

JESSE TINGLE

SOFTWARE ENGINEER

I'm currently attending Lambda School in their Full Stack Web Development program. I am constantly growing my skill set. One of the things I absolutely love about the technology industry is that it's constantly growing and changing. I love learning new things and challenging my self to be better every day.

CONTACT

 Kentucky, USA

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SKILLS

-Interpersonal skills
-Organized
-Remote Work
- HTML
- JavaScript
- Python

- CSS/LESS/SASS
- Adobe Creative Suite
-VS Code
- Git
-Ticket Tracking

EDUCATION

● Lambda School Academy of Computer Science and Web Development

MAY 2019 - NOVEMBER 2020

Certificate in Full Stack Web Development

● Georgetown College

Bachelor of Arts in Art w/ emphasis in Digital Imaging

AUG 2009 - MAY 2014

HOBBIES

Travel | Photography
Rock Climbing | Reading

EXPERIENCE

● Golden Quest, Puppy Enrichment Provider

OCTOBER 2020 - PRESENT

- Responsible for the daily care and enrichment of all puppies on site.
- Prepare daily notes on each puppy which are then used to prepare litter announcements and pick videos for potential owners
- Make sure all puppies are socialized well and have proper training to prepare them for the rest of their lives.

● Lambda School, Team Lead

DECEMBER 2019 - FEBRUARY 2020

- Responsible for the supplemental instruction of 62 students and 10 direct reports.
- Lead Daily stand-ups, review student pull requests, and debug student code
- Perform regular 1:1's to review student code
- Ran study sessions for students to drop in and troubleshoot their code, ask questions, or get help on a topic
- Administer code challenges

● SimplrFlex, Expert

MAY 2018 - PRESENT

- Work remotely resolving help desk tickets for multiple businesses.
- Maintain a high customer satisfaction rating on my profile by following the guidelines set out by each business SimplrFlex has partnered with and listening to customer concerns and responding appropriately.

● Kentucky State Board of Elections, IT Help Desk Technician

APRIL 2015 - APRIL 2018

- In charge of Voter Registration System (VRS) and Online Voter Registration System help desk.
- Answered phone calls and emails from county clerks about any technical questions pertaining to the VRS
- I either resolved the issue or worked with the development team to resolve the issue
- Kept manuals and documentation on the VRS current
- Tested new updates and reported detailed feedback to the development team
- Responsible for training all new County Clerks how to use the VRS
- Responsible for keeping internal website current