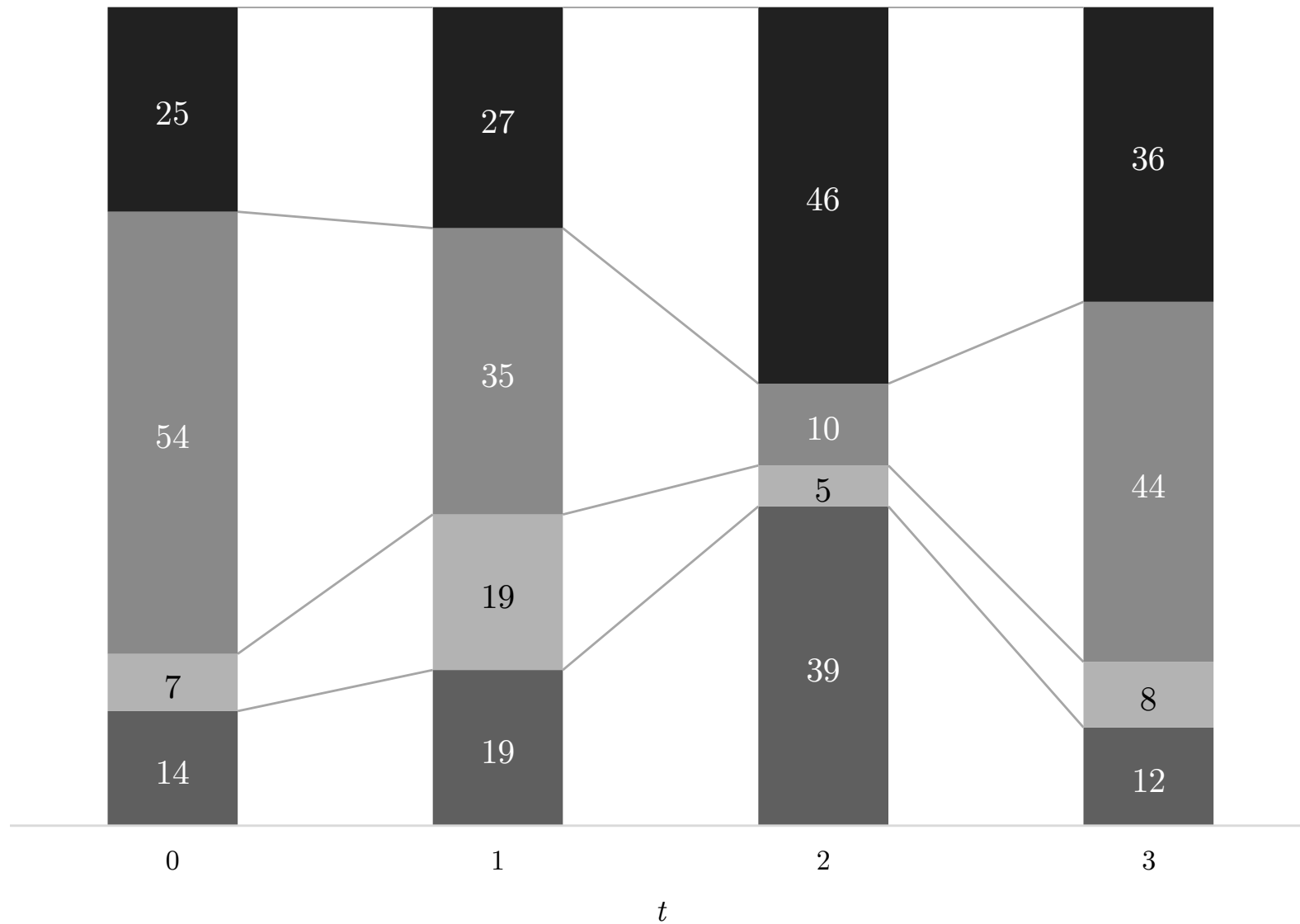


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■ Knowledge Acquisition ■ Solution Definition ■ Knowledge Encoding ■ Solution Validation