluence Pages to help organize team artifacts
* Use metrics to track the team’s performance and effectiveness
* Background in developing and supporting primarily .NET Applications (Microsoft Visual Studio, C#, ASP.NET, SQL Server, SharePoint)

EMPLOYMENT HISTORY

**Fidelity Investments, Scrum Master** 2019 - Present

*Merrimack, NH*

* Effectively facilitate all scrum ceremonies such as the daily scrum, sprint planning sessions, sprint reviews, and sprint retrospectives.
* Collaborate with the product owner on the backlog to make sure each story is prioritized and ready for review.
* Work with the developers ensuring each story meets the definition of done.
* Coach the team to value and work within the scrum framework.
* Strive to foster an environment of trust and openness.
* Work with team on resolving impediments.
* Help drive Chapter Area training by participating on the Chapter’s Learning and Development committee.
* Developed and maintain the Scrum Master Chapter Area Intranet SharePoint site.

**Fidelity Investments, Sr. Software Engineer** 2007 - 2019

* Converted ASP Classic web pages to ASP.NET MVC 3.0.
* Coded business logic stored procedures in Microsoft SQL Server and Oracle databases.
* Coded presentation layer in HTML, Razor, and jQuery.
* Utilized Entity Framework 3.5 and existing business logic for a layered architecture approach to separate business logic from presentation logic.
* Performed as Systems Analysis on a newly enhanced Trade Reject Application to allow for straight through processing.
* Facilitated requirements gathering sessions across business units.
* Coordinated phased releases to production.

**John Hancock Financial Services, Business System Analyst II**  1999 – 2007

*Boston, MA*

**Bank of Boston, Systems Analyst** 1997 – 1999

**Bank of Boston, Sales and Service Associate** 1994 – 1997

*Boston, MA*

EDUCATION

Scrum Alliance, 2019, Scrum Master Certification

Embry Riddle Aeronautical University, Daytona Beach, FL

Associates Degree in Aeronautical Science