



## COLLEGE OF ENGINEERING AND INFORMATION TECHNOLOGY

### Department of Information Technology

### ISO 25010 EVALUATION INSTRUMENT FOR CVSU STUDENT ACADEMIC ORGANIZATION MANAGEMENT SYSTEM

Name of Evaluator: \_\_\_\_\_ Position: \_\_\_\_\_

**Instruction:** Please evaluate the software material by using the given scale and placing a checkmark (✓) under the corresponding numerical rating:

Numerical Rating	Equivalent
5	Excellent
4	Very Good
3	Good
2	Fair
1	Poor

INDICATORS	5	4	3	2	1
<b>A. Functional Suitability</b>					
1. Functional completeness ( <i>Degree to which the set of functions covers all the specified tasks and user objectives.</i> )					
2. Functional correctness ( <i>Degree to which a product or system provides the correct results with the needed degree of precision.</i> )					
3. Functional appropriateness ( <i>Degree to which the functions facilitate the accomplishment of specified tasks and objectives.</i> )					
<b>B. Performance Efficiency</b>					
1. Time behavior ( <i>Degree to which the response and processing times and throughput rates of a product or system, when performing its functions, meet requirements.</i> )					
2. Resource utilization ( <i>Degree to which the amounts and types of resources used by a product or system, when performing its functions, meet requirements.</i> )					
3. Capacity ( <i>Degree to which the maximum limits of a product or system parameter meet requirements.</i> )					
<b>C. Compatibility</b>					
1. Co-existence ( <i>Degree to which a product can perform its required functions efficiently while sharing a common environment and resources with other products, without detrimental impact on any other product.</i> )					



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2. Interoperability ( <i>Degree to which two or more systems, products or components can exchange information and use the information that has been exchanged.</i> )					
<b>D. Usability</b>					
1. Appropriateness recognizability ( <i>Degree to which users can recognize whether a product or system is appropriate for their needs.</i> )					
2. Learnability ( <i>Degree to which a product or system can be used by specified users to achieve specified goals of learning to use the product or system with effectiveness, efficiency, freedom from risk and satisfaction in a specified context of use.</i> )					
3. Operability ( <i>Degree to which a product or system has attributes that make it easy to operate and control.</i> )					
4. User error protection ( <i>Degree to which a system protects users against making errors.</i> )					
5. User interface aesthetics ( <i>Degree to which a user interface enables pleasing and satisfying interaction for the user.</i> )					
6. Accessibility ( <i>Degree to which a product or system can be used by people with the widest range of characteristics and capabilities to achieve a specified goal in a specified context of use.</i> )					
<b>E. Reliability</b>					
1. Maturity ( <i>Degree to which a system, product or component meets needs for reliability under normal operation.</i> )					
2. Availability ( <i>Degree to which a system, product or component is operational and accessible when required for use.</i> )					
3. Fault tolerance ( <i>Degree to which a system, product or component operates as intended despite the presence of hardware or software faults.</i> )					
4. Recoverability ( <i>Degree to which, in the event of an interruption or a failure, a product or system can recover the data directly affected and re-establish the desired state of the system.</i> )					
<b>F. Maintainability</b>					
1. Modularity ( <i>Degree to which a system or computer program is composed of discrete components such that a change to one component has minimal impact on other components.</i> )					
2. Testability ( <i>Degree of effectiveness and efficiency with which test criteria can be established for a system, product or</i>					



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<i>component and tests can be performed to determine whether those criteria have been met.)</i>					
<b>G. Portability</b>					
1. Adaptability ( <i>Degree to which a product or system can effectively and efficiently be adapted for different or evolving hardware, software or other operational or usage environments.</i> )					
2. Installability ( <i>Degree of effectiveness and efficiency with which a product or system can be successfully installed and/or uninstalled in a specified environment.</i> )					

**Comments/Suggestions:**

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**NOTE:** Adopted from ISO/IEC 25010

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Signature