

JERRY BRYAN SUSANTO



Clayton, VIC



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PROFILE SUMMARY

Undergraduate student at Monash University. Accumulated a wealth of experience in the events and restaurant industry. Equipped with valuable skills in fostering positive team relationships and delivering optimal customer service and hospitality.

SKILLS & COMPETENCIES

- Customer Service
- Hospitality
- Food Safety & Hygiene
- Health & Safety Compliance
- Cash handling
- Teamwork
- Communication
- Public speaking
- Problem-solving
- Time management
- Adaptability
- Attention to detail

WORK EXPERIENCE

Restaurant Front Staff

September, 2023 - Present

Caveman 1961

Mount Waverley, VIC, Australia

- Provide exceptional customer service by warmly welcoming guests, accurately taking orders, handling transactions, and ensuring their needs are met throughout their dining experience.
- Uphold rigorous food safety standards by handling and serving food in accordance with health and safety regulations.

Event Staff

September, 2023

Gary Pask Consulting

Springvale, VIC, Australia

- Unloaded equipment such as plant pots and planter boxes from trucks to set up venues for events while adhering to safety standards.
- Organised event venues and provided excellent services to ensure a safe and enjoyable experience for event participants.

VOLUNTEERING EXPERIENCE

Event Ambassador

July, 2023 - Present

Monash Student Association (MSA)

Clayton, VIC, Australia

- Demonstrate strong hospitality skills by assisting in event enquiries, coordinating arrivals, and ensuring a harmonious experience for guests during graduation events at Monash University.
- Collaborate effectively with fellow volunteers to distribute essential food items to the Monash community during food handout events.

EDUCATION

Bachelor of Information Technology

July, 2023 - Present

Monash University

Clayton, VIC, Australia

REFERENCES

Available upon request.