

Person 1: Uh, so my first question is, uh, before we start, like, you know, going into questions, uh, uh, what is your age, sir?

Person 2: I am a 49 right now.

Person 1: You are 49 years. And what is the, like, uh, annual household income of you?

Person 2: above 6 lakhs

Person 1: above 6 lakhs

Person 1: Okay. And what is the highest level of education completed by you?

Person 2: Um, post-graduation.

Person 1: And what is the. Yes, sir.

Person 2: Political science.

Person 1: Political science.

Person 2: Post graduation and political science.

Person 1: What is your primary field of work or area of study?

Person 2: Uh, now I am working at a high school teacher.

Person 2: Uh, okay.

Person 2: Uh, you are working uh, even my parents is also high school teacher.

Person 2: Okay.

Person 2: They are from Andhra Pradesh.

Person 2: Oh, you are from Andhra Pradesh.

Person 1: Yeah, I'm from Andhra Pradesh, but I am right now doing here. Staying here.

Person 2: in United States.

Person 1: Oh yeah. Yeah. Correct, correct.

Person 1: Um, and what is, uh, like your and what is the marital status?

Person 2: I am married and I have two kids.

Person 1: You are married and have two kids.

Person 2: Uh, the elder one is a girl. Um, she is also, uh, she is also married.

Person 2: Uh, and, uh, younger a boy, uh, family. Um, he has completed a BSC computer science, and, uh. Just completed a course of, uh, data science.

Person 1: Oh, okay. Okay, okay.

Person 1: So, uh, actually, and, uh, do you have, uh, any how many, like, how many people stay in your family?

Person 2: Uh, we have, uh, five members, including my mother-in-law.

Person 1: And do you have any.

Person 2: Sorry. Now we are four members. Um, uh, my daughter is residing at, uh, her husband's house, uh, in rural district.

Person 1: Oh, okay. And, uh, do you have any health care insurance?

Person 2: I think so. And, uh, the government of Kerala, uh, is giving a nominal help to insurance known as Madison. But, uh, most of the hospitals are and not undertaking much.

Person 1: Mm.

Person 1: Okay. Okay. Yeah, I understood and. Yeah. Tell me. Tell.

Person 2: the government of Kerala, uh, is giving a nominal health insurance uh, if we we want a health insurance, we have to purchase from outside, that is current situation.

Person 1: Okay, okay. And, uh, at which a, uh, like, uh, what is the primary language spoken in your home?

Person 2: Oh, Malyalam.

Person 1: And, uh. What, like, uh, age? Did you lose the vision?

Person 2: Um, I am, uh blind by birth.

Person 1: By birth. And complete blindness or light perception?

Person 2: Complete blind.

Person 1: Complete blind. And what is the condition, sir?

Person 2: Sorry.

Person 1: What is the condition? Uh, of the eye. You are like what is it like? You know, uh, a condition which leads to blindness.

Person 2: I think it was a problem of my parents because they are religious.

Person 1: Yeah, but what is the eye problem? Like, there should be some kind of, uh, like like congenital, like Omar or some something. What is the problem with eye?

Person 2: Uh, that is, uh there's no problem with my eyes.

Person 1: Uh, okay.

Person 2: My eyes are perfect.

Person 1: Eyes are perfect but that, does it have any disease or kind of why it led to blindness?

Person 2: No nothing.

Person 1: nothing, by birth.

Person 1: And when we when we go into the questions.

Person 2: Uh, yeah.

Person 1: And if you and first, first my first question is if you cannot see how do you use other senses like touch, sound and smell to help you understand and read social cues like body language, facial expressions, and emotional tone when you are with other people?

Person 2: The embassy matters because, um, I think, uh, my, uh, interference with others or, uh, sorry, my interaction with others, I feel, uh what? Gambling or whatever that they're expecting. Uh like that way.

Person 1: Hmm. Okay, okay. Compared to sighted people who depend on visual cues how do you use what they already know and understand about social situations? Uh, to figure out and follow social norms and conversation. Social situation example is like when you go somewhere, how do you understand what is the settings there? How many participants are there? What is the topic they are speaking? How do you understand that?

Person 2: Okay, I'm. I don't think I'm living in a good social, uh, circumstances because, uh, I'm blind, as a blind person. Uh, this society or this, underestimating me or, uh, Underestimating every blind persons in India. That is a, uh, there is a speciality of Indian society because, uh, uh, some of the, uh, uh, matters the Indian society not came forward in this time. Uh, so it is, the society is leading ancient like in various matters.

Person 1: And one more. Next question is how do you relay more, uh, uh, heavily on verbal communications to interpret, uh, social cues and norms, than sighted individuals who utilise non-verbal cues like facial expression or body language? If so, how does this impact the nature of your interaction?

Person 2: Um, that we, uh, understand, uh, to the speech only. Uh, because, uh, uh, I am already misunderstood by my society in various ways.

Person 1: Uh, yeah. Yeah.

Person 2: Now I am a high school teacher, but my society is not, uh, willing to accept my position, and, uh, the society always humiliating it.

Person 1: Okay.

Person 1: And, uh, like, how do you assist tools like screen readers and, uh. Uh, change the way you use and understand social norms when you are online vs when you are in, not in online.

Person 2: I am using various calendars, uh, like, uh, uh, in a non-visual desktop access. Uh, I think. And You had noticed.

Person 1: Of course I understand. Now, how do you think that way change the understand how do you think, uh, that change the way you use and understand social norms when you are, when you are online versus when you are not online?

Person 2: I am always updating, uh, every incidence, place in my society, I think it's not a problem.

Person 1: It's not a problem. Uh huh. And, uh, two people say, yes, sir.

Person 2: Before you, before you calling me, I was listening, uh, uh, news from various channels.

Person 1: Hmm.

Person 2: That's my condition.

Person 1: Okay. And one more thing is like uh on the next question is like, uh, consider this a person gesturing excitedly while describing a scenic view to blind listener. How does someone constantly describe the visual details of their surroundings affect the conversation for you? Does it feel intrusive or helpful?

Person 2: Intrusive means what you mean I can't understand question.

Person 1: Yeah. Intrusive means, uh does it like, unwanted that you that you think if someone is explaining you, uh, some, this is a table, this is the furniture. If you go somewhere, someone is explaining about the surroundings. Do you think that will affect the conversation for you? Do you think it's unwanted or it will be helpful?

Person 2: No, no, no, it will be helpful because but, uh, the explanation, uh, it will considered in accordance with the context because, uh, some of them explaining, uh, is around things like kissing me at that time uh, I will simply avoid that persons. But, uh, some of my friends, they're, uh, explaining the surroundings with, uh, a very sincere manner, um, uh, that we that, uh, that is very helpful to me. Very helpful because, uh, like, I have so many friends all over the world because my friends are, uh, working, uh, various parts of the world. And my education period, I was a, uh, a political worker, and, uh, the and that vacation, I got so many friendships.

Person 1: Okay, okay. And one more thing in this question is if someone like, you know, uh, if someone is like a person asking a blind individual if they get it or see what I mean after explaining something with the help of visual references, do you encounter people avoiding common language with visual references like see what I mean or looking good? If so, how do you prefer such ideas to be conveyed? Take for example, if someone is telling you, see what I mean? Or do you get it? Or see like, you know, looking good. If they are using kind of visual, visual things like how do you prefer that ideas to be conveyed in a different way?

Person 2: Uh. Uh, it is, uh, it depends upon. Uh the context.

Person 1: Okay and next is like group of people laughing and telling jokes. One standing outside the circle with a confused expression. Have you ever felt yourself excluded from the jokes or references or conversation due to the assumption you cannot understand or participate due to your blindness? How does that impact your feeling or belonging?

Person 2: No they will never hurt me because uh, I am. Always, uh, trying to enjoy my life. Maximum. So, uh I always try to engage with something. Because I don't like to spend my time. Because I don't like to waste my time. Uh, in any event uh, I'm always trying to make anything, uh, because I'm always. I like to engage with my friends or my colleagues and my family members. Yeah, I think there is so there is one and only one life so I shall enjoy it maximum, tax life policy.

Person 1: what you said is exactly correct.

Person 1: so uh, a person taking blind individual song without asking while crossing the street, how does receiving such unwanted help, like being guided by the arm or having things done for you without asking your permission, affect your sense of independence and flow in the conversation.

Person 2: Sometimes some good people like to do that. They are always willing to help blind people or any other disabled persons. So, I don't like to misunderstand them.

Person 1: Next is a person patting on the blind individual on the back during a friendly conversation. While some major physical types, how do uninvited gestures like patting or holding hands come across to you? Do they ever make you feel uncomfortable during conversation?

Person 2: Yes sometimes I feel uncomfortable that time the persons, individuals are a bit different characters, but I don't know what's their aim, some of them wish us to help me, some others, they have any other particular aims. At that time, I just try to understand the situation and behave.

Person 1: Okay and one more thing is, can you talk about any problem you face right now when you are trying to find and deal with harmful content like text and emojis while in a chat and discussion form?

Person 2: Now, there is a solution to the expansion. For example, we can take pictures by using accessible cameras in mobile and that picture explains what the context is, but it is helpful to some extent, some extent only.

Person 1: Okay, okay. And one more thing is, how do you like to get instant feedback on inappropriate text or emoji content in chat or discussion form, what are your preferred way of communicating?

Person 2: At that time, I ask any other person about that picture and tried to make an idea about it. After that, I will speak about it.

Person 1: Okay, okay, okay. Under what are the futures or customization choice, would you like to see in a discussion form to make it easier to use and better fit your needs?

Person 1: nowadays economy is developing very fast and I think most of our problems must be abolished and I think there is a time it is not so far, every blind persons overcome the situations what they are actually facing, that's like awesome.

Person 1: and when you think about the ideal discussion for management setup what futures or changes would you make like would make your experience as a blind user the best?

Person 2: I think what changes take place most of them are not appropriate to the blind persons or I would like to say changes are not a problem for a very disabled person like blind, mentally challenged and physically handicapped every disabled persons are their own limitations but I am just dreaming all the limitations must be abolished from the society today we are facing.

Person 1: And regarding the accessibility, what are your hopes and vision for the future of discussion forum? Where everyone can participate safely and respectfully regardless of their ability?

Person 2: I have only a dream that there is no discrimination between the disabled and all the abled persons. All the discriminations must be eradicated from our society. That is my only dream. But I know it's only a dream, even though I am dreaming about it.

Person 1: Mm