

Jewel Frasier

<https://jewelisjo4life.github.io/JewelResendizPortfolio/>

Norcross, GA

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470.435.0032

Detail-oriented professional with extensive experience in quality assurance and laboratory testing, seeking to transition to a Software QA Tester role. Eager to leverage strong analytical skills and a meticulous approach to ensure software quality and enhance user experience.

Willing to relocate to: Seattle, WA

Work Experience

R&D Lab Technician

Newell Brands

August 2024 to Present

- Collaboration with engineers and cross-functional teams to develop and document testing methodologies.
- Expertise in analyzing lab test results translates seamlessly to evaluating software performance and identifying defects.
- Meticulous approach to ensuring compliance with quality standards enhances my ability to catch bugs and defects in software applications.
- Experience with structured testing protocols provides a strong foundation in software testing methodologies, including functional, regression, and performance testing.

QA Lab Technician

Florida Food Products (Company Closed)

January 2024 to July 2024

- Recorded and analyzed test results, preparing comprehensive reports on findings.
- Worked with production teams to implement quality control measures, enhancing overall product quality.
- Developed and revised quality assurance policies and procedures, ensuring compliance with health and safety guidelines.

Quality Lab Technician

Lehigh Technologies (Laid Off)

November 2023 to January 2024

- Operated laboratory equipment and performed analytical tests on recycled rubber products.
- Collaborated with operations to ensure testing protocols met quality requirements.
- Assisted in creating and improving documentation, focusing on quality standards.
- Reviewed and recorded sample results, generating reports as needed.

Quality Control Technician / Lab Tech

Resilux

August 2022 to November 2023

- Conducted inspections and audits of production lines to ensure product quality.
- Collaborated with quality leadership on root cause analysis and customer complaint investigations.

- Recorded quality data and provided daily summaries to relevant personnel.

Lead Machine Operator / Quality

Dobla Group USA

September 2020 to August 2022

- Experience troubleshooting in lab and production settings equipped me with the ability to identify and resolve issues in software functionality.
- Collected and tested product samples, ensuring adherence to specifications.
- Operated production machinery while ensuring precise adherence to specifications, and maintained accurate production records to support quality control and efficiency.

Education

Technical school in Software manual testing

Careerist - Remote

September 2024 to Present

Software QA bootcamp at Careerist, Im gaining essential training in quality assurance principles, preparing me for a successful career in Software QA.

Key focus areas will include:

Testing Methodologies: I will develop expertise in functional, regression, and performance testing to ensure software quality.

Test Case Design: I will learn to create detailed test plans and test cases that cover application requirements.

Automated Testing Tools: I will gain hands-on experience with tools like Selenium, JIRA, and TestRail to automate tests and track issues.

Defect Tracking: I will acquire skills in identifying and documenting defects, ensuring clear communication with development teams.

API Testing: I will explore techniques for verifying back-end functionality and integration.

Collaboration Skills: I will emphasize teamwork and communication, preparing me to work effectively with cross-functional teams.

High School Diploma

Norcross High School - Norcross, GA

August 2006 to May 2010

Skills

- Data Analysis: Strong analytical skills for interpreting test results and identifying issues.
- Problem-Solving: Proven ability to troubleshoot and develop test plans in collaboration with teams.
- Collaboration: Effective communicator with experience working across multiple departments.
- Quality Assurance: Proficient in testing methodologies and quality control processes.
- APIs
- Agile
- Scrum