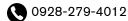# JERICHO L. AMARGO

San Juan, Batangas | 0928-279-4012 | itjerichoamargo.gmail.com | linkedin.com/in/jericho-amargo

I am a motivated and responsible professional with a mature approach to every task and assignment. As a recent IT graduate, I have honed my skills in collaboration, problem-solving, and time management. My consistent ability to meet deadlines and exceed expectations reflects my dedication and proficiency in the IT field. I am confident in my capability to excel in diverse IT roles, bringing a strong work ethic and a commitment to continuous learning and improvement.

EDUCATION

Batangas State University - The National Engineering University (2020 - 2024)
Bachelor of Science in Information Technology
Major in Business Analytics
CUM LAUDE

AFFILIATION

- **Fourth Year Representative**
  College of Informatics and Computing Sciences - Student Council
- **Fourth Year Representative**
  Integrated Information Technology Student Society

CERTIFICATIONS & TRAININGS

- **RPA Developer Foundations**
  Date: January 2024
- **AWS Cloud Foundations**
  Date: April 2024
- **AWS Cloud Architecting**
  Date: April 2024
- **Python Functions for Data Science**
  LinkedIn Learning Certificate of Completion (2023)
- **Machine Learning with Python: Foundations**
  LinkedIn Learning Certificate of Completion (2023)
- **UiPath: Robotic Process Automation (RPA)**
  LinkedIn Learning Certificate of Completion (2024)
- **Data Analytics Power BI**
  LinkedIn Learning Certificate of Completion (2024)
- **Certified Analytics Professional**
  LinkedIn Learning Certificate of Completion (2024)
- **Data Analytics Foundations**
  LinkedIn Learning Certificate of Completion (2024)

TECHNICAL SKILLS

- Computer Hardware & OS Troubleshooting Skills
- Microsoft Office Skills (Excel, Word, PowerPoint, etc.)
- Networking & Firewalls (Cisco & Fortinet)
- Web Server & Proxy (Apache/IIS and Nginx)
- Database Setup (MySQL, PostgreSQL & PhpMyAdmin as Web Interface, pgAdmin)
- Virtualization Tools (VMware and Virtual Box)
- Cloud Computing (AWS EC2, S3, RDS, Lambda, VPC, CloudFormation, etc.)
- Front-End Programming (HTML, CSS, JS and using Bootstrap Templates)
- Back-End Programming (C#, Python & PHP)
- Bash Scripting
- Graphic Design (Photoshop and Canva)
- Data Analytics (Excel, Power BI, SQL, and Python)
- RPA Tools (UiPath, Python, VB.NET)
- Cloud (Amazon Web Services)

PERSONAL SKILLS

- **Bilingual:** Fluent in English and Filipino.
- **Time Management:** Proficient in effectively organizing tasks and meeting deadlines.
- **Creativity:** Skilled in generating innovative ideas and solutions.
- **Leadership:** Demonstrated ability to guide and motivate others towards shared goals.

WORK EXPERIENCE

Tech Support
SPEEDTECH IT SERVICES
August 2020 - June 2022
- Addressed customer inquiries, providing technical support and resolving issues efficiently.
- Conducted computer repair, upgrades, and maintenance for desktops and laptops.
- Designed logos, infographics, presentations, and posters to meet client specifications.

RPA Developer Intern
BUSINESS PROCESS OUTSOURCING INTERNATIONAL, INC.
January - May 2024
- Developed automation workflows using UiPath, C#, .NET for Outlook Mail processing.
- Created a Sales Invoice Detector project in Python for automated sales data extraction.
- Contributed to the development of a Client Hub Web Application using C# for improved client interaction.
- Utilized pgAdmin as a graphical user interface tool to interact with PostgreSQL databases, enhancing database administration tasks.
- Collaborated on cross-functional teams to gather requirements and implement tailored RPA solutions.
- Conducted testing, debugging, and documentation of RPA processes for reliability and scalability.

PROJECT

A Basic Digitalization Solution for Manalo Ice Plant's Customers, Inventory and Sales Administration
Customer Related Management System with Analytics
Capstone Project
- Technologies: HTML, CSS, Bootstrap, Javascript, PHP, MySQL, PhpMyAdmin, and AWS
- Objective:
    - Developed a web-based CRM system for customer, inventory, and sales management.
    - Integrated the system into existing manual processes at Manalo Ice Plant.
    - Improved efficiency in customer management and inventory operations.
    - Implemented features for exporting sales reports in PDF format.
    - Contributed to Sustainable Development Goal (SDG) 12.
    - Interactive dashboard for real-time analytics and reporting

REFERENCE

Mr. Zerand Acosta
RPA Developer
Business Process Outsourcing International, Inc.
0919-095-6032

Mr. Jerome Fabregar, MSIT
Lecturer
Batangas State University
The National Engineering University
0905-403-7859