

Operations Division - Registration Section Success Indicators

Program and Project Based / Major Final Output	Success Indicator (Targets & Measures)	Rating Scales	Quality Effectiveness	Efficiency	Timeliness	Operational Definitions	Office Accountable
Approves renewal of Tax Exempt MV's	Evaluates and approves applications for MV Registration of Tax exempt motor vehicles; Underbond; Under Written commitment, Sec 105, TCCP program and under EO 156	5	Always according to standards	100% meeting the success indicators	Immediately		Registration Section
		4	1-2 errors	90% to 99.99% meeting the success indicators	N/A		
		3	3-4 errors	80% to 89.99% meeting the success indicators	N/A		
		2	5-6 errors	70% to 79.99% meeting the success indicators	N/A		
		1	beyond 6 errors	below 70% of the success indicators	Later/Never		
Request for system update (RSU)	Evaluates and recommends the approval of request [for systems update for deletion of motor vehicle details in MAIDRS Facility with no Error based on the accuracy and completeness of the documentary requirements	5	Always according to standards	100% meeting the success indicators	Immediately		Registration Section
		4	1-2 errors	90% to 99.99% meeting the success indicators	N/A		
		3	3-4 errors	80% to 89.99% meeting the success indicators	N/A		
		2	5-6 errors	70% to 79.99% meeting the success indicators	N/A		
		1	beyond 6 errors	below 70% of the success indicators	Later/Never		
Operation center head created by LTO management	To monitor & conduct investigation on road crashes: • Reports daily traffic & vehicle crashes. • Coordinate reports of daily activities of the LTO Central Offices & Regional offices including events National or Regional significance. • Receive all other reports emanating from ROOC.	5	Always according to standards	100% meeting the success indicators	Immediately		Registration Section
		4	1-2 errors	90% to 99.99% meeting the success indicators	N/A		
		3	3-4 errors	80% to 89.99% meeting the success indicators	N/A		
		2	5-6 errors	70% to 79.99% meeting the success indicators	N/A		
		1	beyond 6 errors	below 70% of the success indicators	Later/Never		