

Jessica Crump

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Skills

Experience with teaching, training, customer care and service, cold-calling, self-checking work, handling confidential information, budgeting, Microsoft Office and Mac.

Front-end web development, conversational in Spanish, strong public speaker, strong customer service provider, goal and growth oriented mindset, adaptable, malleable, attentive to detail.

Work Experience

Peace Corps / English Teacher

JANUARY 2020 - MARCH 2020, QUITO, ECUADOR

- Committed to 2 years of service; evacuated in March 2020 due to COVID-19
- Taught English as a second language to Ecuadorian high school students
- Received thorough safety, health, and cultural training

Oxford Canteen / Manager

AUGUST 2017 - AUGUST 2019, OXFORD, MS

- Trained numerous employees, delegated work duties, counted and balanced cash register
- Made many changes to the way the restaurant ran daily

Center for Excellence in Teaching and Learning (University of Mississippi) / Supplemental Instruction (SI) Leader

AUGUST 2018 - MAY 2019, OXFORD, MS

- Provided Spanish help and practice to university students
 - Made lesson plans and activities
 - Lead 3 sessions weekly
 - Taught grammar and sentence structure in both English and Spanish
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Education

UCLA Coding Bootcamp / Front-end Web Development

OCTOBER 2020 - JANUARY 2020, REMOTE

- HTML, CSS, Javascript

University of Mississippi / B.A. Psychology, Minors in Spanish, chemistry, biology

AUGUST 2015 - MAY 2019, OXFORD, MS

- Major GPA: 3.87; Resident GPA: 3.74
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Leadership & Other Activities

Cub Lab – Cognitive-Developmental Psychology/ Research Assistant

JANUARY 2018 - MAY 2019, OXFORD, MS

- Collected data from children ages 3-5 and adults aged 18+ via a scripted protocol of games and activities
- Entered data and confidential information into SPSS
- Spoke in-person and over the phone to parents about the project
- Trained other lab assistants to run protocol, enter data, and handle confidential information

Student Wellness Ambassador / Vice president & Physical Wellness Chair

AUGUST 2017 - MAY 2019, OXFORD, MS

- Facilitated meetings
- Assisted each of 4 wellness subgroups in running their programs and events as VP
- Organized, budgeted, and facilitated events to promote health among university students

Sport Club Council / President & Council Member

AUGUST 2017 - MAY 2019, OXFORD, MS

- Collaborated with council members to make decisions about the organization as a whole as well as decisions about each individual club
 - Allocated money at start of the year from a \$40,000 budget for each of 30 sport clubs (ranging from \$500-\$5,000 in allocation amount)
 - Discussed approval and allocated additional funds throughout the year, upon club request, from a \$30,000 budget
 - Decided on consequences of infractions by sport clubs
 - Amended club and council constitutions
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