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JESSICA M. BROWN

OBJECTIVE

My objective is to to obtain an entry level web developer position, where I can utilize my education from DevMountian. At DevMountain I learned the Javascript full stack often called MEAN stack.

SKILLS

HTML5, CSS3, Bootstrap, Angular Material, Javascript, ES6, Webpack, AngularJS, MondoDB, ExpressJS, NodeJS, Firebase, GitHub, Passport, and Hosting.

PROJECTS

ART-N-STYLE SALON – www.artnstylesalon.com

An E-commerce Full Stack web application with full functionality for end user to manipulate content. Created with Webpack, Javascript ES6, AngularJS, Angular Material, Bootstrap, CSS3, Sass, HTML5, MongoDB, ExpressJS, NodeJS, Passport, and hosted with digital ocean.

HENSLEE'S PLUMBING HEATING AND AIR – www.henslees.com

An E-Commerce Full Stack web application. Created with Javascript, AngularJS, Angular Material, Bootstrap, CSS, HTML, MongoDB, ExpressJS, NodeJS, Firebase, mandrill as the email server and hosted with digital ocean.

HOFSTROM PRODUCTIONS – www.hofstromproductions.com

A static web site that I am currently creating. This site will include but is not limited to AnglularJS, HTML5, CSS3, and Bootstrap and will be hosted through GoDaddy.

PORTFOLIO – http://jessicabrown.github.io/

I created and hosted a portfolio of my work online with Github. This site mainly includes HTML5 and CSS3.

LEADERSHIP

LEAD DEVELOPER/PROJECT MANAGER (DEVMOUNTAIN)

At DevMountain I lead the group project Art-N-style. We created a functional e-commerce website for a salon/gallery in Tulsa, Ok. We worked remotely, with one team member being out of state, and peer programmed to complete the project in two weeks.

RESOLUTION MANAGEMENT TEAM (SPRINT)

I assisted with de-escalation of unresolved issues and team management. I utilize my communication, problem solving and situational management skills

SPRINT NEXTEL CORPORATION, APRIL 2009 – June 2015 NETWORK TICKET RESOLUTION TEAM ANALYST

  I handled direct communication with network engineers and providers to resolve ongoing network issues. I troubleshot all Sprint Nextel devices to complete resolution on severe and unresolved customer tickets. In order to complete the resolution, I utilized technical database software for the serving towers and my familiarity with all available internal and external resources. I manage this by reviewing each customer's account history, creating and executing a resolution plan and making follow up resolution calls. I was cross- trained in Network Analysis, Account Services, Frontline Tech Support, and Resolution Management.

EDUCATION

2015 – Full Stack Web Development

DevMountain, Provo, UT

2012 – 2014 Master in Business Administration, M.B.A.

University of Phoenix Oklahoma City, OK

1999 - 2004 Bachelor of Arts, B.A.

McPherson College McPherson, KS

1997 - 1999 Associate of Arts, A.A.

Seminole College Seminole, OK