

### Management Information Division - Records Section Success Indicators

Program and Project Based / Major Final Output	Success Indicator (Targets & Measures)	Rating Scales	Quality Effectiveness	Efficiency	Timeliness	Operational Definitions	Office Accountable
Updating of Encoded Data/Generation of Reports	Encoded data are updated promptly and reports are printed properly, accurately, correctly and neatly; no error; based on planned deadline	5	Always according to standards	100% meeting the success indicators	1-2 days before the deadline		Records Section
		4	1-2 errors	90% to 99.99% meeting the success indicators	within the set deadline		
		3	3-4 errors	80% to 89.99% meeting the success indicators	1-2 days delay		
		2	5-6 errors	70% to 79.99% meeting the success indicators	3-4 days delay		
		1	beyond 6 errors	below 70% of the success indicators	5 days beyond delayed		