

JESSE TINGLE

SOFTWARE ENGINEER

I'm attending Lambda School in their Full Stack Web Development program and nearing graduation. One of the things I absolutely love about the technology industry is that it's constantly growing and changing. I love learning new things and challenging my self to be better every day.

TECHNICAL SKILLS

| | |
|------------|------------|
| HTML & CSS | Node JS |
| LESS/SASS | PostgreSQL |
| React | VS Code |
| Redux | Git |
| Python | Debugging |
| JavaScript | Adobe CC |

SKILLS

Interpersonal Communication

Organized

Remote Work

Ticket Tracking

Detail Oriented

EDUCATION

● Lambda School Academy of Computer Science and Web Development

MAY 2019 - MARCH 2021

Certificate in Full Stack Web Development

● Georgetown College

Bachelor of Arts in Art w/ emphasis in Digital Imaging

AUG 2009 - MAY 2014

HOBBIES

Travel | Photography

Rock Climbing | Reading

CONTACT

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EXPERIENCE

● Amazon Fulfillment Center, Warehouse Associate

NOVEMBER 2020 - PRESENT

- Responsible for picking orders to return to the manufacturer.
- Make sure all items are selected properly and barcodes match up to insure quality.

● Lambda School, Team Lead

DECEMBER 2019 - FEBRUARY 2020

- Responsible for the supplemental instruction of 62 students and 10 direct reports.
- Lead Daily stand-ups, review student pull requests, and debug student code
- Perform regular 1:1's to review student code
- Ran study sessions for students to drop in and troubleshoot their code, ask questions, or get help on a topic
- Administer code challenges

● SimplrFlex, Expert

MAY 2018 - PRESENT

- Work remotely resolving help desk tickets for multiple businesses.
- Maintain a high customer satisfaction rating on my profile by following the guidelines set out by each business SimplrFlex has partnered with and listening to customer concerns and responding appropriately.

● Kentucky State Board of Elections, IT Help Desk Technician

APRIL 2015 - APRIL 2018

- In charge of Voter Registration System (VRS) and Online Voter Registration System help desk.
- Answered phone calls and emails from county clerks about any technical questions pertaining to the VRS
- I either resolved the issue or worked with the development team to resolve the issue
- Kept manuals and documentation on the VRS current
- Tested new updates and reported detailed feedback to the development team
- Responsible for training all new County Clerks how to use the VRS
- Responsible for keeping internal website current