



Jesse M. Pancho, Jr

Web Designer

Since I was a child I have loved to draw and when I grew up that passion inspired me to create art and design. From making digital arts to coding websites, I always feel a sense of accomplishment and pride whenever I finish an art or personal project.

Contact

Phone

09453466755

Email

souljuice48@yahoo.com

Portfolio

jessejuice.github.io/my-portfolio/

Address

Cotabato St. Corner Davao St, Brgy. VASRA,
Quezon City

Github

github.com/JesseJuice

Education

2006

BSBA-Computer-based Information Systems

Colegio De San Lorenzo,
Congressional Avenue, Quezon City

Skills

- HTML
- CSS
- Javascript
- Bootstrap
- Adobe Photoshop

Certificate

2019

Web Design Specialist Course

CIIT College of Arts and Technology

Language

English

Korean

Experience

Feb 2007 - Feb 2008

Parlance ePLDT I Makati Metro Manila

Customer Service Representative

Handled customer service task for "Dish Network", a satellite programming provider in the United States. Assisted customers with their subscription, plan upgrades, payment and billing concerns.

Nov 2008 - May 2009

Wilcon Builders Depot I Fairview Quezon City

Retail Sales Representative

Assisted customers with their purchases and conducts inquiry with the central warehouse about the availability of the item in large volume like tiles and bathroom fixtures.

July 2009 - Nov 2009

Banco De Oro - CLG Merchant Support | Ortigas Pasig City

Office Staff

Sorts' daily proof list or transaction reports to be distributed to merchants. Any other task that maybe ask from time to time.

Nov 2012 - Oct 2015

Bong Am Yu Gik I Choi-dong Hanam City, South Korea

Textile Manufacturing

Operates and troubleshoots machines in textile manufacturing.

Oct 2018 - Mar 2020

Alorica Philippines I Quezon Avenue, Quezon City

Customer Service Representative

Handled customer service duties for Credit One Bank like bills payment, billing inquiry, transaction review and other customer service related concerns.

Mar 2021 - Aug 2021

Concentrix Philippines I SM North EDSA Annex, Quezon City

Customer Service Representative

Assisted customer calls regarding account and device activation for Sirius XM, a Satellite Radio programming provider.

Reference

Angelo Maniquez

Team Manager, Alorica Philippines

Phone: 0927128 2790

Rommel Millar

Supervisor, BDO - Merchant Ops

Phone: 09178576359