



# Jermaine Varnicker

Data Scientist



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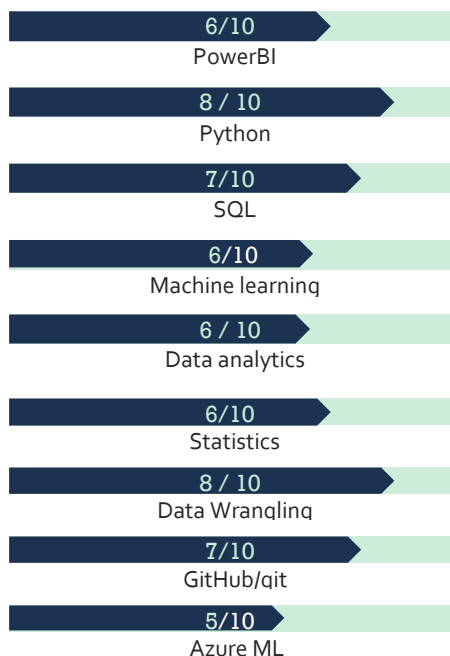


<https://github.com/JermaineV>

## ABOUT ME

I am a Fraud Analyst with over 10 years' experience working in the banking industry as well as freelance experience in the IT field. I am a recent IT systems development graduate and Microsoft certified T-SQL programmer. I have a keen interest in machine learning, and I am skilled in python programming, Data Wrangling, Statistical Data Analysis, Big Data Analytics, Data Science, and Data Visualization, Data modelling, Data Manipulation, ETL.

## SKILLS



## EDUCATION

IT System Development NQF 5

CTU Training Solutions

2020 – 2021

## EXPERIENCE

### Fraud and Disputes Specialist

FNB South Africa (2011- current)

- Fraud Document Compilation and Supply- Timely, accurate checking and comprehensive compilation and supply of fraud related documentation in the required format to support efforts in addressing identified fraud events.
- Service Delivery- Deliver exceptional service that exceeds customers' expectations through proactive, innovative, and appropriate solutions.
- Arbitration- Execute activities for arbitration of cases by preparing required information, which includes controlled sharing of customer information between banks, engaging with various stakeholders to validate any transactions.
- Case Recording and Monitoring- Recording and/or monitoring of fraud cases in internal and external databases.
- Fraud Information- Timely and accurate recording and checking of fraud related information to disseminate to relevant stakeholders.
- Fraud Process, Rules and System Compliance- Execute fraud administration duties in line with required rules, processes and using available systems. Ensure that activities are executed in a timely manner and accuracy.
- Operational Losses- Contribute to the reduction in operational losses by providing efficient administrative support to the fraud team.
- Recoveries- Execute recovery activities in line with applicable standards and laws to maximize recoveries for the Bank.
- Reporting Fraud Support- Compile and communicate accurate and timely reports on fraud according to area of focus

Reference: Emely Bogopane (Direct Manager)

Tell: 087 736 8449

## L I C E N S E S & C E R T I F I C A T I O N S



**Exam 761:** Querying Data with Transact-SQL – Microsoft

MCID: 990707958



[verify badge](#)

## IT Field Technician(Freelance)

JNT Computers (PTY) Ltd- (Jun 2015 - Apr 2016 )

- Performing backups and installing hardware
- Installing printers and administering user accounts
- Ensuring adherence to quality standards in the organization
- Troubleshooting and resolving technical errors
- Attending to ad-hoc tasks and requests
- Maintaining of technological trends and developments
- Appointed as a computer service and maintenance technician
- Performing software installations and upgrades
- Installing, configuring, and providing support on network connections
- Assisting with ad-hoc technical assignments as required

Reference: Jimmy Jordaan (Director)  
061 425 6760

## Declaration

*I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the authenticity of the above-mentioned particulars.*

Date:

Signature