# ZHELU (Jerry) MAI

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#### **Education**

University of North TexasDenton, TXMaster of Science, Business AnalyticsJan 2021 – Dec 2022Chu Hai College of Higher Education (CHCHE)Hong Kong, ChinaBachelor of Business Administration, FinanceSep 2012 – Dec 2016

### Project Experience

#### **Amazon Review Classification**

Spring 2022

- Cleaned data by removing URLs, emojis, and non-ascii characters using regular expression
- Extracted linguistic features based on tokenization, POS tagging, and parsing sentence via spaCy
- Tuned parameters via 10-fold cross-validation, SMOTE was used to do oversampling

#### **University Information Retrieval Chatbot**

Spring 2022

- Scraped FAQs on the university websites with BeautifulSoup
- Cleaned and parsed conversations using **NLTK** and **spaCy**
- Extracted textual feature via GloVe word embedding and Seq2Seq LSTM using TensorFlow

#### **Personal Loan Acceptance Classification**

Fall 2021

- Feature engineered on household income zipcode using uszipcode
- Eliminated one highly correlated feature and some outliers through a well-developed EDA
- Obtained 0.96 at macro F1-score by the designed random forest model

#### **Housing Prices Competition**

Summer 2021

- Gained 5% improvement in accuracy by removing the outliers based on the boxplot via Matplotlib
- Merged similar features for adjusting the skewed distribution that achieved 2.7% improvement in performance
- Ranked **Top 5%** in the leaderboard with the tuned gradient boosting model

## Work Experience

#### **Operation Officer**

*Nov* 2019 – *Dec* 2020

Bank of China (Hong Kong)

Hong Kong

• Built automatic programs via **VBA** to deal with 10 daily reports and parts of weekly reports, saving 19% working time. Therefore, I was assigned to help the payroll team in managing payroll issuance every day

#### Skillset

**Programming Languages**: **Python**, SQL, VBA, R, HTML5, JavaScript, AIML **Data Visualization**: **Tableau**, Seaborn, Matplotlib, RStudio, QlikView

**Database**: MySQL, SQL Server, MongoDB

**Big Data**: Hadoop, Spark, Hive, Pig

Tools: scikit-learn, Pandas, spaCy, GitHub, PyCharm, BeautifulSoup, TensorFlow, Linux