



Vehicle handover guide. Step by Step:

Prepare the Vehicle:

- a. Clean the car thoroughly, both inside and outside, to ensure accurate pre-shipping inspection.
- b. Remove any personal belongings from the car, including loose items, documents, and valuables.
- c. Take photographs of the car's condition as a reference before shipping, including car camera front or rear.

Complete the Documentation:

- a. Fill out any necessary paperwork provided by the agent accurately and completely signed before hand over.
- b. Ensure that you have copies of all relevant documents, including the car's registration, insurance, and any required documents.

Schedule the delivery date:

- a. Confirm your decision to proceed with the shipping service and agree upon a suitable date for pick-up or drop-off.
- b. Provide the agent with your desired location for car pick-up or send the yard destination.

Hand Over the Vehicle:

- a. The yard location address & picture is show below
- b. Provide the agent with the necessary documents, including the car's registration and any other paperwork requested.
- c. Sign the necessary paperwork, acknowledging the transfer of the vehicle to the agent.

Car Yard location:

Location: FF Automobile (Google Maps)

Address:

Jalan Tuaran Bypass, 88400 Kota Kinabalu, Sabah.

Google MAPS Co:

6° 1' 8.3567"N 116° 8' 15.69752"E (Google Maps)

Main entrance :



Yard Location:





Pick up/Receiving time.

Hand Over to Yard

Monday – Friday

9.00 am - 5:00 pm

Lunch break

Friday Only

12.00 pm – 2.00 pm

Saturday, Sunday & Public Holidays

OFF

Pick up time from Agent.

Monday – Friday

9.00 am – 5.00 pm

(Fix Residential area)



F.A.Q

1. Can I choose the pick-up and delivery dates?

Yes, Customer may select the time with the agent for pick up/delivery dates, as long both parties are available to do so.

2. What if I miss the schedules pick up time?

Do not panic, we understand that sometime due to traffic jam issue, if customer miss the schedules pick up time, you could still send your beloved vehicle to our agent's yard follow above google map's location, the coordinate will lead you to agent's yard, the receiving time is 9am – 5pm Monday to Saturday. Stay Calm!

3. What if the agent is not available during 3pm. What should I do?

Due to the availability of the delivery agent, sometime may facing the shortage of the manpower during some special occasion or agent is not available now. You could still send your car to the yard and hang over to our people at the yard. Before send over to the yard, you may contact us, and we will help you to inform the yard just in case customer arrive after 4pm.

4. How long can my car be stored at the yard before additional charges apply?

Normally we only allow 3 to 4 days for parking at the yard, unless some issue happen.