FivePD ZAP Troubleshooting Guide

This small guide is for ZAP users wanting to run FivePD on their ZAP-Hosting gameservers.

More often than not, users run into issues or struggle to find the correct buttons/options on their ZAP dashboard.

All of the sections below, when not done correctly, can lead to problems with FivePD on your ZAP server.

This guide, as per 07/20/2021, features current screenshots from the actual ZAP dashboard.
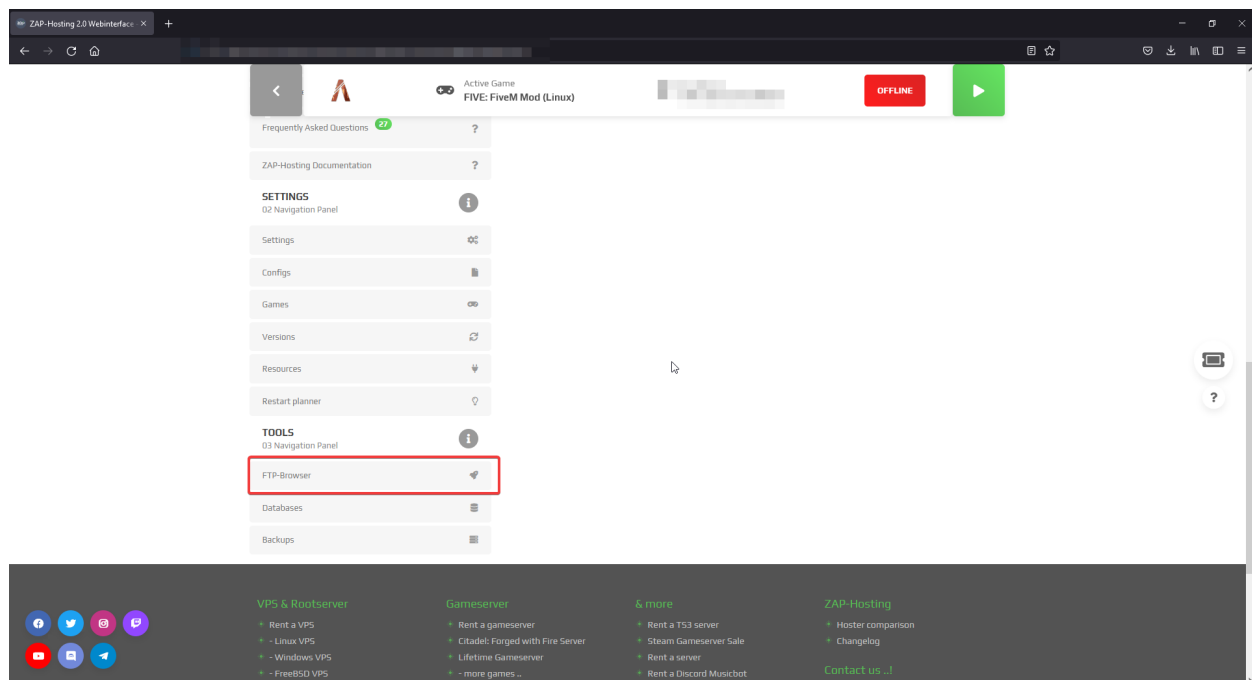
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1. Installation

FivePD can be drag and drop installed to ZAP-Hosting gameservers using an FTP program of your choice.

We do not recommend any particular program.

You can find your ZAP FTP credentials by clicking on "FTP Browser" on your left hand navigation panel, as seen on the screenshot below.

Here you'll find the credentials necessary to access your ZAP gameserver via FTP to install FivePD according to the config/installation guide included in your download archive.

Be aware: We've run into issues with the upload of FivePD via FTP to ZAP's servers. Sometimes, single files get damaged/not uploaded correctly to their server.

If this happens, reupload the questionable file. Your server console will throw an error, naming the potentially damaged file. If you can't find your server console, please refer to "5. Additional Information"
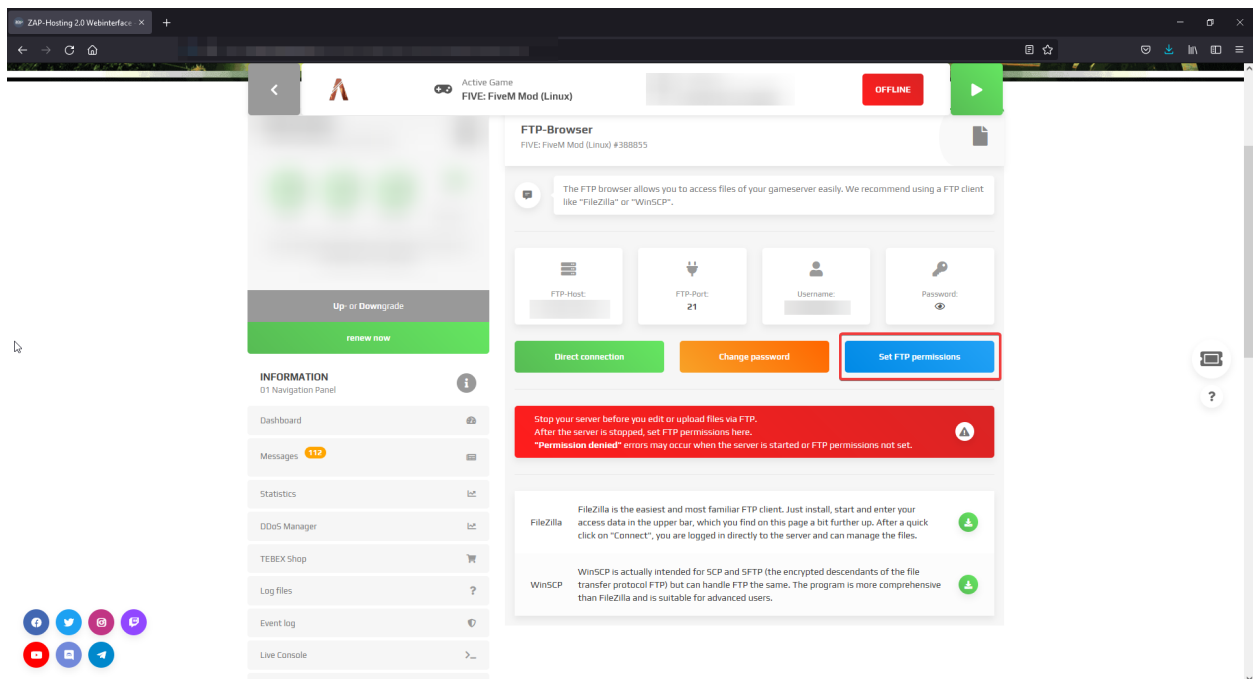
at the bottom of this document.

2. Setting FTP Permissions

Since we're already in the FTP Browser panel, we can go right ahead and check off another potential problem.

ZAP servers tend to throw errors in combination with FivePD, regarding the access to certain files. (Can't access xxx)
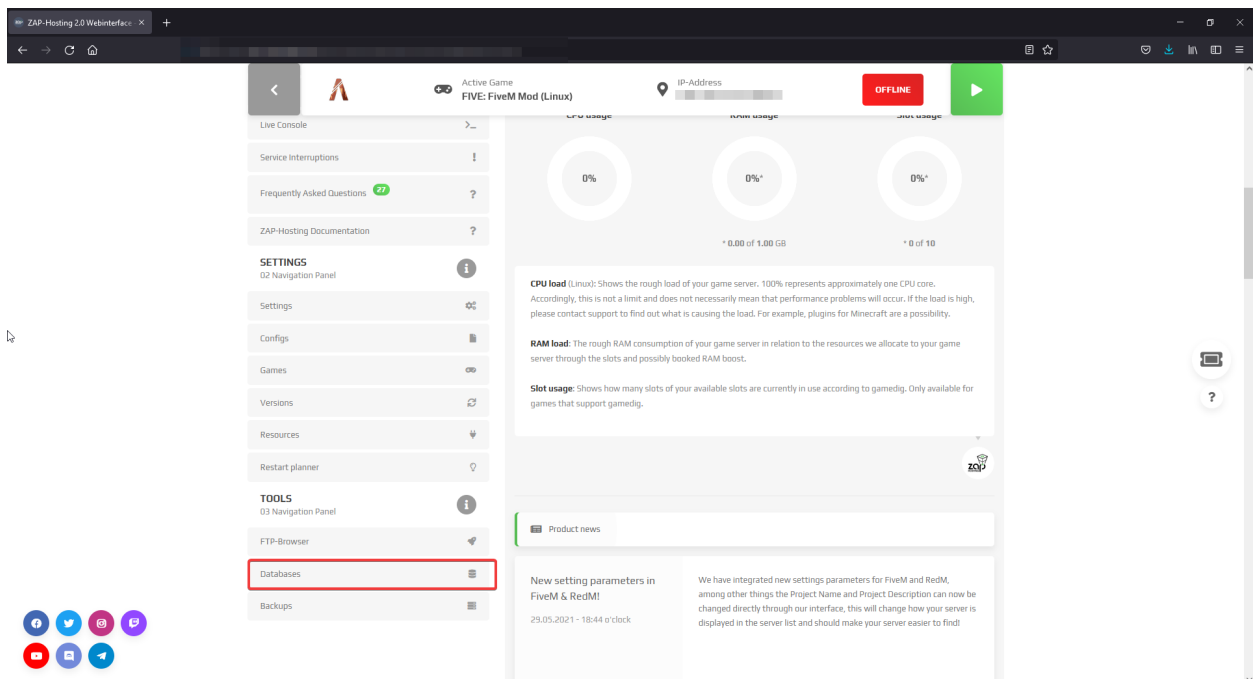
To avoid these issues, press the big blue "Set FTP Permissions" as shown in the screenshot below.

3. Database Setup

As you have - of course - already seen in our FivePD config/installation guide, SQLite is our standard database value.

SQLite does not work with ZAP. We're not aware of the reason, nor a fix. This sadly is a restriction by ZAP. But of course, you can play FivePD anyways!
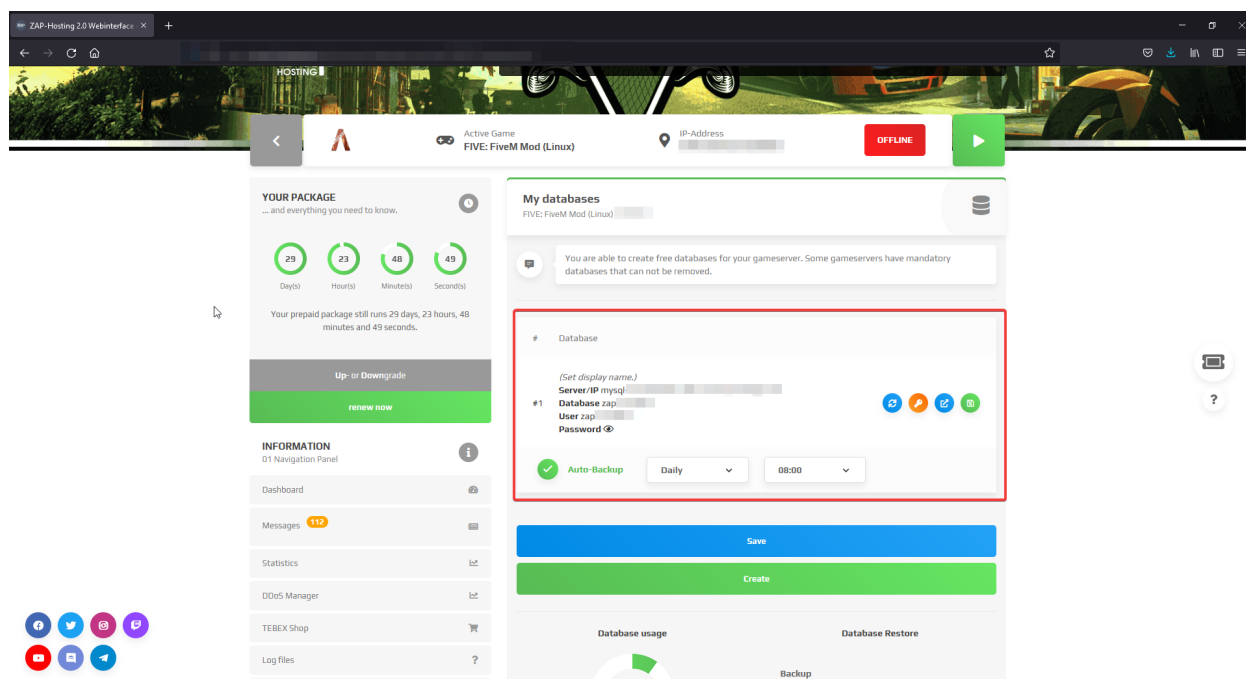
As described in the config guide, go to your config.json in your FivePD resource folder and adjust the "sqlite" value to "mysql".

Then add your ZAP Database credentials. You can find them under "Databases" in your left hand navigation panel on the ZAP dashboard, as shown in the screenshot below.

In that panel, you'll not only find your database credentials, as required to enter into the config.json, you will also be able to access your database.

This is required to upload the fivepd.sql file included in your FivePD resource. This is mandatory for FivePD to work on ZAP!
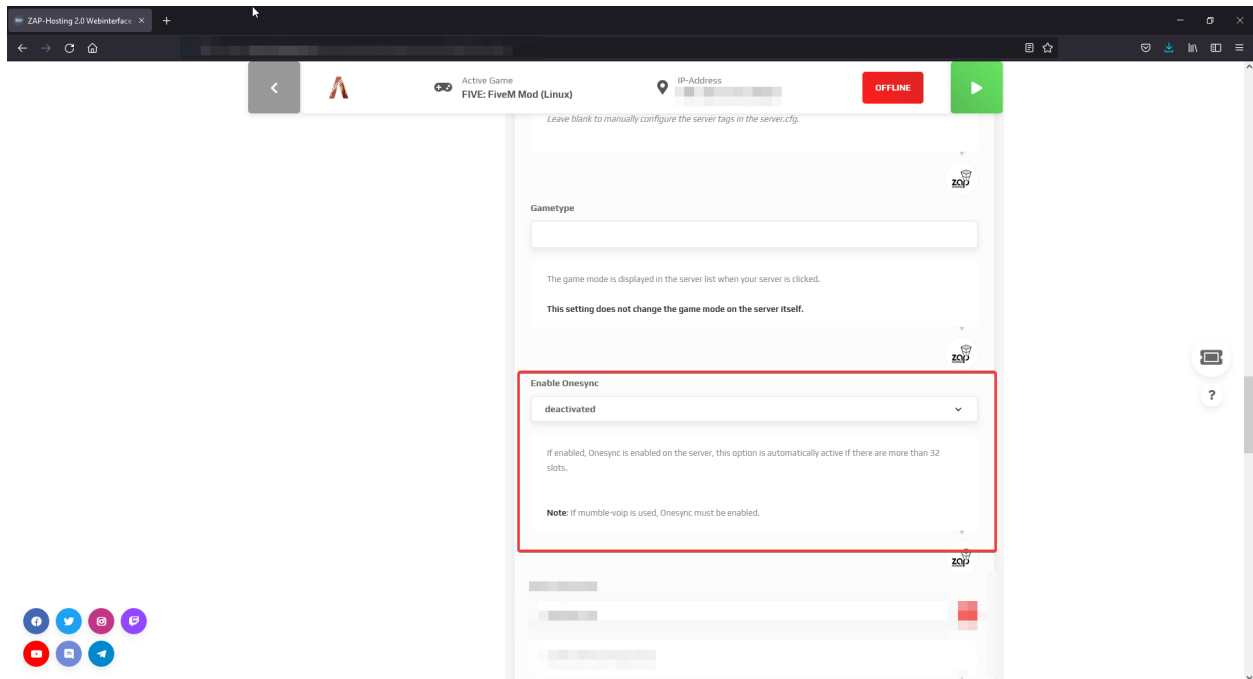
The database credential page is shown in the screenshot below.

4. OneSync Issues

It's not exactly unknown that OneSync can cause issues with FivePD. While FivePD will be fully OneSync compatible from version 1.5, some callouts may still be on the old version

and have trouble with OneSync. If you don't require OneSync for anything else (other resources, high number of players,...) you might just aswell turn it off.

Turning it off on ZAP is, thankfully, very easy! You'll find the option in the Settings panel, as shown on the screenshot below.
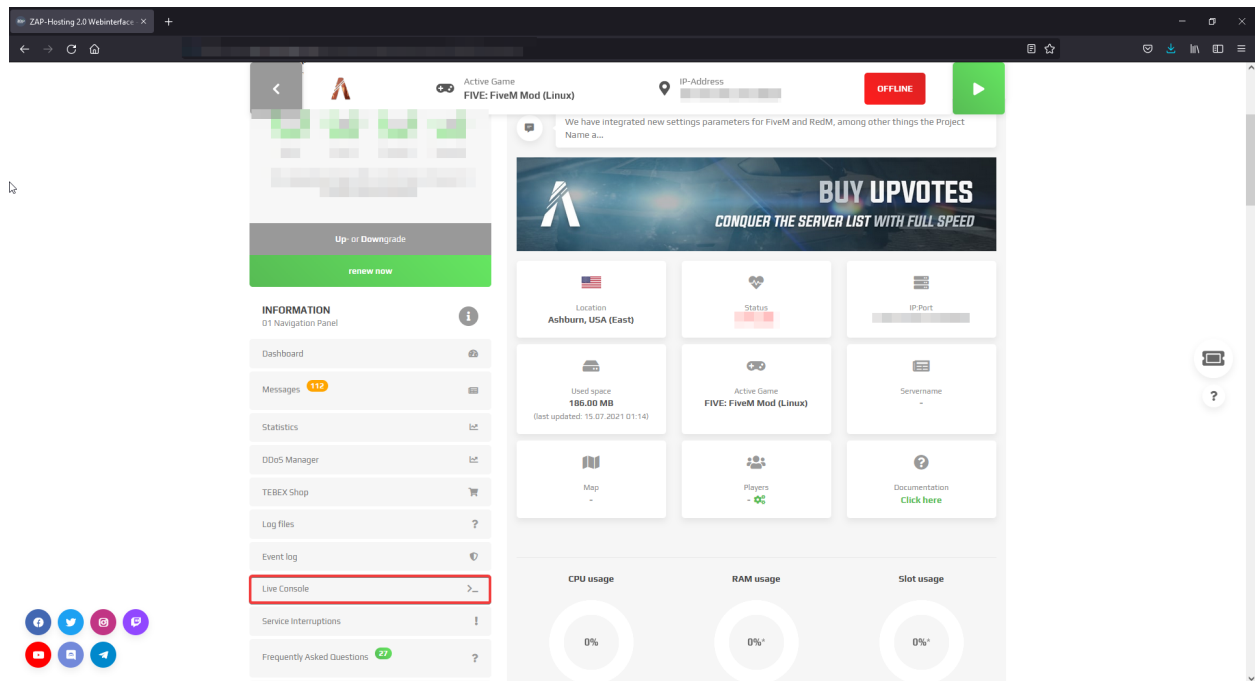
5. Additional Information

There is not much to provide in terms of additional information that isn't already covered through the FivePD config guide and this troubleshooting guide.

Either way, you will need your server console in order to successfully run your server, diagnose problems or run commands.

The server console is called "Live Console" on the ZAP navigation panel. Again, we've attached a screenshot to help you find it.

We hope this guide helped you find your way around installing FivePD to your ZAP gameserver! If you've followed our config guide and this troubleshooting guide, but still run

into issues, feel free to join the GTAPoliceMods Discord server and ask for help in our support section!

Happy Patrolling, Officer!