

Jesper Sjöström

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Front-End Developer

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SUMMARY

Front-End Developer with 4+ years of experience in web development and IT support. Passionate about creating responsive, user-friendly interfaces and continuously learning new technologies. Strong interest in UI/UX design and self-improvement, always striving to enhance user experiences across projects.

WORK EXPERIENCE

Support Associate, Wolt

Oct 2024 – Present

- Consistently achieved high KPIs in customer support from the start, demonstrating strong performance and efficiency
- Took a proactive, can-do attitude, always looking for ways to improve processes and enhance team performance
- Provided valuable feedback to improve support processes and enhance the overall customer experience

Cafe & Bistro Kerma, Frontend Developer & Worker

Nov 2023 - Apr 2024

- Designed and developed a user-friendly website using React.js to enhance the customer experience, improve functionality, and strengthen the business branding
- Collaborated closely with the owner to create visually appealing web and graphic designs that aligned with the restaurant's brand identity
- Delivered exceptional customer service, contributing to a positive and welcoming environment for guests, enhancing their overall experience

INTERNSHIPS

Frontend Developer, Vello

Nov 2022 - Apr 2023

- Contributed to frontend development projects, gaining hands-on experience with web technologies
- Collaborated with the team on UI design and project development
- Learned coding best practices and received mentorship from senior developers
- Gained exposure to team workflows, improving communication and collaboration skills

Web Developer, Östra Gymnasiet

Feb 2021 - May 2021

- Developed responsive, optimized UIs using frontend technologies across multiple devices
- Built scalable APIs and optimized database queries to improve performance
- Applied Agile methods, breaking down complex tasks for faster execution
- Enhanced team communication skills while collaborating on development tasks

PROJECTS

Personal Portfolio - jespersjostrom.se - Built a responsive portfolio website using React

Cafe & Bistro Kerma - tahkonkerma.fi - Developed in React, custom branding and responsive design

EDUCATION & LANGUAGES

KYH Yrkeshögskola — Frontend Developer Program, Östra Gymnasiet — High School Engineer

Huddinge gymnasium — Information & media technology

Swedish: Native | **English:** Fluent | **Finnish:** Very basic

SKILLS & TOOLS

Frontend: HTML5, CSS, JS, React, Backbone.js, Bootstrap, Sass, Wordpress

Design: Figma, Illustrator, Photoshop

Soft Skills: Problem solving, Communication, Proactive Approach, Customer Empathy, Attention to Detail