Jesse Felix

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₽ PROFILE

A professional in Web Development for 3 years, specializing in Frontend. I am focused on further developing my skills in NuxtJS, VueJS, UI/UX, and design. I am always looking to create a seamless experience for the user. Prior to this, I was a scholar at CSULA majoring in Finance with experience in sales.

⊟ PROFESSIONAL EXPERIENCE

Full-Stack Web Developer, Perpetual Education

2022 – present

- A comprehensive web development program, gaining practical experience in full-stack web development with a strong emphasis on design, user experience, accessibility, and problem-solving.
- Demonstrated proficiency in both front-end and back-end development, including creating responsive and accessible user interfaces, designing APIs, managing databases, and writing server-side code.
- Worked in a team environment to build skills in delegating code to my team and reviewing potential issues.

Educator. Lululemon

2022 – present

- Delivered exceptional customer service by engaging with guests, assessing their needs, and providing personalized purchase and return solutions.
- Collaborated effectively with team members to ensure optimal guest experiences and support smooth store operations.
- Identified opportunities for process improvement, implementing solutions to enhance operational efficiency and elevate the customer experience.

Specialist, *Apple* 2019 – 2022

- Collaborated with team members to achieve team and individual productivity targets, contributing to overall store performance.
- Exhibited strong people skills, characterized by approachability, active listening, and empathy, fostering a positive customer environment.
- Demonstrated exceptional communication skills, effectively engaging with both small groups and individual customers, contributing to a 15% improvement in customer retention rates.

ℰ EDUCATION

Bachelor's Degree in Business Finance,

2020

California State University of Los Angeles

- Solid grasp of accounting principles and financial regulations, ensuring compliance and accuracy in financial processes.
- Proficient in using Microsoft Excel for data analysis, financial modeling, and reporting.

PROJECTS

SecondWave - Retail Shop, Resell your goods... *⊗*

2023

- Led the development of a dynamic web application using Nuxt 3 and integrated Supabase for efficient product management.
- Demonstrated exceptional adaptability and rapid learning in handling a complex, large-scale project.
- Proficiently integrated advanced features and optimized database operations, ensuring a seamless user experience.

P SKILLS

Web Development

NuxtJS. VueJS. ReactJS. HTML. CSS. Javascript. PHP. WordPress. NodeJS. Databases.

Computer Literacy

Microsoft Office Suite (Excel, PowerPoint, Word). Familiarity with Figma and Affinity Design.

Customer Relationship Management

Problem-solving. Organized. Team-first mindset. Strong work ethic.

Languages

Spanish