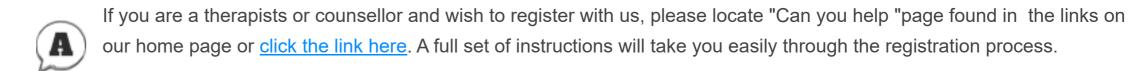


Therapists Clients

FAQs - Therapists





What if my session connections fails

Our system will reconnect you automatically. You will be given full training on how to use the system once you have registered with us and this will include how to overcome any technical difficulties.

category: therapists

category: therapists

I need to cancel an appointment

You will be able to reschedule a pre-booked appointment by editing it within your profile page with 24 hours notice. You will need to contact Info@tosps.com so that we can let your client know and assist you reschedule them

category: therapists

Will you store my credit card details on your server

No we do not store credit card details on our server, Your payment details will only be required for use in our merchant cart via Pay Pal so that we can send payment to you for all your booked sessions with clients.

category: therapists

Will I be reminded that I have a session booked?

Yes our system will send you out a reminder a few days prior to your booked sessions. however we urge you to make a note of the sessions book and be ready to begin your session at least 10 minutes prior to the start time.

category: therapists

Can I make notes on my therapy?

Yes we provide a note taking area which will be displayed in front of you during your video call. You can either save these notes or delete them at the end of the session.

category: therapists

Home Privacy Policy About us

News Blog Payment methods

FAQs T&Cs | Sitemap Log in | Create an account

Contact Us

Offline - Leave a message









