

JESSE WORTHAM

FULL STACK DEVELOPER

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[HTTPS://JESSEWORTHAM.GITHUB.IO/JESSEPORTFOLIO/](https://jessewortham.github.io/jesseportfolio/)

Skills & abilities

Database Management: Proficient in MySQL for implementing CRUD operations.
Frontend Development: Experienced in building user interfaces using HTML, HBS (Handlebars), CSS, and React.
JavaScript: Strong proficiency in JavaScript for dynamic web application functionality.
Applications: Azure, GitHub, PHP My Admin, Microsoft Management Studio,

Experience

THOMSON REUTERS

Tier II Tech Support | September 2017 – Present

General

- Respond to customers' inquiries relating to technical issues with software, online or electronic products May respond to inquiries regarding a specific or more complex product (based on complex technologies or multiple products) or customer (based on customer size or revenue tied to customer).
- Works Closely with Development for Highly complex and sensitive issues regarding software defects

Specific

- SQL Database Focused Product installations
- SQL Database Installations and updates
- Error Handling Trouble shooting
- Executing and Modifying Scripts for software and database needs
- Numerous Software programs and industries I.E Tax research, Tax Professional, Accounting, Time and Billing, File hosting

Education

JARVIS UNIVERSITY

Hawkins, TX | BS in Information Systems
2009- 2015

Leadership

I currently do Consulting Work Part time for my current company assisting new Agents with complex issues regarding our software.
