

# ForceBoard: An Experiment Using Force as Input Technique on Limited-Size Soft Keyboard

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## ABSTRACT

Using a soft keyboard to input on limited screen like smart watch is a serious problem for users. The existing techniques need two taps or swiping for entering a key, which slows the input speed and also required users to learn. In this paper, we introduce ForceBoard, which is a soft keyboard uses force sensors built in the touch screen. By combining two keys into a single key, this technique lets keyboard twice smaller as the original QWERTY keyboard. Slight tapping on the screen for entering unpressed-key, and press harder for entering a pressed-key. This method allows users to enter a key without any gestures, and required only one touch for typing a key. Our study showed that with less than one hour training, tested on a reduced word set, ForceBoard users type 25.59 words per minute(WPM), 10.29% faster than an existing baseline technique.

## ACM Classification Keywords

H.5.2 User Interfaces (D.2.2, H.1.2, I.3.6): Input devices and strategies (e.g., mouse, touchscreen)

## Author Keywords

ForceBoard; text entry; soft keyboard; smartwatch

## INTRODUCTION

Typing is a daily part of digital activities, either with PC, laptop or other smart devices. For smart devices, soft keyboards are mainly text entry mechanism nowadays. However, the devices become more miniaturized such as smart watch, it increased the difficulty of typing on a such limited soft keyboard. This leads to three main challenges for soft keyboard input, comfortable, accuracy and speed.

Since force-sensing touch screen is widely adapted in current commercial products, we believe this technique will be build in as basic capability. ForceBoard, a soft keyboard adapted the force as an entry technique, is shaped like the original QWERTY keyboard which users used everyday. By using

force-sensing technique to differ the touch pressures, we combined two keys into one key. When user press lighter, the left key is chosen, and press harder, the right key is chosen respectively. This method not only decreased the 'fat finger' problem for comfortability, but also achieve 'one tap one letter' to keep the accuracy and input speed.

To assess the initial performance of the ForceBoard, we conducted a comparison experiment with users who had no prior exposure to the interface. The ForceBoard outperformed the three other techniques included in the experiment.

## RELATED WORK

Entering texts for a small screen-size smartwatch can be difficult for users. To miniaturize the input efforts in small interfaces, many numeric keypads, keyboards, and touch input had proposed.

Wigdor and Balakrishnan designed a chord input to improve the traditional Multitap on the few and small phone keys [14]. The use of a touch screen inspires other possibilities. MultiWidget uses a dialing gesture along the watch's edges to specify a numeric value [1]. This suggests a watch's tangibility could ease the input. Zoomboard uses iterative zooming for enlarging and acquiring keys on a soft keyboard [11]. SwipeBoard [2], which is also a soft keyboard, uses two swipe gestures for entering a key and it enabled eyes-free input method for such a small screen. Hong et al. [3] proposed a technique that split the QWERTY keyboard into two parts (left/right). It allows users typing a key by switching left or right. However, these techniques still require two taps or swiping within typing a key.

Tapping and sliding the finger on the display can be combined on touch screens. Sliding gestures can be either straight lines akin to selecting in one-level marking menus[5] or recognized as shapes akin to handwriting [6]. A publicly available example of a tap-gesture keyboard is the MessageEase system [10]. While tap-slide combinations can save motor effort and are potentially fast for experienced users, planning the tap-slide movements is difficult for new users, which makes these movements time consuming [5].

The central theme in miniature soft keyboards is the balance between the number of keys and the ambiguity of a key press [7]. The multi-tap technique used in 12-key telephone keypads is an example of explicit, user-initiated disambiguation of ambiguous keys. The English language multi-tap requires an average of over two key presses for each character [7].

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Assigning frequent characters to shorter key press sequences can reduce the number of key presses. An example of such an optimization is the QWERTY-like keypad (QLKP) used in our comparison experiments as a representative of multi-tap text entry methods. An evaluation by Hwang and Lee [4] showed that the QLKp was superior to the standard telephone character layout.

Using force sensor to selecting menu or text had also proposed. [13, 12] puts force sensor on the back of phone, and let users to experience different levels of pressure. PressureText [9] use force sensor in each button of whole numeric keypads, each button has three levels of sensor threshold to identify which letter is going to type. Wilson et al. [15] proposed a menu that chosen by pressure sensor value. However, these works are not focusing on the current technique that we daily use, QWERTY keyboard.

### FORCEBOARD

The QWERTY layout is wide; therefore, the keys become very narrow on a smartwatch. In ForceBoard, we combined two QWERTY layouts into one key, as shown in Figure 1. Although the layout was little different between QWERTY and ForceBoard, the position of letters on ForceBoard were the same. The user didn't need to training before use ForceBoard.

Through the pressure sensors,

### EVALUATION

The conventional QWERTY keyboard (the QWERTY) is an obvious baseline for comparison. The ZoomBoard was found to be faster than the QWERTY on a very small keyboard. The divided keyboard layout to several sections was considered potentially important; therefore, we included the SplitBoard, which was published on 2015. Finally, we wanted to include a tap-slide adaptation of the QWERTY layout that we chose SwipeBoard. In the SwipeBoard, characters are entered with two swipes; the first swipe specifies the region where the character is located, and the second swipe specifies the character within that region.

Before conducting the user study, we let users practiced each different keyboards one time. Make sure they understood how every techniques worked.

### PARTICIPANTS

We recruited 24 participants (12 male, 12 female, mean age = 22.5 ) from our university. The participants were not native English speakers. Every participants were used four patterns (QWERTY, ZoomBoard, SplitBoard, ForceBoard). Each pattern concluded 25 sentences. Total had 24 participants \* 25 sentences \* 4 techniques = 2400 trials.

### APPARATUS

The experiment was conducted on a Apple iPhone 6 with a 29.3 x 29.3 mm touch screen. The presented phrase and entered phrase were displayed above the keyboard area, as shown in Figure 1. The phrases were picked randomly from the [8]. The device were set on the table and the participants used their index finger of dominant hand to operate it.

The size of alphabetic keys was 2.9 x 5.3 mm for the QWERTY, 2.9 x 2.9 mm and 5.8 x 5.8 mm for the zoomed-out and zoomed-in ZoomBoard respectively, and 4.8 x 6.5 mm for the SplitBoard. The size of space and backspace keys on the SplitBoard was 14.5 x 1.8 mm. For keyboards used by Group B, we adjusted the positions and sizes of three function keys such that they were consistent across the three keyboards as shown in Figure 4. The size of the three function keys was 9.4 x 1.8 mm, and the sizes of the alphabetic keys in the QLKp and the SlideBoard were 9.5 x 6.4 mm and 5.6 x 6.5 mm, respectively.

### PROCEDURE

First, participants practiced each different keyboards one time to make sure they understood how every techniques worked. The duration of the experiment was approximately one hour per participant. For each Participants, each input pattern had 25 test sentences to enter. When participant finished the 25 sentences of first pattern then the system would change to next pattern to continue. After finishing with all patterns, participants were asked to answer a questionnaire.

### DESIGN

In each group, Keyboards and Blocks were independent variables, and a 3(Keyboards) x 5(Blocks) within-subject factorial design was used. We fully counterbalanced the order of using the keyboards. The text entry speeds in words-per-minute (WPM), total error rates (TER), and uncorrected error rates (UER) of the keyboards were measured.

### RESULTS

We statistically compared the WPMs and TERs of the keyboards in Group A and B using a repeated measures ANOVA (3 methods x 5 blocks) and a pairwise comparison with Šidák correction. The results of Group A are summarized in Figure 3 and Table 1. In Group A, there was a significant main effect of Keyboards on WPM ( $F(2, 22) = 47.19, p < 0.001$ ). The SplitBoard was faster than the QWERTY ( $p < 0.05$ ) and the ZoomBoard ( $p < 0.001$ ). There was a significant main effect of Keyboards on TER ( $F(2, 22) = 62.416, p < 0.001$ ). The QWERTY caused more errors than the SplitBoard ( $p < 0.001$ ). There was no statistically significant difference between the SplitBoard and the ZoomBoard ( $p = 0.206$ ). The average UER of the SplitBoard was 0.58%. The QWERTY showed the same UER as the SplitBoard at 0.58%. The average UER for the ZoomBoard was 0.3%.

In the questionnaire results, 11 of 12 participants in Group A ranked the QWERTY as the least-preferred keyboard. All participants in Group A preferred the SplitBoard most, stating that the keys of the QWERTY were too small and led to numerous errors. They additionally stated that the frequent zooming of the ZoomBoard caused eyestrain. They mentioned that the SplitBoard was easy to use but it was inconvenient when a sentence required frequent switching between the keyboard parts.

### CONCLUSION

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Sample text: We thank all the volunteers, and all publications support and staff, who wrote and provided helpful comments on previous versions of this document. Authors 1, 2, and 3 gratefully acknowledge the grant from NSF (#1234–2012–ABC). *This whole paragraph is just an example.*

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