	<b>POLFO MICHAEL L. ESTRADA,</b> of the <u>License Section-Operation</u> ainment of the following targets in accordance with the indicate the section of the following targets in accordance with the indicate the section of the	ions Division commit to deliver and agree to be rated on the cated measures for the period of January to June 2022			A	DOLFO MI	CHAEL L. ESTRADA
Reviewed by :	Date						Sr. TDO
RICHARD M. CORTEZ		Approved by					Date
Immediate Supervisor	February 23, 2023	DANILO , ENCELA				2-2	8-23
		Chief, Operations Division		-			
OUTPUT	SUCCESS FACTOR (Target + Measure)	ACTUAL ACCOMPPLISHMENT	T				
			4 3 2 1		Satisfac Unsatis Poor	tisfactory	
RATEGIC PRIORITY	TEGIC PRIORITY				tings		
TPUT 1			Q	E	т	А	Remarks
Evaluation of Driver's License Application	*Receieves and evaluates application for Driver's License and Student Permit Quality:  100 % complete attached documents  100 % accurate as to licensing rules & regulations to evaluate within (2-3) minutes	* Evaluated driver's license applications and Students Permits Quality: 100 % complete attached documents 100 % accurate as to licensing rules & regulations actual quantity is 10,825	5	5	4	4.67	
PUT 2			-				
Processing of Driver's License	Suppervision In Driver's License Process		Q	E	T	Α	Remarks
Application	*Reviews & approves driver's license applications Quality: 100 % accurate as to licensing rules & regulations To approve within (5-9) mins/transaction	*Reviewed & approved driver's license applications Quality: 100 % accurate as to licensing rules & regulations Approved within (5-9) mins/transaction	5	5	5	5.00	

			R	atings			
Processing of Driver's License	Supervision In the Issuance of Driver's License		Q	E	T	A	Remarks
Certifications	Certifications  * Reviews and Approves driver's license certifications Quality: - 100 % correctness of DL details on certification forms - 100 % increase on level of accuracy - schedule in accord to established time-table	* Reviewed and Approved driver's license certifications Quality: - 100 % correctness of DL details on certification forms - 100 % increased on level of accuracy - scheduled in accord to established time-table	5	5	5	5.00	tot-q
UTPUT 4		- actual quantity is 4,980					
	*Implements verification of driver's records through E-mail for		Q	E	T	A	
	License as per Memorandum of Aggreement  Quality:  100 % accurate in confirmation of DL information details in the	for automatic conversion of driver's records through E-mail for automatic conversion of Phil. Driver's License to Spain Driver's License as per Memorandum of Aggreement Quality:	5	5	4	4.67	
PUTS							
	*Review driver's license records and the attached	*Reviewed driver's license record and attached	Q	E	T	Α	
HEARING :	Quality: 00% accurate driver's license information details o system error	documentation  Quality:  100% accurate driver's license information details  no system error	5	5	4	4.67	
	cords reviewed at least (2) weeks before the schedules hearing	ecords reviewed at least (2) weeks before the schedules hearing actual quantity is $\underline{4}$					
ver-all Rating							
verage Rating			25	25	22	24	
al Rating	The second secon		5	5	4.4	4.80	



	Date :					
DOLPO MICHAEL L. ESTRADA SR. TDO Employee	2/23/2023	RICHARD M. CORTEZ Chief, License Section Head of Section	DANILO PINCELA Chief, Operations Division Head of Agency	Date 2-28-23		
: (1) QUANTITY (2) EFFICIENC	CY (3) TIMELINESS (4) AVERAGE		rican of vigency			
			1 1 1000			