

Mohan: So, uh, actually, ma'am, uh, like, my first question is, uh, I will ask you basic demographic questions, ma'am. Uh, what is your age, ma'am? Okay.

Lady: My age is 45

Mohan: And, uh, your, uh, annual household income. What is it ma'am? approximate is fine mam. Not exactly is not needed ma'am.

Lady: Approximately. Also. It will be one lakh or one lakh above. Only that much I know

Mohan: Every month ma'am?

Lady: Every month I want to know because, My mother is the retired person so she gets pension by six months.

Mohan: Oh, okay. Okay.

Lady: So. So how much I don't know?

Mohan: Okay, okay. Yeah. Sure sure.

Lady: So that also I don't know.

Mohan: Yeah, yeah. Okay. Okay, okay.

And, uh, you are. Highest level of education completed. What is your highest level of education completed?

Lady: My. I have completed only up to 10th grade.

Mohan: Up to 10th grade. Okay ma'am. And what is your primary field of work or study, ma'am?

Lady: Work or Study? No. Oh! Your asking about present.

Mohan: Present what? You are. What is of, uh. You are working. Or you are.

Lady: No, No. I'm studying for a government exam through online.

Mohan: Oh. You are studying for a government exam? And what now you're unemployed? Ma'am.?

Lady: Yeah. Now I am unemployed.

Mohan: Okay. What is the marital status, ma'am?

Lady: I am not married, I am single.

Mohan: You are not married. Are you single? And how many, uh, how many people are staying in your home?

Lady: Now me and my mother only. Otherwise I have a sister two sister, younger sister . My father is no more.

Mohan: So you in your house? Only two people stay you and your mother.

Lady: Yeah. Yeah.

Mohan: Okay ,mam. And do you have any health insurance?

Lady: Yeah. Health Insurance is there. Related to my eyes.

Mohan: So you are staying in the state of Kerala, right?

Lady: Yeah.

Mohan: What is the primary language spoken in your home mam?

Lady: In home Malayalam.

Mohan: Malayalam? And what is the age of at which age you lost your vision?

Lady: I lost my vision. When I was in standard eight.

Mohan: When you are in standard eight, you lost the vision ok mam. And what is your complete, uh.

Lady: By birth, By birth I had vision was low, but I had, I can see, everything.

Mohan: So at the age of eight class means 13 years are like that, you lost the vision.

Lady: Yeah 13 years. Yeah.

Mohan: 13 is acute. Okay. And what is the, uh. Okay. Like, you know, you are complete blind or partially blind?

Lady: Yeah. Completely. Completely.

Mohan: And what is the condition, ma'am?

Lady: It's a Retinitis pigmentosa.

Mohan: Retinitis pigmentosa. Okay. Okay. Let's go into the questions now. And uh, like my first question is, uh, if you cannot see how do you use other sensors like touch, sound and smell to help you to understand and read social cues like body language, facial expression, emotional tone when you are with other people?

Lady: By listening to them many times I can hear. I can recognize that that that the person from the sound.

Mohan: You know, from the sound. And come.

Lady: And the Smell.

Mohan: But tell me, tell me, tell me.

Lady: Uh, then by the walk, if I am familiar for them, if they come near to me for coming near to me by, by, by the walking distance, I can understand who are coming.

Mohan: Okay. okay, okay. And, uh, compared to the sighted people who depend more on visual cues, how do you use what they already know and understand about social situations? Uh, to figure out and follow social norms and conventions.

Lady: Social situations means.

Mohan: Social situations means, for example, if you go somewhere, how it is decorated and how the participants, how many participants are there, what what is the topic they are talking? And

Lady: if they are going excited people, they will tell how many, how it is decorated, what all like that.

Mohan: Okay, what about. But if you want to know that part, like in, uh, like approximately how many people are there in this room, what is the topic? How do you find out?

Lady: With the number. Of counting, only we can know how many people we can. Otherwise we can Doesn't know how many of them that hope.

Mohan: Okay. Okay, fine. And how do you rely more heavily on verbal communications like tone inflection, word choice to interpret social cues and norms, then cited individuals who utilize nonverbal cues like facial expression, body language? If so, how does this impact the nature of your conversation?

Facial expression if they are sad. We can understand from the sounds of their. They are emotionally weak or they have any problem. We can understand from the sound itself.

Mohan: Okay.

Lady: Because I can't see their face. I can't identify the face. Facial expression.

Mohan: Okay, okay.

Lady: So when the sound from the emotions only I can express. If they are or if they have any problem or that the way they can express.

Mohan: Mhm. Okay okay. And how do assistive tools change the way you use and understand the social norms when you are online and when you are not online.

Lady: But assistive tools means.

Mohan: Access, access to tools like yes how screen readers.

Lady: And yeah. Assistant in the form of the screen reader and in the computer also there is a screen writing software known as jaws, otherwise Nvidia.

Mohan: Yeah.

Lady: Jaws means jaws access with speech. I think you people know Nvidia.

Mohan: Yeah. Yeah. By using that that tools. How do you like by using that tools. How do you use and understand social norms when you are in online versus when you are not in online?

Lady: Uh, it will be my experience that, okay, at the first time you make a lot of stuff. First we have to understand the, the, the pronunciation of that, that voice because that we can move with that.

Mohan: Mhm. Okay okay.

Lady: And with the experience we can do anything we want up to internet. We can do with that.

Mohan: Oh Okay okay. And uh and next question is how do things like personality, cultural background and personal experiences with disability affect how you manage and understand social norms when you are with sighted people?

Lady: It's a little difficult to understand. Because we are asking for data. Oh, they are vision.

Mohan: Oh, no.

No, I'm saying, uh, how do how do things like, uh, personality, cultural background and personal experiences with disability affect? How do you manage and understand social norms? Means how do you like, you know, with the cultural background and personal experiences, will that affect you? How do you understand social norms?

Lady: Yeah. It was affected because the thought that going around. Around. From one place to another place. If you know the mobility, only we can all understand this. But from the family they will not allow because of their own care and all protection, they will not allow to go anywhere. And then we have only to fight. Fight against them and then we have to go and hire.

Mohan: Yeah. Hello?

Lady: Yeah.

Mohan: And one more question is, uh, uh, consider is like a person gesturing excitedly while describing a scenic view to build a to like a like. Consider this a person gesturing excitedly while describing a scenic view to a blind listener.Hello.

Lady: What I didn't understand. I didn't get you.

Mohan: Am, I am telling one example, a person gesturing excitedly while describing a scenic view to a blind listener. How does someone constantly describe the visual details of their surroundings? Affect the conversation for you? Does it feel intrusive or helpful?

Lady: It is interesting help for me.

Mohan: It is helpful for you mam?

Lady: Yeah. Its helpful.

Mohan: Okay. Okay, okay. And, uh, like.

Lady: If we dont know in a place where things are we will go and look, like, you know, about the surroundings. What about that? Then we will able to go easily with elevator.

Mohan: Oh, okay. Okay.

Lady: So it is like for, for us.

Mohan: Uh, okay. Okay. And a person asking a blind individual if they get it or see what I mean. After explaining something with visual references, do you encounter people avoiding common language with visual references like see what I mean or looking good? If so, how do you prefer such ideas to be conveyed?

Lady: Can you repeat it.

Mohan: Uh Yes mam. A person asking a blind person if they get it or see what I mean. After explaining something with visual references, do you encounter people avoiding common language with visual references like see what I mean or looking good? If so, how do you prefer such ideas to be conveyed?

Lady: So visually impaired, Afterward.

Mohan: That means like if someone comes mam. I'm saying if someone is saying some example, in that example, if he is saying, look what I say, like, see what I mean or see looking good. And if he is comparing to some kind of picture or there, okay, look at that picture. And you know, how beautiful is that. And if you are saying that kind of sentences, so how do you like you know, because you are you cannot see anything. So how do you prefer like instead of saying that, what is the alternative way you prefer to say?

Lady: Uh, we can't see. We will Imagine the picture in our heart.

Mohan: Okay.Means, like.

Lady: We can talk to them.

Mohan: Uh huh. Okay. So do you have any alternative way to tell those things?

Lady: Many are studying now itself. Some people will explain the whole thing. He failed in geography itself. We don't have a map of it. So they will explain in which way in the globe and the map how to do that latitude and longitude, how it will be there. Then we will imagine from our mind. Then we can understand.How it will be there in the map. After that the longitude and the latitude on the map that states, but like that in different different state in east. West.

Mohan: Okay, okay.

Lady: Like that we will imagine and we will understand

Mohan: Okay mam. And a group of people laughing and telling jokes one standing outside the circle with a confused expression. Have you ever felt excluded from jokes, references, or conversation due to assumptions that you cannot understand or participate due to your blindness? How does this impact your feeling of belonging?

Lady: Moments of laugh. We will enjoy.

Mohan: Uh I'm saying if someone is excluding you from the jokes or references or conversation, uh, thinking that you cannot understand or participate due to your blindness, like how does it impact your feeling of belonging?

Lady: Why will we become sad.

Mohan: You will become Sad.

Lady: Why They are thinking why? Why they are thinking like that. We can also enjoy what they are saying, what they are, what they are making fun also joke also. we can we can join with them.

Mohan: Oh okay okay. And one more thing. A person talking, a blind individual, a person taking a blind individual's arm without asking while crossing the street. How does receiving such a unwanted like unsolicited, unsolicited help, like being guided by the arm or having things done for you without asking. Affect your sense of independence and agency in conversation.

Lady: Once more.

Mohan: I am saying like what I am saying is a person taking a like if someone comes and takes your arm while crossing a street without if if you don't ask. And suddenly they come and, uh, take your arm and help you in crossing the street. You didn't ask that help, but they are guiding you by arm and having things done for you without asking for, without asking. So how does this affect your independence in and, uh, flow in conversation?

Lady: First we will be afraid, who is that without saying we don't know, who is that person? Then we ask them, we take help, if it is affordable for us, perfect for us, then we will take help from them.

Mohan: And the person patting you on the back during a friendly conversation. While some enjoy physical deaths, how do you uninvited gestures like patting or holding your hand come across to you? Do you ever make a feel like make you feel? Do you ever make you feel uncomfortable during conversation?

Lady: Huh?

Mohan: I am saying that if someone.

Lady: Yeah. Excuse me.

Mohan: Yes, ma'am.

Lady: Excuse me. Can you call me evening, because I'm in a different place?

Mohan: Okay. Sure, sure.

Lady: Sorry to interrupt you.

Mohan: Yeah. Definitely. Definitely, ma'am.

Lady: Okay.

Mohan: Thank you. Bye bye.