

Privacy Policy

Protecting your privacy is our core value and is extremely important to us. We hope the following statements will help you understand how we function and how our app deals with the Personal Identifiable Information (PII) that you may occasionally provide to us via the Internet or the information entered in the app.

Generally, we do not collect any PII from you when the application is installed and downloaded. We do not require the end-consumers to be registered with us before downloading the application, nor do we keep track of the consumers' visits to our application.

This Privacy Policy informs the user of their rights and choices with our regime regarding any information you provide to us. Your continued use of our products and services implies your acceptance to this Privacy Policy and any further updates that will be duly notified.

We may update, revise or add specific instructions, policies and terms to this Privacy Policy. Whenever these changes are made that are important for you to know about, we will notify you via the app or other means before the changes become effective. Your approval and consent is displayed by your continued use of the app with our products and services.

Users are requested to read this Privacy Policy carefully, because their access to our products and services means that they have read, understood and therefore agree to all terms under this policy.

If you do not agree with any section of this Privacy Policy, please do not access or continue to use any of the products and services offered by GymAdda.

If you have any questions regarding this policy, please reach out to us via:
ask@gymadda.com

Collection of information:

We collect this information to amplify our services as stated below

- Provide our services. We need your age, height and weight to calculate your consumption of calories when you complete each training class.
- Maintain and improve our services. We use your information to ensure our services are working as intended, such as troubleshooting issues reported from you.
- Develop new services. We value the uploaded training information as it is imperative for us to better understand which training regime is more impactful for you. With adequate data support, we will create and update more popular training classes for you to take.

- Personalized service. We use the information provided to aptly customize our services for you to make your experience worthwhile. For example, we may provide you with advanced training classes with your updated weight and body measurement in aims to help you achieve your training goals smoothly.

Information collected:

The information we use is solely provided by you when you

- Register to use GymAdda
- Log into GymAdda with third party platform accounts
- Use GymAdda
- Communicate with us via the discussion forums

The following sets out further information regarding some of these categories.

Registration and Account Information.

You must register for a GymAdda account in order to use the application. To register, you may need to provide certain personal information, such as your name, email-id, mobile phone number, password, exercise goal and physical status.

Connects

When you choose to connect your third party social media account to your GymAdda account, we may collect certain information from your account if you opt to login via your Google accounts. This also extends to third party devices you may employ to keep a track of calories, steps or any such relevant information.

Using GymAdda.

We collect information from and about you through your use of GymAdda App. For example, we may collect personal information with GymAdda via the following:

Information you make available to us when you open a GymAdda account, as set out above; Any information included in your publicly visible profile, which may include

- your profile ID,
- name and photo;
- Information we collect in the course of you using GymAdda – such as certain location data and log data;
- Information you supply through your interactions with our customer support team or any other crew member .

Purchases via GymAdda.

When you make purchases through GymAdda, you may need to provide certain personal information to complete the purchase such as

- your credit card information,
- bank account information

When the payment is processed by a third-party payment service provider, we do not store such personal details, though we may receive summary information about transactions.

Where we process your payments as a payment service provider, or where we fulfill any purchases you have made on GymAdda, we may collect, use and store your personal information in order to fulfill such purchases.

Location Data, Log Data and your device.

GymAdda if permitted, will collect Log Data from your device to enable and assist GymAdda's functionalities. In addition, you may also permit GymAdda to access other content and data on your device – for example, your gallery for photos and videos.

Sharing Information

Other than consented by you, we commit that we will not sell your personal information to any other third parties for their processing for any purposes. We will ask for your explicit consent to share any sensitive personal information such as race, religion, sexual orientation, or health that you may have shared with us.

We will not disclose or transfer your personal information to any non-affiliated third parties, unless:

Sharing What You Choose

You may choose to share certain information. In order to access certain features, you may have to adjust your Privacy settings and share additional information. You may also choose to share your activity on other platforms, such as Facebook, Twitter or Instagram. Please read the Privacy Policies of those platforms, as your activity published on those platforms will no longer be governed by this Privacy Policy.

Legal Reasons

We will supply information if we believe that access and use is relevantly necessary to

- Abide by any applicable law, regulation, legal routines, or enforceable governmental demands, or
- detect, prevent fraud, security infringement, or technical issues, or
- protect against harm to the rights, property or safety of GymAdda, our users, or the public as required or permitted by law.

External Processing

To provide you with a better experience through improving our products, services, content, and advertising or otherwise where you have consented, we may share the personal information of third-party service providers to use it in a manner that is compliant with this Privacy Policy.

We will never share with or sell the information gained through the use of these third party organisations such as age, weight and heart rate data, to advertisers or other agencies without your authorization. The information will not be used for marketing, advertising or publicity services by GymAdda

Business Transfers

If GymAdda is involved in a merger, acquisition, or sales of assets, we will continue to ensure the confidentiality of your personal information and give affected users notice that personal information is transferred or become subject to a different Privacy Policy in advance.

Default Sharing

When you join or use certain services, you agree to publicly share a basic amount of information, which may include your username, city location, and profile picture.

Managing and Reviewing your information

When using our products and services, you can always manage, review and update information in your account, for instance, you can manage your personal information at any time, such as your GymAdda ID and photo. In the meanwhile, you are responsible for the truthfulness, legality, validity and completeness of the information you provide, and update and maintain your personal information in a timely manner to ensure the truthfulness, validity and validity of the information.

Exporting, Removing, or Deleting your Information.

You can export a copy of content in your GymAdda Account if you want to back it up or use it with a service outside of GymAdda by sending your request to ask@gymadda.com. We will help you view and export the information based on applicable law and your specific request. You can also remove or delete content from your account or entirely delete your whole GymAdda account. If any content you cannot remove or delete by yourself, please kindly reach us via ask@gymadda.com. In some cases, we reserve data for a stipulated period of time for legitimate business or legal purposes or to be protected from accidental or malicious deletion, there may be delays between when you delete something and when the same is deleted from our active and backup systems.

Protecting Information

➤ Security Measures

We use an array of security norms, including encryption and authentication tools to guard and protect your information. We use secure servers when you place purchases for sessions or any other in-app purchases. All credit card information you supply is transmitted via Secure Socket Layer (SSL) technology and then encrypted within the payment gateway system.

➤ No Guarantee

While the best of our efforts are channelled to keep your information safe and secure, one hundred percent safety is utopian and cannot be fully guaranteed, much like any other organisation.

➤ Data Transfers

We possess servers across the globe and your information may be processed on servers located outside of the country where you live. Regardless of where the information is

processed, we apply the same protections described in this policy. We will also keep this Privacy Policy in compliance with legal procedures relating to the transfer of sensitive data. If we receive your issues and complaints about data transfers, we ensure our full cooperation with appropriate senior authorities when we cannot directly resolve it.

➤ Third Party Service Providers

To better enrich your experience, there may be products or services provided by third parties. It is entirely your choice whether to access such content or links, or whether to use the third party's products or services. However, we do not have control over the products or services provided by third parties. We cannot control any of your personal information held by third parties. The information protection issues that you use in the use of third-party products or services do not apply to the management of this policy. This policy is not relevant to any information you consented to provide to third parties.

➤ Application

This Privacy Policy applies to all of the services provided by GymAdda and its affiliates. This Privacy Policy does not apply to products and services that have separate Privacy Policies that does not incorporate it. For example, this Privacy Policy does not apply for

- the information of other companies and organizations that advertise our services, or
- services offered by other companies or organizations with our services to be displayed or linked.

➤ Your Rights

You are entitled to the following rights:

- Right of access to your personal data;
- Right to correction if your personal data is not complete or accurate;
- Right to deletion or restriction of your personal data, as permitted by law;
- Right to object (i.e. you have the right to object to our processing of your personal data, as permitted by law). These rights are not absolute.

You may at any time withdraw your consent with future effect and without affecting the lawfulness of processing of your personal data based on the consent you provided before you withdrew it.

If you approach us with a privacy complaint, it will be considered for the purpose of settling the dispute in a timely and effective manner.

➤ Marketing

If we are legally required to do so, we will seek your prior consent before providing you with promotional materials or information. You may withdraw your consent at any time (this will not affect the processing of your Personal Data undertaken until the withdrawal). If you want to stop receiving promotional materials, etc., you can do so at any time by communicating with us.

➤ Legal Basis of GDPR for Processing Personal Data

For instance:

When we collect precise Location Data following your prior consent, we process such data on the basis of your prior consent, Art. 6(1)(a) General Data Protection Regulation (GDPR).

➤ Data Retention

We will retain your personal data for as long as is necessary to carry out the purposes set out herein. Generally speaking, this means that we will keep your personal data for as long as you maintain an account. We will also retain your personal data deemed necessary to comply with legal obligations, settle disputes, and enforce agreements.

Where applicable, we will delete your personal data upon your request.

Contact Us

Sending us your feedback or bug report is a completely voluntary initiative upon your own will. Any concern regarding your personal information being misused, or if you require further information about our privacy policy, feel free to reach out to us at ask@gymadda.com. We will put the best of our efforts to provide clear answers to your questions well within a stipulated span of time.