# JESSE TINGLE

#### WEB DEVELOPER

### **PROFILE**

I'm currently attending school at Lambda in their Full Stack Web Development program. I am constantly growing my skill set. One of the things I absolutely love about the technology industry is that it's constantly growing and changing. I love learning knew things and challenging myself to be better every day.

# CONTACT

+1 (502) 229 - 2383

✓ jtingle0@gmail.com

Kentucky, USA

## SKILLS

HTML React

CSS Styled-Components

LESS Command Line

Illustrator SASS

Photoshop

JavaScript

Indesign

## **EDUCATION**

Lambda School

MAY 2019 - SEP 2020

Certificate in Full Stack Web Development

Georgetown College

AUG 2009 - MAY 2014

Bachelor of Arts in Art w/emphasis in Digital Imaging

## EXPERIENCE

SimplrFlex, Expert

MAY 2018 - PRESENT

- Work remotely resolving help desk tickets for multiple businesses.
- Maintain a high customer satisfaction rating on my profile by following the guidelines set out by each business SimplrFlex has partnered with and listening to customer concerns and responding appropriately.

#### Kentucky State Board of Elections, IT Help Desk Technician

JUN 2019 - JAN 2020

- In charge of Voter Registration System (VRS) and Online Voter Registration System help desk.
- Answered phone calls and emails from county clerks about any technical questions pertaining to the VRS
- I either resolved the issue or worked with the development team to resolve the issue
- Kept manuals and documentation on the VRS current
- Tested new updates and reported detailed feedback to the development team
- Responsible for training all new County Clerks how to use the VRS
- Responsible for keeping internal website current

# SOCIALS

https://github.com/Jesse-Tingle

in www.linkedin.com/in/Jesse-Tingle

@JesseTingle

#### The Recon Group, Line Technician

#### OCTOBER 2015

- Repaired and repackaged electronics (computers, iPads, iPhones, TVs, etc.)
- Tested electronics and graded their condition based on performance and cosmetic appearance
- Packaged all repaired electronics for shipment

# HOBBIES

Travel | Photography | Rock Climbing | Reading