

Jerold B. Gomez

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Mendez, Cavite



Experience

Data Analyst Intern | MIS Office, City College of Tagaytay

Aug - Sep, 2024

- Enhanced data integrity and operational efficiency by cleaning and processing large enrollment/academic datasets using Google Sheets. Developed interactive Power BI dashboards, transforming complex data into actionable insights that supported institutional decision-making.
- Contributed to a smoother onboarding experience by improving data capture processes for incoming freshmen and provided crucial systems support to maintain office productivity.

Junior IT Analyst | City College of Tagaytay

2023 - 2024

Spearheaded the creation of detailed reports documenting the IT team's initiatives, projects, and achievements. Compile and present actionable insights to leadership, fostering informed decision-making.

Production Crew | McDonald's Tagaytay Olivarez

Aug - Sep, 2022

- Efficiently managed food preparation and cooking tasks, ensuring adherence to food safety and quality standards.
- Operated kitchen equipment, including grills, fryers, and ovens, with proficiency and attention to detail.
- Collaborated with team members to maintain a clean and organized kitchen environment. Maintained high levels of customer service during peak hours by working quickly and efficiently.

Education & Certification

Coursera

Google Data Analytics Professional Certificate

Aug 2023 - Feb 2024

Developed a comprehensive *capstone project* as part of the Google Data Analytics Professional Certificate course, applying advanced data analytics techniques to solve a real-world problem or scenario.

City College of Tagaytay

Bachelor of Science in Computer Science

2021 - 2025

Skills

Analytics

Python, SQL, R, Excel, Tableau, Power BI

Programming Language

Javascript, HTML, SCSS, Java, C++

Libraries & Frameworks

React, Next.js, Tailwind CSS, Flutter, Jupyter Notebook

Tools & Platforms

Git, GitHub, Figma, Vercel, Render, Firebase

Selected Projects

AI-Powered Student Chatbot

Our thesis project introduces an innovative AI-powered chatbot system designed to enhance student support services at the Office of Student Empowerment and Support OSes of City College of Tagaytay. This intelligent system aims to provide real-time responses to common student inquiries.

E-commerce Website Optimization Analysis

As part of my Google Data Analytics Professional Certificate. Using R (tidyverse, janitor) for data cleaning and analysis, and Tableau for visualization, I explored user behavior across various dimensions: demographics, traffic sources, and membership status.

Amazon Fine Food Review Sentiment Analysis

Perform sentiment analysis on a dataset of Amazon Fine Food Reviews using two different approaches: VADER sentiment analysis and the RoBERTa pre-trained model.

Interests

Data Science, Artificial Intelligence, Natural Language Processing, Chatbot Development, Cloud Integration, and creating innovative solutions that combine intelligent technologies with practical applications to improve user experiences.