



ATIONet - Native Loyalty Protocol Specification v1.0

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Overview

Introduction

This specification is intended to document ATIONet's Native Protocol messaging format and related features required for the systems applying for integration with ATIONet. The following sections provide descriptions of the messages themselves, the expected behaviour for each supported transaction type and a common ground for the functionality of each relevant item.

Definitions

Host

A computer system that is accessed by a user working at a remote location. In this document, Host is always the ATIONet Host.

Terminal

Electronic merchant card processing device responsible for transaction capture, display output to the cashier and/or to the cardholder on screen and/or print format.

Controller

Host system that can send or receive data to and from ATIONet's Host. A Controller controls or includes one or more terminal. When there is only one Terminal connected to a Controller, Terminal and Controller are equivalent.

REQ

Transaction Request.

RSP

Transaction Response.

ATIONet Integration Documentation Scope

Third-party systems integrate with ATIONet via a set of APIs (Application Programming Interfaces). Each ATIONet's API is described on a separate Protocol Specification. The complete documentation of ATIONet API's is comprised of:

ATIONet Native Transactions Protocol Specification:

Covers financial transactions for transaction capture systems (payment terminals, site controllers and point of sale systems), including sales and refunds.

ATIONet Administrative Transactions Protocol Specification:

Describes a set of functions complementing the transaction-capture business, for example Batch or Shift Close. These functions enhance the capabilities of the integration but their implementation is not mandatory.

ATIONet Native Interface Protocol Specification:

Describes system-to-system integration capabilities of ATIONet, designed to interact with third-party back-end systems, for example downloading transactions data or sending current-account statements to ATIONet. This API is reserved and requires ATIONet and Subscriber permissions.

ATIONet Maintenance Interface Protocol Specification:

Describes a set of functions designed to help in the maintenance and support of a network of capture terminals, for example checking terminal's status via a Keep-alive message. This API is designed to support ATIONet's own line of capture and gateway devices and thus is a reserved protocol.

In addition to one or more protocol specifications, Integration Projects must have an "Integration Scope Document" detailing the feature-set to be implemented by the capture system, which also defines the acceptance criteria for the project.

Scope

Version 1.0 of this document covers a particular version of ATIONet's Loyalty Host protocol. Although feature's descriptions are generally not related to a particular version of the protocol, some changes may apply which would be specifically commented and identified on each feature's description paragraph.

Protocol Details

Protocol: ATIONet Native Transaction Protocol

Version: Version 1.0

URL: native.ationet.com/v1/loyalty

Supported Transactions

Transaction Name	Protocol Ver.		Description
	Initial	Change	
Credit Accumulation	1.0		Used to post a credit to the affiliate's account.
Debit Redemption	1.0		Informs a debit to the affiliate's account.

quiry	1.0		Retrieves affiliate's current balance.
nsfer	1.0		Grants points from one loyalty account to another one
adjustments	1.0		Posts a positive or negative (credit or debit) discretionary movement to an affiliate's account

Data Security

To validate the source of transactions and data encryption, the ATIONet Native Transaction Protocol relies on a SSL connection between the Site's Terminal or Site's Controller and the ATIONet Server. The SSL connection is established for each request/response pair, using a certificate property of ATIONet, meaning that each request must include a system-type user and password in the header. The user will be matched against the related ATIONet actor for each message.

Messages to be used on the Transaction Protocol messaging will be created by authorized users via ATIONet Console, with the role “Controller/Terminal”.

At this time there is no provisioning to distribute or update certificates or thumbprints thru a system interface. This information will be provided at request of the Controller's vendor during the integration project.

Message Structure

All transaction API messages share the same structure, what change from message to message are the Transaction Code, which indicates the actual transaction function, the value fields sent and received, and the HTTP action (POST, GET, REQUEST) which changes depending on the Transaction Code.

All requests and responses use a JSON format.

One request is accepted on each message.

Request Format

Header:

Content-Encoding: gzip

Authorization: Basic user:password

Body:
{"FieldName": "StringValue", "FieldName": "StringValue", "FieldName": Value}

Response

Header:

Content-Type: application/json; charset=utf-8

Body:
{"FieldName": "StringValue", "FieldName": "StringValue", "FieldName": Value}

Alphanumeric fields, stated as Type “A/N” in record format tables below show the maximum possible length as the Size, although in JSON-formatted strings they will be represented without trailing spaces trimmed.

Error Handling

Success/failure exits on the Native Transaction Protocol will be handled via HTTP status codes.

A successful request will get a HTTP 200 and the resulting response.

Transactions intended to post a command, for example Authorizations and Pre-Authorizations will return a single JSON-formatted item with the “Response Code” and “Response Text”. The body of these responses will never be empty.

A failure to process the request will be indicated by an HTTP 400's range status code. The body will contain a single JSON-formatted item with the “ResponseCode”, “ResponseMessage” and “ResponseError” fields.

Refer to Response Codes Table in the Reference Tables section for a complete list of supported codes.

Field Descriptions

This section details the purpose and expected behavior on the Controller system for relevant items on the protocol.

System Model and System Version

Model and Firmware/Software version of the client system. Format and content will be assigned for each vendor during the Integration project.

Terminal Identification

Terminal ID is a system-wide unique ID for the Controller or Terminal device on the capture side. Terminal ID should be configured on the client system during manual installation. The length of the ID's code depends on the controller.

Capture Device Type Identifier

A single digit field, informed by the Controller system, that identifies the type of capture device. (Manned/Unmanned, Indoor/Outdoor). In case the Controller system doesn't have the capability to inform this distinction, "4 – Other self-service" should be always informed.

Transaction Sequence Number

Transaction number is a fixed-length integer value from 1 to 999999 and it is assigned and incremented for each transaction sent to the Host, regardless of the result. It must be reset by the Controller every time it reaches the limit.

Entry Method

Entry Method code indicates whether the customer identification was manually typed-in, read from a card swipe or any other automatic identification mechanism.

Processing Mode

Indicates whether the Host must apply an alternative process to the request. Regular transactions must inform "1 = Host processing required"

Track Data

Track field identifies the account of the transaction.

There are two Tracks fields, the Primary and Secondary.

Primary track is mandatory and the only one used on all messages except for the Transfer request. In the Transfer request, the Primary Track is the origin account (gets the debit movement) and the Secondary Track identifies the destination account (gets the credit movement).

Batch Number

Batch number information, if informed, ATIONet will use this field for report filtering and queries.

Batch number, data must be formatted as an 11 digit number: yyyymmddbbb. Year (4 digits), Month (2 digits), Day (2 digits), Batch/Shift number (3 digits, padded with zeros). Date part must be the business date of the batch. Batch number must wrap-around to 1 after reaching 999.

If there is no batch functionality at all, the recommended format is Transaction Date plus 3 zeros.

Shift Number

Shift number information, if informed, ATIONet will use this field for report filtering and queries.

The Controller application can manage the Shift Number and meaning as needed. It may be day's shift number, weekly batches, split-batches, etc., although this is a fixed length field, therefore the format must be maintained.

If there is no batch or shift functionality at all, the recommended format is the business date of the transaction followed of 3 zeros.

Customer Data

Customer data on a LREQ contains extra information gathered from prompts to the Cardholder or Attendant. On a LRESP, it contains the list of prompts that must be presented to the Cardholder or Attendant or a list of values to be used by the Terminal at capture, transaction or receipt printing.

Authorization Code

The Host will return the Authorization Code on all approved transactions.

On Pre-Authorization/Completions message flows, the Controller must keep the Authorization Code sent on the Pre-Authorization LRESP and send it back to the Host on the Completion LREQ. This is a mandatory feature.

Refer to Authorization Codes Table in the Reference Tables section for a complete list of supported codes.

Loyalty Transaction Request (LREQ) Message Format

Field Name	Size	Type	Condition	Descriptions/Field Value(s)
ApplicationType	4	string	Required	Always "LTY" Loyalty System
ProcessingMode	1	string	Required	"0" = Host Capture Only "1" = Host Processing Required "2" = Operator Assisted Capture
MessageFormatVersion	3	string	Required	Current Host Message Version = "1.0"
TerminalIdentification	Var	string	Required	Terminal Identification
ServiceTypeIdentifier	1	string	Required	"1" = Indoor Payment Terminal "2" = Outdoor Payment Terminal "3" = Card Reader in Dispenser "4" = Other Self-Service
SystemModel	10	string	Required	Refer to System Model and System Version in Field Description section
SystemVersion	10	string	Required	Refer to System Model and System Version in Field Description section
TransactionCode	3	string	Required	Refer to Transaction Codes in Reference Tables Section
AccountType	1	string	Required	Refer to Account Types in Reference Tables Section
EntryMethod	1	string	Required	"M" Manual Entry "S" Swap Card "T" Tag read
ServiceCode	1	string	Optional	Reserved for future use
TransactionData	Var	String	Conditional	Refer to Accumulation section
CustomerData	Var	Dictionary	Conditional	Refer to Customer Data in Field Description section
TransactionAmount	Var	decimal, signed	Conditional	xxxxxxx.xx Refer to Accumulation section
LoyaltyPoints	Var	decimal, signed	Conditional	xxxxxxx.xx Refer to Fields description section
CurrencyCode	3	string	Optional	Refer to Currency Codes in Reference Tables Section

BatchNumber	Var	int	Optional	Refer to Batch Number in Field Description section
ShiftNumber	Var	string	Optional	Refer to Shift Number in Field Description section
TransactionSequenceNumber	Var	int	Required	Refer to Transaction Sequence Number in Field Description section
LocalTransactionDate	8	int	Required	Local Transaction Date: yyyyymmdd
LocalTransactionTime	6	int	Required	Local Transaction Time: hhmmss
PrimaryTrack	Var	string	Required	Refer to Track Data in Field Description section
SecondaryTrack	Var	string	Required	Refer to Track Data in Field Description section
VoiceNumber	Var	string	Optional	

Fidelity Transaction Response (LRESP) Message Format

Field Name	Size	Type	Condition	Descriptions/Field Value(s)
ApplicationType	3	string	Required	Echoed from LREQ
ProcessingMode	1	string	Required	Echoed from LREQ
MessageFormatVersion	3	string	Required	Echoed from LREQ
TerminalIdentification	Var	string	Required	Echoed from LREQ
DeviceTypeIdentifier	1	string	Required	Echoed from LREQ
TransactionCode	3	string	Required	Refer to Transaction Codes in Reference Tables Section
AccountType	1	string	Required	Echoed from LREQ
AcquireMethod	1	string	Required	Echoed from LREQ
TransactionAmount	Var	decimal	Conditional	xxxxxxx.xx
CurrencyCode	3	string	Optional	Refer to Currency Codes in Reference Tables Section
BatchNumber	Var	int	Optional	Echoed from LREQ

iftNumber	Var	string	Optional	Echoed from LREQ
nsactionSequenceNumber	Var	int	Required	Echoed from LREQ
calTransactionDate	8	int	Required	Echoed from LREQ
calTransactionTime	6	int	Required	Echoed from LREQ
thorizationCode	Var	string	Conditional	Refer to Authorization Code in Field Description section
oiceNumber	Var	string	Optional	
yaltyPoints	Var	string	Conditional	Refer to Fields description section
erBalance	Var	decimal	Conditional	xxxxxxx.xx
ceiptData	Var	string	Conditional	
sponseCode	5	string	Required	“0” = Authorized, !”0” = Not Authorized
sponseText	20	string	Required	Message from the Network

Reference Tables

This section brings together the code tables and reference values used in messaging.

nsaction Codes

Code	Message	Description
00	LREQ	Accumulation REQ
01	LRESP	Accumulation RESP
20	LREQ	Redemption REQ
21	LRESP	Redepmtion RESP
30	LREQ	Balance Enquiry REQ
31	LRESP	Balance Enquiry RESP
40	LREQ	Transfer REQ

41”	LRESP	Transfer RESP
50”	LREQ	Adjustment REQ
51”	LRESP	Adjustment RESP

ount Type

Code	Description
5	ATIONet native loyalty track

nsaction Data Structure

Field Name	Size	Type	Condition	Descriptions/Field Value(s)
Product List section (one per product in transaction)				
ServiceCode	1	string	Required	
ProductCode	4	string	Required	“0”-“9999”
ProductUnitPrice	Var	decimal	Optional	xxx.xxx
ProductNetAmount	Var	decimal	Optional	xxxxxxx.xx
ProductTaxes	Var	Dictionary	Optional	< “[Tax Description]”, [Tax Value]>
ProductAmount	Var	decimal	Optional	xxxxxxx.xx
ProductQuantity	Var	decimal	Optional	xxxxxxx.xx
UnitCode	Var	string	Optional	Refer to Measurement Unit Codes in Reference Tables Section
Method-of-Payment List section (one per MoP in transaction)				
MoPCode	4	string	Required	“0”-“9999”
Amount	Var	decimal	Required	xxxx.xx

ustomer Data

pt elements

Id Name
romptOdometer
romptMiscellaneous

Currency Codes

to ISO 4217 Currency Codes standard (http://en.wikipedia.org/wiki/ISO_4217)

Authorization Codes

ResponseCode	ResponseMessage
000	Authorized
Validations	
000	Date Invalid
001	Time Invalid
002	Seq Num Invalid
003	Term does not exist
004	Netw does not exist
005	Id does not exist
006	SecId does not exist
007	Fuel does not exist
008	Merch not found
009	Site not found

010	Prot not found
011	TType not found
012	Comp not found
013	Contr not found
014	Subacc not found
015	SecSubacc not found
016	Empty subaccount
017	Empty sec subaccount
018	Ids both veh
019	Ids both driv
020	Subacc in diff cont
021	Dri or Veh not found
022	Id is not active
023	SecId is not active
024	Id has expired
025	SecId has expired
026	Vehicle not enabled
027	Driver not enabled
028	Contract has expired
029	Site not in contr
030	Fuel not in contr

031	Fuel not in vehclas
032	Driver not related
033	Vehicle not related
034	Sec Track needed
035	Fuel needed
036	Fuel mapping needed
037	Already completed
038	NetComp not found
039	NetMerch not found
040	Auth does not exists
041	Auth not authorized
042	Auth with diff fuel
043	Auth with diff PPU
044	Auth amount exceeded
045	Auth qty exceeded
046	Auth with diff id
047	Auth with diff secid
048	Auth with diff term
049	Auth with diff netw
050	Auth with diff merch

051	Auth with diff nwmr
052	Auth with diff site
053	Auth with diff prot
054	Auth with diff tt
055	Auth with diff comp
056	Auth with diff nwcp
057	Auth with diff contr
058	Auth with diff subacc
059	Auth with diff sec sa
060	Auth with diff vehicle
061	Auth with diff driver
062	Proc Code Not Supp
063	TType qty exceded
064	TType amount exceded
065	Tag PIN Invalid
ocationRule	
100	Site not authorized
101	Site not authorized
102	Site not authorized
103	Site not authorized
elRule	

200	Product not authorized
201	Product not authorized
202	Product not authorized
203	Product not authorized
TransactionRule	
300	Quota not set
300	Veh money excedeed
301	Driv money excedeed
302	Prod money excedeed
303	Site money excedeed
304	Fleet money excedeed
305	Veh fuel excedeed
306	Driv fuel excedeed
307	Prod fuel excedeed
308	Site fuel excedeed
309	Fleet fuel excedeed
QuotaRule	
400	Quota not set
400	Veh money excedeed
401	Driv money excedeed
402	Prod money excedeed

402	Prod money excedeed
403	Site money excedeed
404	Fleet money excedeed
405	Veh fuel excedeed
406	Driv fuel excedeed
407	Prod fuel excedeed
408	Site fuel excedeed
409	Fleet fuel excedeed
410	Veh tran excedeed
411	Driv tran excedeed
412	Prod tran excedeed
413	Site tran excedeed
414	Fleet tran excedeed
PromptingRule	
500	Retries exceded
500	Prompting needed
501	Pri PIN needed
502	Sec PIN needed
503	Pri PIN invalid
504	Sec PIN invalid
aysRule	

600	Week days not set
600	Day not authorized
601	Day not authorized
602	Day not authorized
603	Day not authorized
604	Day not authorized
teTimeRule	
700	DateTime not set
700	DateTime not auth
701	DateTime not auth
702	DateTime not auth
703	DateTime not auth
704	DateTime not auth
705	DateTime not auth
706	DateTime not auth
707	DateTime not auth
708	DateTime not auth
709	DateTime not auth
710	DateTime not auth
711	DateTime not auth
712	DateTime not auth

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715	DateTime not auth
716	DateTime not auth
717	DateTime not auth
718	DateTime not auth
719	DateTime not auth
720	DateTime not auth
721	DateTime not auth
722	DateTime not auth
723	DateTime not auth
724	DateTime not auth
725	DateTime not auth
726	DateTime not auth
727	DateTime not auth
728	DateTime not auth
729	DateTime not auth
ysTimeRule	
800	Week days not set
801	Time not set

800	Day not authorized
801	Day not authorized
802	Day not authorized
803	Day not authorized
804	Day not authorized
805	DaysTime not auth
806	DaysTime not auth
807	DaysTime not auth
808	DaysTime not auth
809	DaysTime not auth
810	DaysTime not auth
811	DaysTime not auth
812	DaysTime not auth
813	DaysTime not auth
814	DaysTime not auth
EstablishLimits	
900	Unit price needed
901	Max quota not set
900	CA quota exceeded
901	Offline lim exceeded
Earnings	

000	Pim Track not match
001	Sec Track not match
002	Fuels not match
003	PPU not match
licationError	
000	App Error

Response Codes

ResponseCode	ResponseMessage
000	Operation Succeeded
000	Invalid Identification Data
001	Invalid Filter Data
002	User not allowed to use this action
003	Invalid Action Code
004	Invalid user name or password
005	Movement not allowed
000	Internal Server Error