JESSICA LANGIS

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Skills

Engineering & Development:	CSS, HTML, JavaScript, GitHub, Node.js, PowerShell, Rest API, GraphQL, Docker, MongodB, Express, React
Data Analysis:	SSMS, DBO, Data Modeling, QuickSight, Tableau, Power BI
Project Management:	Delegation, Conflict Management, Documentation, Risk Management, Requirements Gathering, PMBOK, SDLC, SOPs, Atlassian Jira, Confluence, Agile and Waterfall Methodologies, Azure DevOps

Experience

Amazon
Business Analyst II   Feb 2022 – Current

- Designed and published internal team web portal that functions as the hub of team documentation and collaboration, with permissions in place to allow external teams access to only approved content.
- Gathered requirements, define processes, and implemented Jira, Confluence and Wiki for project planning, tracking and delivery.
- Leveraged Jira to create a full-service dashboard to give team visibility into upcoming work, providing a 1.5-year timeline of current and upcoming trials requests.
- Developed and deployed QuickSight dashboards using API and SQL integrations to track status of ongoing projects.
  - Dashboard for all trials related projects to provide insight into user submitted bugs for active hardware and feature releases, providing a detailed look at high impact issues to allow the trials team to communicate priorities to other product managers and engineering teams.
  - Dashboard highlighting the most utilized features of new device, to allow team to communicate consumer preferences in order to maximize profits by driving future product and feature releases based on profitability predictions

Community Clinic Contracting Network
Interim Project Manager   May 2019 - Feb 2022

- Successfully created and deployed a comprehensive Power BI dashboard to automate the classification of 45,000+ caregivers into the corresponding role based on state and federal training and certification requirements, by leveraging DAX and SQL scripting to build back-end logic.
- Calculated resource capacity and needs for short- and long-term planning using Power BI with an API integration to Jira and Tempo Timesheets.
- End-to-end project management for large and small-scale projects running simultaneously.
- Provided routine updates to senior management on program progress, risks and successes.
- Assist with updates and maintenance of data systems and databases

Giga Watt, Inc.
Logistics Manager   Nov 2017 - Jan 2019

- Created a new inventory system based on asset tag, mac address, serial number, and other pertinent information to record location and ownership of over 15,000 miners.
- Ensured equipment was successfully transported across multiple counties, deployed, and activated on the customer dashboard.
- Parsed raw data to incorporate in an internal dashboard used to track and record ownership of the product.

Education

MERN Stack Development	|	Massachusetts Institute of Technology	|	2022
Management Information Systems	|	Washington State University	|	2017