## Law Enforcement Service - Field Enforcement Division Success Indicators

| Program and Project Based /<br>Major Final Output | Success Indicator<br>(Targets & Measures)  | Rating Scales | Quality Effectiveness         | Efficiency                                   | Timeliness                   | Operational Definitions | Office Accountable         |
|---|--|---------------|-------------------------------|--|------------------------------|-------------------------|----------------------------|
| Review and Recommendations                        | Reviewed and recommended for approval of the LES Director all Deployment Order/Mission Order for regular operation, special operation in accordance with the provisions of RA 4136 and other related traffic laws, rules and regulations with completeness and accuracy within 5 days before the scheduled operations;  Reviewed all correspondences/memos and recommended approval of the LES Director for initial/signature of the Executive Director/Assistant Secretary with completeness based on planned schedules and deadlines;  Reviewed and recommended for approval of the LES Director the Project Procurement Management Plan (PPMP) of the Field Enforcement Division (FED) based on the existing Procurement Rules, Policies and Procedures according to standards based on planned schedules and deadlines | 5             | Always according to standards | 100% meeting the success indicators          | 1-2 days before the deadline |                         |                            |
|   |  | 4             | 1-2 errors                    | 90% to 99.99% meeting the success indicators | within the set deadline      |                         |                            |
|   |  | 3             | 3-4 errors                    | 80% to 89.99% meeting the success indicators | 1-2 days delay               |                         | Field Enforcement Division |
|   |  | 2             | 5-6 errors                    | 70% to 79.99% meeting the success indicators | 3-4 days delay               |                         |                            |
|   |  | 1             | beyond 6 errors               | below 70% of the success<br>indicators       | 5 days beyond delayed        |                         |                            |
| Complaints and Actions                            | 100% complaints in accordance with the provisions of RA 4136, RA 8749, RA 10586, CA 146, JAO 2014-01 and other related traffic laws, rules and regulations are acted according to standards within 15 days Completed Staff Work (CSW)  | 5             | Always according to standards | 100% meeting the success indicators          | 1-2 days before the deadline |                         |                            |
|   |  | 4             | 1-2 errors                    | 90% to 99.99% meeting the success indicators | within the set deadline      |                         |                            |
|   |  | 3             | 3-4 errors                    | 80% to 89.99% meeting the success indicators | 1-2 days delay               |                         | Field Enforcement Division |
|   |  | 2             | 5-6 errors                    | 70% to 79.99% meeting the success indicators | 3-4 days delay               |                         |                            |

|             |  | 1 | beyond 6 errors               | below 70% of the success<br>indicators       | 5 days beyond delayed |  |                            |
|-------------|--|---|-------------------------------|--|-----------------------|--|----------------------------|
| Supervisory | Supervised all LES-FED office staffs and enforcers relative to the implementation of the provisions stipulated under RA 4136 and other pertinent laws, rules and regulations related according to standards;  Supervised and recommended approval of the LES Director for the deployment of Patrol/Mobile Vehicles in the implementation of the provisions of RA 4136, RA 8749, RA 8750, RA 10054, RA 10586, CA 146, JAO 2014-01 and other related traffic laws, rules and regulations on the date specified in the DO/MO according to standards;  Supervised the deployment of all FED enforcers relative to the implementation of the IATF protocols including but not limited also to the DOTr seven (7) Commandments during the COVID-19 pandemic according to standards;  Supervised and recommended approval of the LES Director the repair/check-up/preventive maintenance of serviceable and unserviceable office equipment and/or Patrol/Mobile Vehicles according to standards | 5 | Always according to standards | 100% meeting the success indicators          | N/A                   |  | Field Enforcement Division |
|             |  | 4 | 1-2 errors                    | 90% to 99.99% meeting the success indicators | N/A                   |  |                            |
|             |  | 3 | 3-4 errors                    | 80% to 89.99% meeting the success indicators | N/A                   |  |                            |
|             |  |   | 5-6 errors                    | 70% to 79.99% meeting the success indicators | N/A                   |  |                            |
|             |  | 1 | beyond 6 errors               | below 70% of the success<br>indicators       | N/A                   |  |                            |