

Jessica Harris

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Education

Tech Talent South

Charlotte, North Carolina *DevOps Intensive Training/ Code Immersion*
Scheduled to Graduate February 2019

King's College A.A.S. degree in Medical Assisting

Charlotte, North Carolina *Graduated June 2016*

Employment History

DevOps Intern

Charlotte, North Carolina

November 2018 - Present

Participated in a twelve week intensive training course provided by Cognizant, Participating in Tech Talent South and Cognizant's intensive DevOps training program, learning development fundamentals from Tech Talent South, while building multiple applications for Cognizant.

Functional Skill Set:

- ❖ Actively develop solutions for ongoing implementation that support application issues
- ❖ Followed and improved established processes and procedures to help expand Cognizant's potential
- ❖ Strong communication and interpersonal skills with an ability to teach others complex concepts and quickly learn advanced programming topics
- ❖ Experience with working and leading a team of developers Identify opportunities to optimize current solutions, perform technical analysis, provide "hands on" support where needed, and troubleshoot problems
- ❖ Using the following:
 - Java, Node, JavaScript, Angular.io Spring Boot, Express, Eclipse Linux/ Unix scripting, PowerShell and Shell Scripting, Groovy, YAML Efficiency with Git and GitHub Experience with Jenkins, Pipeline architecture, CI/CD

BANGS Shoes

Community Organizer Online Footwear Brand | Remote Marketing & Community Building

December 2017 - Present

Part of a global community that works to invest in entrepreneurs. Responsible for direct communication with 30-40 Brand Ambassadors with a focus on community building and brand awareness. Completed social media goals focused on marketing the mission and building community. Took professional quality photographs to use on social media channels for promotional benefits. Communicated to potential customers about the product value, quality and style. Wrote media alerts and put together social media campaigns to promote product.

Functional Skill Set:

- ❖ Plans and executes online media plans to increase site activity, participation and sales

- ❖ Strong internal and interpersonal communication skills
- ❖ Creative, hardworking and passionate Present new ideas, digital tactics and plans to optimize plans and performance
- ❖ Establishes campaign objectives and tracks progress toward goals

Cabarrus Family Medicine - Prosperity Crossing Charlotte, North Carolina

Certified Medical Assistant

May 2016 - November 2018

Serve as a key member of interdisciplinary healthcare team at a busy family medical practice. Assisted nine MDs as well as three PA in ensuring optimal patient care and smooth daily office operations.

- ❖ Exemplify caring and compassionate customer service to create an excellent patient experience
- ❖ Provide honorable interpersonal skills and interact with patients and families in a wide variety of sensitive situations
- ❖ Demonstrate critical thinking skills and decisive judgment in a fast-paced environment and possess the ability to work cohesively on a team and independently with minimal supervision
- ❖ Utilize standard precautions, complied with policies and other Regulatory Agency standard

The Little Gym of Charlotte

Teacher/ Party Coordinator

Charlotte, North Carolina December 2015 - August 2016

An organized professional with proven teaching, guidance, and counseling skills. Possess a strong track record in teaching effectively. Ability to be a team player and resolve problems and conflicts professionally. Skilled at communicating complex information in a simple and entertaining manner.

- ❖ Teaches multiple levels of classes based on our proven curriculum and teaching method according to The Little Gym standards and philosophies
- ❖ Provided outstanding customer service and membership experience
- ❖ Host parties with detailed schedules including late nights with kids