

Jerick Lontoc

PROFILE SUMMARY

CORE SKILLS

Responsible

Time Management

Interpersonal skill

Dedication

Flexibility

*Know another language
(Filipino)*

I am a respectful and hardworking individual who excels in time management and is always punctual. I am exceedingly dedicated to my work and can be trusted with any given task. Motivation is a key skill I possess which will allow me to achieve my goals in life and reach my true potential. Over the years I have developed useful life skills to empower me in the future. I've grown in confidence and am keen to present myself in an appropriate manner for the workplace as demonstrated in previous careers where confidence was an essential aspect of dealing with customers.

Progressively, I have developed my life skills throughout the years, which will help me to accomplish my ambitions and live to my full potential. I also have good interpersonal skills which transfer to proficient collaboration with my team in the workplace. I am self-motivating and set my own targets which boost me to achieve my goals. Through past careers and education, I have proven myself to be a reliable character who is more than capable of working to deadlines and under pressure.

PERSONAL SKILLS

Approachable

Punctual

Respectful

Friendly

EMPLOYMENT EXPERIENCE

Front End Developer - Zoek

August 2020 - Current

As a front developer in Zoek, I was responsible to create web pages / fixing bugs on our website making sure they work. As front end I have to make sure that every page I make is responsive as most of our traffic are from mobile.

Junior Web Developer – Click Dealer

March 2019 - July 2020

As a junior web developer I was responsible for maintaining the website we provide to the clients. This also includes keeping the maintenance board low and troubleshoot urgent bug/errors from the other teams.

Data Processor – Synectics Solution

September 2018 – December 2018

As a data processor, I am responsible for processing data from its raw format, carrying out numerous manipulation and standardisation routines. We also have to make sure we provide an excellent customer service and telephone manner.

Head cashier/supervisor – Burger King

October 2012 up to Mar 2016.

Being a cashier, having good customer service skills is vital, by welcoming customers on every occasion and dealing with customer complaints I was able to deliver exceptional customer service by focusing on the customer and ensuring they have a positive experience and guaranteeing their return to the company.

TECHNOLOGY SKILLS

HTML/CSS

JavaScript

PHP

Photoshop

Svelte

PERSONAL DETAILS

*Jerick Lontoc
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DOB: 27/09/1994

Nationality: British

KEY SKILLS AND COMPETENCIES

- Customer Service
- Team Work
- Resolving Customer's problems
- Target settings
- Processing payments
- In charge of the register

EDUCATION & ACADEMIC QUALIFICATIONS

Newcastle-under-Lyme College

BTEC level 3 Extended Diploma in IT (D*D*D*)

Keele University 2015 – 2018

BSc Hons Computer Science