



# Shells Compliance Strategy

- All teams, businesses and functions must follow the GDPR both for the UK & EU
- Data transfer between teams must be minimised to only where necessary
- Any and all data concerns or breaches should be alerted to Shell's Global Helpline immediately



- All documents must have a confidentiality label
  - this will utilise data anonymisation techniques such as encryption

## ISO 27001

International Organisation for Standardisation  
This is an **internationally recognised standard**.  
It has a rigorous framework & requires an independent audit to get certified

it supports:

- a systematic approach
- identifying & assessing security risks
- meetings regulatory & contractual requirements
- gaining a competitive advantage
- creating contingency plans
- creating a culture of improvement & innovations



## Data Breaches



### 72 HOURS

The time organisations must report within



Must report all breaches to the ICO

The risk and the amount of data must be identified and shared with the ICO

## UK / EU GDPR

Are your processes and data:

- lawful & fair?
- purpose limited?
- necessary?
- accurate?
- kept for minimum amount of time?
- integral & confidential?

Are you accountable?



## Data Protection Act 2018

DPA puts the GDPR into law  
It gives users rights to their information

DPA provides a secured protection over

sensitive data such as:

- ethnicity
- race
- health
- sexual orientation
- political & religious opinions



## Contractual Frameworks

This is where a third party manages & processes an organisations data

It is important a **DATA PROCESSING AGREEMENT** is created to set out the terms of what authorisation the data processor has over PII

**Data Processor:** the third party contracted to process & store data

**Data Controller:** the organisation that owns the data

Agreements must outline:

- security measures
- duty of confidence
- data subjects rights
- audits and inspection & much more



## Cyber Essentials

This is an optional framework that is **backed by the government**

This framework proves basic regulations & guides for small businesses to ensure they have a basic level of compliance

Organisations can take a self-assessment to prove compliance