



Use this inject to solicit technical support for issues occurring within the competition environment, such as a VM that freezes or appears to run out of resources.

Competitors have the ability to power cycle VMs within the NETLAB environment, and should attempt this action prior to requesting tech support. Tech Support will also scrub/revert a particular VM upon request. A penalty will be applied for reverting a VM.

Teams should not use tech support as a means to request assistance for tasks and responsibilities that are part of the competition.

Results and status of tech support will typically be communicated via this inject. Look for an added file attachment on the Tech Support inject from a source other than your team. Your original request will be marked invalid as a means to track completions.

Communications might also be forthcoming via the Zoom conference to your remote judge, or directly to your team for hosted events.