INDIVIDUAL PERFORMANCE COMMITMENT AND REVIEW (IPCR) WALWYNNE S. CONCEPCION, of the License Section-Operations Division commit to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period of JULY to DECEMBER 2022 Administrative Officer III Reviewed by: Date Approved by: Date as DANILO MENCELA 2-28-23 RICHARD M. CORTEZ February 21, 2023 Chief, Operations Division Immediate Supervisor Head of Office OUTPUT SUCCESS FACTOR (Target + Measure) **ACTUAL ACCOMPPLISHMENT** Outstanding Very Satisfactory Satisfactory Unsatisfactory Poor Ratings STRATEGIC PRIORITY Remark 0 E T Α Preparation of Correspondence, Letters, Compose/Prepares/Type communications, letters, Composed/Prepared/Typed communications, letters, 5 5 4 4.67 Certifications, Memos, etc. certifications, memos, etc. certifications, memos, etc. with 100% efficiency with 100% efficiency types in accordance to correspondents official typed in accordance to correspondents official format prescribed by the management format prescribed by the management to prepare within 1-2 days upon receipt prepared within 1-2 days upon receipt CORE FUNCTIONS Q E T A Rer Documentation Control/ Manages, monitors, records and files incoming and Managed, monitored, recorded and filed incoming and 5 5.00 **Records Management** outgoing communications/ correspondence/ outgoing communications/ correspondence/ documents of License Section with 100% documents of License Section with 100% completeness. completeness.

MIS Report	2. Consolidates and prepares monthly MIS Report of License Section: - no typing error - completeness of the data; classify drivers by gender, types of driver's license and total number of issued driver's license and certifications per month			Ε	T	A	Rema	ırks
		2. Consolidated and prepared monthly MIS Report of License Section: - no typing error - completeness of the data; classify drivers by gender, types of driver's license and total number of issued driver's license and certifications per month	5	5	4	4.67	7	
SUPPORT FUNCTIONS			Ratings			emar		
Other Duties/Functions	Performs other related duties/functions assigned from time to time. 1. Monitors/prints incoming emails and prepares reply to emails/inquiries from DFA, Embassy's, etc - no typing error - to reply within one (1) day upon receipt	Performed other related duties/functions assigned from time to time. 1. Monitored/printed incoming emails and prepared reply to emails/inquiries from DFA, Embassy's, etc - no typing error - to reply within one (1) day upon receipt	5	5			5.00	
	2. Answers telephone queries related to evaluation and issuances of driver's license and certifications - 100% accuracy - 100% client satisfaction with the answer to the query - to relay important information/data accurately and courteously.	2. Answered telephone queries related to evaluation and issuances of driver's license and certifications - 100% accuracy - client were satisfied with the answer to the query - important information/data noted and relayed accurately and courteously.		5	5	4	4.67	
tal Over-all Rating			4-	25	25	22	24.00	7
al Average Rating				5.00	5.00	4.40	4.80	
iectival Rating				VERY SATISFACTORY				

