INDIVIDUAL PEFORMANCE COMMITM	MENT AND REVIEW (IPCR)
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	TADOAL	PEFORMANCE COMMITMENT AND REVIEW (IPCR)	
I, JEANETH R. MALABANAN	of MID - Records Section Commit +	TARGET FOR THE YEAR 2023	
		o deliver and agree to be rated on the attainment of the following targ	ets in accordance with the indicated measures for
	JULY 2023 TO DECEMBER 2023		1 mm le bon
			JEANETH R. MALABANAN
			/ Ratee
			Date: Enhruany 27, 2023

Reviewed by: Date		e Approved by:	10					Date	
MA_PERPETUA FELICIDAD R. UBALDO OIC, MID - Records Section		February 27, 2023 CLAUDIO B. BONSOL JR				Fe	February 27, 2023		
			Acting Chief, Management Info	rmation Divisio	n				
ОИТРИТ	SUCCESS FACTOR	ACTUAL ACCOMPLISHMENT			RAT	REMARKS			
STRATEGIC PRIORITY	(Target + Measure)				E <sup>2</sup>	Т	A <sup>4</sup>		
Validates and Liaise on requests for confidential information	Section requires evaluation of the requirements of the requirement	NBI, endorsement	fied Data Prepared information and						
Verification of Motor Vehicle	All request are verified through the LTO IT Data base, results printed and released to concerned personnel for preparation of reply, within 4 working hours upon receipt								
Validation of verified plate numbers throgh Land Transportation Management System (LTMS)	All Verified plate numbers are validate through the Land Transportation Mana System (LTMS) database.								
CORE FUNCTIONS									
Attend & comply with Subpoenas submitted to the agency (Duces Tecum/Testificandum as required by the judiciary)	Attend and complied to all Subpoena i complete satisfaction		nation to the complete satisfaction						



OUTPUT	SUCCESS FACTOR	ACTUAL ACCOMPLISHMENT		RAT	REMARKS			
	(Target + Measure)	ACTORE ACCOUNT EIGHT	Q <sup>1</sup>	E <sup>2</sup>	Т	A <sup>4</sup>		
Receiving, Recording and Releasing of Documents	Action requires utmost courtesy and proper handling of documents, with attachments noted, subject matter and origin correctly encoded and updated in the documents tracking system. no error	All documents for receiving/releasing within the day are recorded on the same day.						
SUPPORT FUNCTION								
Answering phone calls	Courteous and receptive, with clear speaking voice, follows protocol in receiving/marking calls for superior; information noted, screened and relayed properly and accurately.	Phone calls answered promptly (not more than 3 rings.)						
Assistance to Walk-in Clients/ OFFICER OF THE DAY	Assist clients promptly with courtesy and respect, listen attentively to complaints and queries, refer clients to proper offices/persons within an hour upon arrival in the office	Assist clients within an hour upon arrival in the office.						
Final Average Rating								

Comments and Recommendation for Development Purposes

Discussed With	Date	Assessed by	Date	Final Ranking By	Date
JEANETH R. MALABANAN  Administrative Aide VI		I certify that I discussed my assessment of the performance with the employee  MA_PERPETUA_FELICIDAD R. UBALDO  OIC, MID - Records Section	February 27, 2023	CLAUDIO B. BONSOL JR Acting MID	February 27, 2023

Legend:

1 - Quality

2 - Efficiency

3 - Timeliness

4 - Average

Rating:

1 - Poor

2 - Unsatisfactory

3 - Satisfactory

4 - Very Satisfactory

5.

5 - Outstanding



## INDIVIDUAL PEFORMANCE COMMITMENT AND REVIEW (IPCR)

TARGET FOR THE YEAR 2023

I, JEANETH R. MALABANAN	of MID - Records Section	, commit to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for
the period	JANUARY 2023 TO JUNE 2023	1 1 1 1

JEANETH R. MALABANAN
Ratee

Date: February 27, 2023

Reviewed by:	Dat	Approved by:					Date			
MA PERPETUA FELICIDAD R.	MA_PERPETUA FELICIDAD R. UBALDO February 27, 2023		CLAUDIO-9. BONSOL JR					February 27, 2023		
OIC, MID - Records Section		Acting Chief, Management Information	Divisio	n						
ОИТРИТ	SUCCESS FACTOR	ACTUAL ACCOMPLISHMENT			RAT	ING	REMARKS			
	(Target + Measure)			Q <sup>1</sup>	E <sup>2</sup>	Т	A <sup>4</sup>			
STRATEGIC PRIORITY										
Validates and Liaise on requests for confidential information	Section requires evaluation of the req with complete secrecy as per Senate, Ombudsman,AntiMoney Laundering,F PDEA, PNP and/or legal entities	NBI,	Printed /Verified Data Prepared information and endorsement							
Verification of Motor Vehicle	All request are verified through the LT base, results printed and released to opersonnel for preparation of reply, with working hours upon receipt	concerned	Printed /Verified Data Prepared information and endorsement							
Validation of verified plate numbers through Land Transportation Management System (LTMS)	All Verified plate numbers are validate through the Land Transportation Mans System (LTMS) database.		Validated MV Data within 4 hours upon receipt.							
CORE FUNCTIONS										
Attend & comply with Subpoenas submitted to the agency (Duces Fecum/Testificandum as required by he judiciary)	Attend and complied to all Subpoena complete satisfaction	issued in	Evaluated , endorsed/attended and complied to all needed information to the complete satisfaction of the Dept. of Justice (DOJ)							



SUCCESS FACTOR	ACTUAL ACCOMPLISHMENT		RAT	REMARKS		
(Target + Measure)		O1	E <sup>2</sup>	Т	A <sup>4</sup>	
Action requires utmost courtesy and proper handling of documents, with attachments noted, subject matter and origin correctly encoded and updated in the documents tracking system. no error	All documents for receiving/releasing within the day are recorded on the same day.	-				
Courteous and receptive, with clear speaking voice, follows protocol in receiving/marking calls for superior; information noted, screened and relayed properly and accurately.	Phone calls answered promptly (not more than 3 rings.)					
Assist clients promptly with courtesy and respect, listen attentively to complaints and queries, refer clients to proper offices/persons within an hour upon arrival in the office	Assist clients within an hour upon arrival in the office.					
	Action requires utmost courtesy and proper handling of documents, with attachments noted, subject matter and origin correctly encoded and updated in the documents tracking system. no error  Courteous and receptive, with clear speaking voice, follows protocol in receiving/marking calls for superior; information noted, screened and relayed properly and accurately.  Assist clients promptly with courtesy and respect, listen attentively to complaints and queries, refer clients to proper offices/persons	Action requires utmost courtesy and proper handling of documents, with attachments noted, subject matter and origin correctly encoded and updated in the nocuments tracking system, no error  Courteous and receptive, with clear speaking voice, follows protocol in receiving/marking calls for superior; information noted, screened and relayed properly and accurately.  Assist clients promptly with courtesy and respect, listen attentively to complaints and queries, refer clients to proper offices/persons	Action requires utmost courtesy and proper handling of documents, with attachments noted, subject matter and origin correctly encoded and updated in the documents tracking system, no error  Courteous and receptive, with clear speaking voice, follows protocol in receiving/marking calls for superior; information noted, screened and relayed properly and accurately.  Assist clients promptly with courtesy and respect, listen attentively to complaints and queries, refer clients to proper offices/persons	Action requires utmost courtesy and proper handling of documents, with attachments noted, subject matter and origin correctly encoded and updated in the documents tracking system, no error  Courteous and receptive, with clear speaking voice, follows protocol in receiving/marking calls for superior; information noted, screened and relayed properly and accurately.  Assist clients promptly with courtesy and respect, listen attentively to complaints and queries, refer clients to proper offices/persons  Action requires utmost courtesy and proper handling of documents for receiving/releasing within the day are recorded on the same day.  All documents for receiving/releasing within the day are recorded on the same day.  Phone calls answered promptly (not more than 3 rings.)  Assist clients within an hour upon arrival in the office.	Action requires utmost courtesy and proper handling of documents, with attachments noted, subject matter and origin correctly encoded and updated in the documents tracking system, no error  Courteous and receptive, with clear soeaking voice, follows protocol in receiving/marking calls for superior; information noted, screened and relayed properly and accurately.  Assist clients promptly with courtesy and respect, listen attentively to complaints and queries, refer clients to proper offices/persons	SUCCESS FACTOR (Target + Measure)  Action requires utmost courtesy and proper handling of documents, with attachments noted, subject matter and origin correctly encoded and updated in the nocuments tracking system, no error  Courteous and receptive, with clear speaking voice, follows protocol in receiving/marking calls for superior; information noted, screened and relayed properly and accurately.  Assist clients promptly with courtesy and respect, listen attentively to complaints and queries, refer clients to proper offices/persons  ACTUAL ACCOMPLISHMENT  Q1 E2 T A4  All documents for receiving/releasing within the day are recorded on the same day.  Phone calls answered promptly (not more than 3 rings.)  Assist clients within an hour upon arrival in the office.

Comments and Recommendation for Development Purposes

Discussed With	Date	Assessed by	Date	Final Ranking By	Date
JEANETH M. MALABANAN Administrative Aide VI	February 27, 2023	MA-PERPETUA-FELICIDAD R. UBALDO OIC, MID - Records Section	February 27, 2023	CLAUDIO B. BONSOL JR Acting MID	February 27, 202

Legend:

1 - Quality

2 - Efficiency

3 - Timeliness

4 - Average

Rating: 1 - Poor

2 - Unsatisfactory

3 - Satisfactory

4 - Very Satisfactory

5 - Outstanding

