INDIVIDUAL PERFORMANCE COMMITMENT AND REVIEW (IPCR) WALWYNNE S. CONCEPCION, of the <u>License Section-Operations Division</u> commit to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period of JANUARY to JUNE 2022 Reviewed by: Administrative Officer III Date RICHARD M. CORTEZ Approved by: Date DANILO L'ENCELA February 20, 2023 Immediate Supervisor Chief, Operations Division Head of Office OUTPUT SUCCESS FACTOR (Target + Measure) **ACTUAL ACCOMPPLISHMENT** 5 Outstanding Very Satisfactory Satisfactory Unsatisfactory Poor Ratings STRATEGIC PRIORITY Remarks Q E T A Preparation of Correspondence, Letters, Compose/Prepares/Type communications, letters, Composed/Prepared/Typed communications, letters, Certifications, Memos, etc. 5 4 4.67 certifications, memos, etc. certifications, memos, etc. with 100% efficiency with 100% efficiency types in accordance to correspondents official typed in accordance to correspondents official format prescribed by the management format prescribed by the management to prepare within 1-2 days upon receipt prepared within 1-2 days upon receipt CORE FUNCTIONS Q A Remo Documentation Control/ 1. Manages, monitors, records and files incoming and 1. Managed, monitored, recorded and filed incoming and 4.67 **Records Management** outgoing communications/ correspondence/ outgoing communications/ correspondence/ documents of License Section with 100% documents of License Section with 100% completeness. completeness.

MIS Report								
	2. Consolidates and prepares monthly MIS Report of License Section: - no typing error - completeness of the data; classify drivers by gender, types of driver's license and total number of issued driver's license and certifications per month	2. Consolidated and prepared monthly MIS Report of License Section: - no typing error - completeness of the data; classify drivers by gender, types of driver's license and total number of issued driver's license and certifications per month	Q 5	E 5	4	4.	-	lema
SUPPORT FUNCTIONS				lau				
Other Duties/Functions			Q	E	Rating	gs T		Rei
-57. 4.1.0113	Monitors/prints incoming emails and prepares reply to emails/inquiries from DFA, Embassy's, etc no typing error to reply within one (1) day upon receipt	1. Monitored/printed incoming emails and prepared reply to emails/inquiries from DFA, Embassy's, etc - no typing error - to reply within one (1) day upon receipt	5	5		5	A 5.00	
	2. Answers telephone queries related to evaluation and issuances of driver's license and certifications - 100% accuracy - 100% client satisfaction with the answer to the query - to relay important information/data accurately and courteously.	2. Answered telephone queries related to evaluation and issuances of driver's license and certifications - 100% accuracy - client were satisfied with the answer to the query - important information/data noted and relayed accurately and courteously.	5		5	4	4.67	
	3. Performs other related duties/functions assigned from time to time.	Performed other related duties/functions assigned from time to time.	Ę	5	5	5	5.0	10
l Over-all Rating			3	80	30	26	28.	.68
Average Rating		The second second second second	5	.00	5.00	4.33		.78
ctival Rating					= -	-	TISFAC	



RICHARD M. CORTEZ Chief, License Section Head of Section Head of Division
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