

CONTACT

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PROFESSIONAL SUMMARY

Hardworking Full-Stack Developer offering wide-ranging expertise & 1 year of Technical experience. Specializing in various Programming languages and Database Management. Self-motivated with excellent task management abilities. Experience in Scrum and good Team-player with good communication.

SKILLS

- **PROGRAMMING**
- PYTHON
- C/C++
- IONIC
- JAVA
- MYSQL
- REACT
- VUE
- HTML5
- MONGO DB
- **TECHNOLOGY**

EXPERIENCE**TECHNICAL SUPPORT ENGINEER** *Feb 2019 - Sep 2019**AABASOFT, KOCHI, KERALA INDIA*

- Implemented initiatives to boost customer satisfaction and productivity metrics.
- Communicated with end-users to assess technical issues, determine root cause, and provide actionable resolutions,
- Cultivated long-term strategies and short-term tactical plans to align with business goals and meet customer demands.
- Utilized internal knowledge bases and resources to provide accurate technical solutions.
- Developed and implemented overall customer support strategy for new and existing products.

FACULTY CUM TRAINER *Jun 2018 - Sep 2018**ACCENTA TRAINING SOLUTIONS, THRISSUR, KERALA INDIA*

- Led as TEAM-HEAD of 14 clusters of employers.
- Maintained good working relationships with co-workers and management.
- Presented training information via Roleplaying, simulations & Team exercises.
- Established & enforced rules for behaviour & procedures for maintaining order among various class of 50 students.
- Collaborated with other employees & other members to provide best-in-class educational opportunities for over more than 200 students.
- Organized new and variety of Interactive activities for presenting and to cultivate the talents of students and other trainers.

- GIT/GITHUB
- AGILE & SCRUM
- HTTP & REST
- DATABASE STORAGE
- ARTIFICIAL INTELLIGENCE
- AIRFLOW
- DATA WAREHOUSING
- ORACLE 12C (OCA & OCP)
- GENERAL
- Teamwork
- Relationship Building
- Multitasking
- Communication
- Task prioritization
- Self Confident

EDUCATION

POST GRADUATION DIPLOMA - COMPUTER SCIENCE *Jan 2022*
INSTITUT SUPERIEUR d' INFORMATIQUE, MONTREAL, QUEBEC
CANADA

BACHELORS IN TECHNOLOGY - COMPUTER SCIENCE ENGINEERING
May 2018
MUSALIAR COLLEGE OF ENGINEERING, PATHANAMTHITTA, KERALA
INDIA

- GPA 8.9.
- Ranked as ***Second Topper*** of Batch.
- Elected as **Class Representative & Batch Leader**.