



INDIVIDUAL PERFORMANCE COMMITMENT AND REVIEW (IPCR)

I, Marilyn F. Go, of the *Traffic Adjudication Service* commit to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period *July to December 2022*.




MARILYN F. GO
Ratee

Reviewed and Approved by:	Date
 Atty. ESTEBAN M. BALTAZAR, JR. CESO V Chief, Traffic Adjudication Service	21 January 2022

Output	Success Indicator (Target + Measure)	Actual Accomplishment	Rating				Remarks
			Q	E	T	A	
Strategic Priority							
Apply Basic Customer Service Skills and Ease of Doing Business and Efficient Government Service.	99.98% of customersatisfied with the outcome.	100% of customer satisfied with the outcome.	4	4	4	4	
You should apply yourself to your work as customer.	99.98% of customer satisfied with the outcome.	100% of customer satisfied with the outcome.	4	4	4	4	
Core Function							
Public concerned for verification of apprehension and alarm of TOP's and other concerned related to license and registration for settlement purposes.	99.95% of customer satisfied with the outcome.	99.99% of customer satisfied with the outcome.	5	4	4	4.33	
Receives all public concerned and complaint for apprehension could be contested or admitted.	For about 100 TOPs with 99.95% received.	Around 100 TOP's with 100% received at the end of the day.	4	4	4	4	
Receives all public concerned related to impounded vehicle for settlement purposes.	For about 10 Impounding Receipts with 99.95% received.	Around 10 Impounding Receipts with 100% received at the end of the day.	4	4	4	4	
Support Function							
Issues queue number and assigns TOP/IRMV to Evaluator.	For about 100 TOPs and 10 IRMV with 99.95% received.	Around 100 TOP's and 10 IRMV with 100% received at the end of the day.	4	4	4	4	
Assists all Senior Citizen, Pregnant Woman, and Person with Disability (PWD) for apprehension settlement purposes.	For about 20 TOPs apprehension admjtted with 99.98% received.	Around 20 TOPs with 100% received at the end of the day.	4	4	4	4	
Final Average Rating			4.14	4	4	4.05	

Comments and Recommendations for Development Purposes

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Discussed with	Assesed and Final Ranking by:	Date
 Marilyn F. Go Employee	I certify that I discussed my assessment of the performance with the employee.  Atty. ESTEBAN M. BALTAZAR, JR. CESO V Chief, Traffic Adjudication Service	20 January 2023

**Legend
Rating**

• Q - Quality
1 - Poor

E - Efficiency
2 - Unsatisfactory

T - Timeliness
3 - Satisfactory

A - Average
4 - Very Satisfactory

5 - Outstanding