

INDIVIDUAL PERFORMANCE COMMITMENT AND REVIEW (IPCR)

I, Oliver Marique, of the Central Command Center, Operations Division commit to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period January to June, 2022.

[Signature]
OLIVER C. MARIQUE
Ratee

Feb 27, 23

Date:

Date

Approved by:

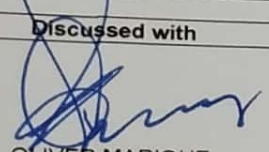
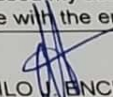

[Signature]
DANILO J. ENCELA
Head of Division

2-27-23

Reviewed by:		Date:	Rating				Remarks
DANILO J. ENCELA Immediate Supervisor		2-27-23					
Output	Success Indicator (Target + Measure)	Actual Accomplishment	Q	E	T	A	
Strategic Priority:							
Supervises the overall operations and C3 staff	Supervises the overall operations and C3 staff and ensures 90% no downtime	Supervised the overall operations and C3 staff and ensures 90% no downtime	5	5	4	4.67	
Acts as the representative of the Office on various committees in relations to the Public Utility Modernization Program (PUVMP) and Standards Development for Motor Vehicles headed by DTI-BPS	Acts as the representative of the Office on various committees in relations to the Public Utility Modernization Program (PUVMP) and Standards Development for Motor Vehicles headed by DTI-BPS with 95% accuracy	Acted as the representative of the Office on various committees in relations to the Public Utility Modernization Program (PUVMP) and Standards Development for Motor Vehicles headed by DTI-BPS with 95% accuracy	5	4	5	4.67	
Core Function:							
Monitors and ensures that all incoming incidents whether thru the C3 Hotline, Citisend App and/or C3 email are acted upon	Monitors and ensures that all incoming incidents whether thru the C3 Hotline, Citisend App and/or C3 email are acted upon with 90% accuracy	Monitored and ensured that all incoming incidents whether thru the C3 Hotline, Citisend App and/or C3 email are acted upon with 90% accuracy	5	4	5	4.67	
Training and coaching of the C3 staff of proper incident management	Coaching of the C3 staff of proper incident management with 90% accuracy	Coached the C3 staff of proper incident management with 90% accuracy	5	4	4	4.33	
Ensures the the C3 staff is updated with all necessary information with regard to new policies of the Office	Ensures the the C3 staff is updated with all necessary information with regard to new policies of the Office with 90% accuracy	Ensured the the C3 staff is updated with all necessary information with regard to new policies of the Office with 90% accuracy	4	5	5	4.67	
Submits necessary documents regarding the Central Command Center	Submits necessary documents regarding the Central Command Center with 90% accuracy	Submitted necessary documents regarding the Central Command Center with 90% accuracy	4	4	5	4.33	

Support Function:							
Monitors the technical support staff that proper preventive maintenance of hardware and software is done	Monitors the technical support staff that proper preventive maintenance of hardware and software is done with 90% accuracy	Monitored the technical support staff that proper preventive maintenance of hardware and software is done with 90% accuracy	4	5	5	4.67	
Coordinates with the technical staff of MID, technical support of suppliers and ensures no downtime of the equipment	Coordinates with the technical staff of MID, technical support of suppliers and ensures no downtime of the equipment with 90% accuracy	Coordinated with the technical staff of MID, technical support of suppliers and ensures no downtime of the equipment with 90% accuracy	4	5	4	4.33	
Does other related task assigned from time to time	Does other related task assigned from time to time	100% Accomplished	5	5	5	5.00	
Final Average Rating			41.00	41.00	42.00	41.33	

Comments and Recommendations for Development Purposes

Discussed with	Date	Assessed by	Date	Final Ranking by	Date
 OLIVER MARIQUE Employee	Feb 27, 23	I certify that I discussed my assessment of the performance with the employee.  DANILO J. ENCELA Immediate Supervisor	2-27-23	 DANILO J. ENCELA Head of Division	2-27-23

Legend 1 - Quality | 2 - Efficiency | 3 - Timeliness | 4 - Average
 Rating 1 - Poor | 2 - Unsatisfactory | 3 - Satisfactory | 4 - Very Satisfactory | 5 - Outstanding