



COLLEGE OF ENGINEERING AND INFORMATION TECHNOLOGY

Department of Information Technology

ISO 25010 EVALUATION INSTRUMENT FOR CVSU STUDENT ACADEMIC ORGANIZATION MANAGEMENT SYSTEM

Name of Evaluator: _____ Position: _____

Instruction: Please evaluate the software material by using the given scale and placing a checkmark (✓) under the corresponding numerical rating:

Numerical Rating	Equivalent
5	Excellent
4	Very Good
3	Good
2	Fair
1	Poor

INDICATORS	5	4	3	2	1
A. Functional Suitability					
1. Functional completeness (<i>Degree to which the set of functions covers all the specified tasks and user objectives.</i>)					
2. Functional correctness (<i>Degree to which a product or system provides the correct results with the needed degree of precision.</i>)					
3. Functional appropriateness (<i>Degree to which the functions facilitate the accomplishment of specified tasks and objectives.</i>)					
B. Performance Efficiency					
1. Time behavior (<i>Degree to which the response and processing times and throughput rates of a product or system, when performing its functions, meet requirements.</i>)					
2. Resource utilization (<i>Degree to which the amounts and types of resources used by a product or system, when performing its functions, meet requirements.</i>)					
3. Capacity (<i>Degree to which the maximum limits of a product or system parameter meet requirements.</i>)					
C. Compatibility					
1. Co-existence (<i>Degree to which a product can perform its required functions efficiently while sharing a common environment and resources with other products, without detrimental impact on any other product.</i>)					



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2. Interoperability (<i>Degree to which two or more systems, products or components can exchange information and use the information that has been exchanged.</i>)					
D. Usability					
1. Appropriateness recognizability (<i>Degree to which users can recognize whether a product or system is appropriate for their needs.</i>)					
2. Learnability (<i>Degree to which a product or system can be used by specified users to achieve specified goals of learning to use the product or system with effectiveness, efficiency, freedom from risk and satisfaction in a specified context of use.</i>)					
3. Operability (<i>Degree to which a product or system has attributes that make it easy to operate and control.</i>)					
4. User error protection (<i>Degree to which a system protects users against making errors.</i>)					
5. User interface aesthetics (<i>Degree to which a user interface enables pleasing and satisfying interaction for the user.</i>)					
6. Accessibility (<i>Degree to which a product or system can be used by people with the widest range of characteristics and capabilities to achieve a specified goal in a specified context of use.</i>)					
E. Reliability					
1. Maturity (<i>Degree to which a system, product or component meets needs for reliability under normal operation.</i>)					
2. Availability (<i>Degree to which a system, product or component is operational and accessible when required for use.</i>)					
3. Fault tolerance (<i>Degree to which a system, product or component operates as intended despite the presence of hardware or software faults.</i>)					
4. Recoverability (<i>Degree to which, in the event of an interruption or a failure, a product or system can recover the data directly affected and re-establish the desired state of the system.</i>)					
F. Maintainability					
1. Modularity (<i>Degree to which a system or computer program is composed of discrete components such that a change to one component has minimal impact on other components.</i>)					
2. Testability (<i>Degree of effectiveness and efficiency with which test criteria can be established for a system, product or</i>					



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<i>component and tests can be performed to determine whether those criteria have been met.)</i>					
G. Portability					
1. Adaptability (<i>Degree to which a product or system can effectively and efficiently be adapted for different or evolving hardware, software or other operational or usage environments.</i>)					
2. Installability (<i>Degree of effectiveness and efficiency with which a product or system can be successfully installed and/or uninstalled in a specified environment.</i>)					

Comments/Suggestions:

NOTE: Adopted from ISO/IEC 25010

Signature