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Tester: Aniceto Jude

Type: Missing, Wrong, Extra, Usability, Performance, Style, Clarity, Question

Severity: Major, Minor

No.	Page/Line No.	Type	Severity	Description
1	1.1	Clarity	Minor	The introductory section is not clear, creating challenges in comprehending Shopee's operational criteria..
2	1.2	Missing	Major	The document lacks a concise depiction of Alibaba's offerings to customers, resulting in a significant informational void..
3	3.1 REQ 03	Clarity	Major	The document lacks explicit information on the methods employed by the system to monitor inventory and showcase stock availability, potentially causing confusion.
4	.1 REQ 04	Clarity	Major	unclear, necessitating clarification on how users can access all merchants and brands, which may introduce potential confusion.
5	3.2.1 REQ 07	Style	Minor	The phrasing of Operation could be enhanced to improve readability, ensuring a smoother understanding of the operation.
6	3.2.2 REQ 08	Style	Major	The statement contradicts itself by asserting that the application must be bug-free while lacking details on how to achieve this, which may pose potential challenges during implementation..
7	3.2.2 REQ 09	Missing	Major	lacks information on how the system updates recently released products, creating a significant gap in understanding the process of product updates.
8	3.2.3 REQ 12	Clarity	Minor	unclear, necessitating specification on how the program provides users with receipts for correct deliveries to enhance user.
9	3.2.4 REQ 13	Clarity	Major	Alibaba's compliance, potentially causing concerns about data protection. Clarification on Alibaba's adherence to the Act is needed to address these
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#### Top 3 Causes of Major Defects / Process Improvement Actions

1. Certain requirement statements lack explicit clarity, impeding precise understanding. Implementing a structured approach to requirement writing can foster collaboration and encourage shared understanding.
2. Critical details regarding Shope's offerings are absent, resulting in a gap in comprehending the platform's scope. Conducting comprehensive interviews can enhance the documentation process, ensuring complete coverage.
3. Contradictions within performance requirements introduce ambiguity regarding expected application behavior. Establishing a formal review process with clear guidelines can help avoid contradictions in performance expectations.

Review Outcome			
<input type="checkbox"/> No changes	<input type="checkbox"/> Verification by Moderator	<input checked="" type="checkbox"/> Full Review	<input type="checkbox"/> Review Incomplete
Defects Per Page: <u>  1  </u> Date Verified: <u>12/1 /2023</u>			

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