Jessica Pham

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jessica.t.pham23@gmail.com

Education:

Wake Tech Community College

Associate of Applied Science: Ux/Web Design

Anticipated May 2025

Key Skills:

Notepad+ Figma Customer Service WordPress

Student of Web and UX Design, Wake Tech Community College

August 2023- Present

- Designed digital brands and logos in Adobe illustrator
- Created a website portfolio with WordPress by coding html
- Designed a prototype using Figma to create app layout and usability
- Coded html in notepad+ to build websites
- Developed skills in CSS

Work Experiences:

Sales Associate, Bath and Body Works Morrisville, NC, Team Member, Mochinut, Cary, NC 2023

March 2023-September

Team Member, Chipotle Morrisville, NC

August 2021-February 2022

November 2023- Currently

- Assisted customers navigate the reward program
- Observed client 's food preferences to ensure food safety
- Recommended products based on customer's interests
- Prioritized important tasks to ensure deadlines are met
- Tested company's reward program to ensure customer usability
- Tested company's products to recommend for customers

LANGUAGES:

- English(fluent)
- Vietnamese (Native and fluent)

• Spanish(intermediate)