


# Usability review

## [Enter product name]

 Hover over a guideline for more information, examples of good practice and importance to the overall user experience.

## Score

N/A = not applicable or can't be assessed

## Comments

Optional - Provide a short rational for the score, such as a description of the issues found; examples of good practice and the likely impact for users.

### Features & functionality

1	Features and functionality meet common user goals and objectives.	Good	Las funcionalidades que ofrece la aplicación ( revista, artículos de opinión, compra de entradas ) resultan atractivas para usuarios que deseen participar en actividades culturales
2	Features and functionality support users desired workflows.	Good	Por regla general parecen razonables los flujos para conseguir los objetivos de los usuarios. Ej comprar entrada: buscar, seleccionar y pagar.
3	Frequently-used tasks are readily available (e.g. easily accessible from the homepage) and well supported (e.g. short cuts are available).	Excellent	Además incluyen una sección de destacados.
4	Users are adequately supported according to their level of expertise (e. g. short cuts for expert users, help and instructions for novice users).	Poor	La información para usuarios novatos es muy pobre.
5	Call to actions (e.g. register, add to basket, submit) are clear, well labelled and appear clickable.	Very poor	No están claras y algunos elementos no son semánticos, ej: uso de enlaces en vez de botones.

### Homepage / starting page

6	The Homepage / starting page provides a clear snapshot and overview of the content, features and functionality available.	Moderate	Aparece, pero la separación en secciones no es clara
7	The home page / starting page is effective in orienting and directing users to their desired information and tasks.	Poor	
8	The homepage / starting page layout is clear and uncluttered with sufficient 'white space'.	Poor	Demasiada información

### Navigation

9	Users can easily access the site or application (e.g. the URL is predictable and is returned by search engines).	Moderate	Utilizan URL limpias, pero algunas contienen guiones o caracteres innecesarios. Ej: <a href="https://yuzin.com/sube-tu-evento-2/">https://yuzin.com/sube-tu-evento-2/</a>
10	The navigational scheme (e.g. menu) is easy to find, intuitive and consistent.	Very poor	No está bien delimitado y en la versión móvil no aparece. Además, los enlaces de la barra de navegación tienen un labelling distinto a los del footer.
11	The navigation has sufficient flexibility to allow users to navigate by their desired means (e.g. searching, browse by type, browse by name, most recent etc...).	Moderate	
12	The site or application structure is clear, easily understood and addresses common user goals.	Poor	Algunas páginas no son claras. Ejemplo: asóciate, diferencia entre agenda cultural y espacios culturales...
13	Links are clear, descriptive and and well labelled.	Moderate	Aunque algunos son descriptivos, otros no tanto, como los mencionados anteriormente.
14	Browser standard functions (e.g. 'back', 'forward', 'bookmark') are supported.	Excellent	
15	The current location is clearly indicated (e.g. breadcrumb, highlighted menu item).	Very poor	
16	Users can easily get back to the homepage or a relevant start point.	Moderate	A pesar de poder, debes de pinchar en el logo de Yuzin. Para usuarios novatos esto no es tan fácil.
17	A clear and well structure site map or index is provided (where necessary).	Very poor	

### Search

18	A consitent, easy to find and easy to use search function is available throughout (where desirable).	Moderate	A pesar de ser clara, el botón de buscar debería de estar abajo de los inputs, y no a la misma altura si hay uno a la derecha o un input abajo en la versión móvil.
19	The search interface is appropriate to meet user goals (e.g. multi-parameter, prioritised results, filtering search results).	Good	La búsqueda por texto no funciona
20	The search facility deals well with common searches (e.g. showing most popular results), misspellings and abbreviations.	Poor	Muestra los eventos destacados. Además, si se intentan buscar eventos en Málaga, donde también trabajan no podemos filtrarlo.
21	Search results are relevant, comprehensive, precise, and well displayed.	Excellent	Además muestran sugerencias.

### Control & feedback

22	Prompt and appropriate feedback is given (e.g. following a successful or unsuccessful action).	Good	
23	Users can easily undo, go back and change or cancel actions; or are at least given the chance to confirm an action before committing (e.g. before placing an order).	Poor	No tiene botones para volver atrás o cancelar acciones
24	Users can easily give feedback (e.g. via email or an online feedback / contact us form).	Excellent	

### Forms

25	Complex forms and processes are broken up into readily understood steps and sections. Where a process is used a progress indicator is present with clear numbers or named stages.	Good	
26	A minimal amount of information is requested and where required justification is given for asking for information (e.g. date of birth, telephone number).	Poor	Requieren el DNI, que supongo que es para algunas actividades pero no viene indicado.
27	Required and optional form fields are clearly indicated.	Poor	Te da un feedback cuando no rellenas todas, pero debería de aparecer alguna indicación como un asterisco
28	Appropriate input fields (e.g. calendar for date selection, drop down for selection) are used and required formats are indicated.	Good	
29	Help and instructions (e.g. examples, information required) are provided where necessary.	Very poor	

### Errors

30	Errors are clear, easily identifiable and appear in appropriate location (e.g. adjacent to data entry field, adjacent to form, etc.).	Excellent	
31	Error messages are concise, written in easy to understand language and describe what's occurred and what action is necessary.	Excellent	
32	Common user errors (e.g. missing fields, invalid formats, invalid selections) have been taken into consideration and where possible prevented.	Very poor	El formato se indica con un placeholder, pero por ejemplo el DNI no se comprueba. Además no comprueba que el correo exista.
33	Users are able to easily recover (i.e. not have to start again) from errors.	Good	

### Content & text

34	Content available (e.g. text, images, video) is appropriate and sufficiently relevant, and detailed to meet user goals.	Good	
35	Links to other useful and relevant content (e.g. related pages or external websites) are available and shown in context.	Good	
36	Language, terminology and tone used is appropriate and readily understood by the target audience.	Excellent	
37	Terms, language and tone used are consistent (e.g. the same term is used throughout).	Excellent	
38	Text and content is legible and scanable, with good typography and visual contrast.	Excellent	

### Help

39	Online help is provided and is suitable for the user base (e.g. is written in easy to understand language and only uses recognised terms). Where appropriate contextual help is provided.	Very poor	No hay ayuda online, pero aparece su whatsapp
40	Online help is concise, easy to read and written in easy to understand language.	Very poor	No hay ayuda online, pero aparece su whatsapp
41	Accessing online help does not impede users (i.e. they can can resume work where they left off after accessing help).	Very poor	No hay ayuda online, pero aparece su whatsapp
42	Users can easily get further help (e.g. telephone or email address).	Moderate	

### Performance

43	Site or application performance doesn't inhibit the user experience (e.g. slow page downloads, long delays).	Poor	La resolución de las imágenes no se adaptan a pantallas pequeñas y se cargan todas al principio, en vez de conforme se hace scroll.
44	Errors and reliabilty issues don't inhibit the user experience.	Excellent	
45	Possible user configurations (e.g. browsers, resolutions, computer specs) are supported.	Poor	Aunque la página se adapta bien a muchos tamaños grandes y medianos, en móviles algunas funcionalidades como las opiniones y la barra de navegación no funciona.

## Overall usability score (out of 100) \*

63

-

Moderate

\* Very poor (less than 29) - Users are likely to experience very significant difficulties using this site or system and might not be able to complete a significant number of important tasks.

\* Poor (between 29 and 49) - Users are likely to experience some difficulties using this site or system and might not be able to complete some important tasks.

\* Moderate (between 49 and 69) - Users should be able to use this site or system and complete most important tasks, however the user experience could be significantly improved.

\* Good (between 69 and 89) - Users should be able to use this site or system with relative ease and should be able to complete the vast majority of important tasks.

\* Excellent (more than 89) - This site or system provides an excellent user experience for users. Users should be able to complete all important tasks on the site or system.