



JESSIE ANN VILLACRUSIS JAUCULAN

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ABOUT ME

I hold a Bachelor's Degree in Information Technology from Cavite State University – Imus Campus, with internship experience as an IT Support Specialist. I aim to gain practical experience in the IT field, apply my technical skills, and deepen my knowledge in software and system management while contributing to the success of a dynamic company.

EDUCATION

2021 - 2025 Tertiary	Cavite State University Imus Campus Cavite Civic Center, Palico IV, Imus City, Cavite
2019 - 2021 Junior High School - Secondary	Gen. Pantaleon Garcia Senior High School Pedro Reyes St., Malagasang I-G, City of Imus, Cavite
2016 - 2019 Junior High School	Liloy National High School Liloy Zamboange del Norte
2012 - 2016 Elementary	Baybay Liloy Elementary School Baybay Liloy Zamboanga del Norte

EXPERIENCE

March 2025 - June 2025	Foundever Philippines Corporation IT Support Specialist - Internship Program (486hrs) - I provided basic tech support, assisted with account management, and used a ticketing system to track issues. I also helped with workstation setup, software installation, inventory, and onboarding/offboarding tasks.
January - October 2024	Mitsubishi Personal Employer' Page Social Media Content Creator - Edit photos and videos using tools like Canva to ensure visually appealing and on-brand content.
June 2022-2023	Jesus Intercessors Baptist Church Social Media Content Creator - Develop and implement comprehensive social media strategies to achieve marketing objectives. Edit photos for posting using Canva.

PROJECTS

39'ers Managment with Online Ordering System <ul style="list-style-type: none">A website for Milk Tea Shop management system with online orderingHTML and CSS, PHP, JavaScript, AJAX, and MYSQL Database
Premier Drip We-based Information System and Service Reservation <ul style="list-style-type: none">A digital platform designed for efficient service booking and information management. It streamlines reservations, enhances user experience, and ensures seamless access to essential services.HTML and CSS, PHP, JavaScript, AJAX, MYSQL Database and FireBase

SKILLS

- Software Skill: MS Word, SQL, Adobe Photshop, Figma, Canva, HTML, CSS, JavaScript
- Pro Skill: Data entry, Documentation, Report Writing, Hardware and software basic troubleshooting
- Soft Skill: Adaptable, Innovative, Proactive, Customer Service, Creative

CHARACTER REFERENCE

Bryan N. Alanonay Sales Associate – Nike Moa 0960 306 9239	Mark William Guinto Network Firewall Immediate Supervisor in Globe Telecoms 0905 543 1572	Richard Tuazon Foundever Alabang Site IT Operation Supervisor 0919 876 4604
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